

Dallas, TX – April 25, 2025

Dear Valued Customers,

Due to rising shipping costs, the rates in our **Flat Rate Shipping Program** will **increase by 10%**, effective June 2, 2025. This program makes it simple, convenient, and predictable to ship your Rowley® products. Small orders that fit into the listed FedEx One Rate® Envelope, Pak, or Box will ship 2nd Day Air. Shorter products, pending dimensions, and max quantities will ship ground with a flat rate per box fee. After a certain box quantity, ground shipment orders will adjust to LTL to save on fees. This program applies to all orders shipped within the U.S.A.

The Flat Rate™ Shipping Program rates do not apply if you are shipping using a 3rd party freight account, which have rates based on the relevant 3rd party freight agreement.

Based on product dimensions, certain products over 92" up to 96" and over 96" up to 104" will only fit in the larger box sizes. Please refer to the [Flat Rate Box Chart](#) for a comprehensive list of eligible products and their respective maximum quantities per box.

<div> Flat Rate™ Shipping Program</div>		
FedEx® Ground Box Program		
Shorter Length Products	Rate**	
<i>Examples: Grommets, Finials, Holdbacks</i>		
FedEx One Rate® Envelope (up to 300 cu.in.)	<b>\$13.20</b> Per Box	
FedEx One Rate® Pak or Box (Over 300 and up to 650 cu.in.)	<b>\$17.60</b> Per Box	
Medium Box (Over 651 and up to 5,357 cu.in.)	<b>\$27.50</b> Per Box	
Large Box (Over 5,358 and up to 8,488 cu.in.)	<b>\$38.50</b> Per Box	
Extra Large Box (Over 8,489 and up to 16,317 cu.in.)	<b>\$55.00</b> Per Box	
Longer Length Products		
<i>Examples: Poles, Track, Batons</i>		
24" and up to 48"	<b>\$27.50</b> Per Box	
Over 48" and up to 92"	<b>\$38.50</b> Per Box	
Over 92" and up to 96" **	<b>\$55.00</b> Per Box	
Over 96" and up to 104" **	<b>\$165.00</b> Per Box	
LTL, Palletized Shipments and/or Oversized Shipping Charges		
Lengths	SRP Value	Rate*
Over 104" - 126"	\$3,500 and under	<b>\$302.50</b>
Over 104" - 126"	Over \$3,500	Requires special freight quote.
Over 126" - 150"	\$3,500 and under	<b>\$357.50</b>
Over 126" - 150"	Over \$3,500	Requires special freight quote.
Over 150"		Requires special freight quote.
<p>*An additional \$330 Surcharge applies when shipping to: Montana, Wyoming, and Idaho.</p> <p>*Motorization with Lithium Battery will include an additional <b>\$27.50 charge</b> per order on LTL shipments only.</p> <p>**Select items only</p> <p>Alaska, Hawaii, Puerto Rico, North &amp; South Dakota, Maine, International destinations: <b>Call for Quote</b></p> <p>***The <b>Flat Rate™ Shipping Program</b> rates do not apply if you are shipping using a 3<sup>rd</sup> party freight account, which have rates based on the relevant 3<sup>rd</sup> party freight agreement.</p>		
Max Qty Per Box See <a href="#">Flat Rate Box Chart</a> for details.		

Thank you for your continued trust and support.

Sincerely,



Larry Denbrock  
Vice Chairman  
Rowley Company