



THE RITZ - CARLTON

DOVE MOUNTAIN

The Ritz-Carlton, Dove Mountain Names Steven Szenasi General Manager

TUCSON, ARIZ. – May 13, 2019 – Award-winning hotel executive Steven Szenasi has been named General Manager of The Ritz-Carlton, Dove Mountain, the Forbes Five Star/AAA Five Diamond destination resort located just north of Tucson, Arizona. Szenasi will oversee all aspects of the 253-room, 850-acre property, which has been a favorite among family and adventure travelers, spa enthusiasts, golfers, wedding couples and meeting visitors alike since it opened in late 2009.

Szenasi has advanced to the General Manager role from the position of Director of Operations, a title which he has held at The Ritz-Carlton, Dove Mountain since 2016. Under his operational leadership, the property debuted an extensive 2018 renovation touching all aspects of the guest experience, and it was also named by *Forbes Travel Guide* as one of the eight most luxurious hotel and spa offerings in the world. Only three hotels in the United States made this prestigious list, which was announced in October 2018.

Szenasi brings a rich and deeply relevant background to the general manager position, having provided leadership and innovation not only in hotel operations, but also in catering and conference services and hotel event sales and marketing. He has been successful in broadening the Community Footprints profile of The Ritz-Carlton, Dove Mountain as well, sharing property resources, energies and assistance with many Tucson-area non-profits and local at-risk groups. His passion has always been to consistently enhance the luxury guest experience while also serving and mentoring hotel talent and supporting key local causes.

“I am thrilled and honored to have been named general manager for The Ritz-Carlton, Dove Mountain – and to be able to further lead the outstanding Ladies and Gentlemen,” said Szenasi. “The resort’s hospitality experience is truly unprecedented for the region, and I look forward to continued collaboration with my colleagues to raise the bar on luxury hospitality in the western U.S.”

Prior to coming to Tucson, Szenasi spent six years in senior leadership for The Ritz-Carlton, Laguna Niguel (California), serving as Director of Meetings and Special Events and Director of Sales, Catering, with responsibility for the largest banquet budget and operation within The Ritz-Carlton Hotel Company. He has also held catering sales leadership and event management roles at The Ritz-Carlton hotels and resorts in Budapest, Hungary; Bachelor Gulch, Colorado; Denver, Colorado; and Naples, Florida. Earlier in his career, he spent six years in restaurant service on the luxury-focused Peter Deilmann Cruise Line in Germany.

Born in Hungary and fluent in English, German and Hungarian, Szenasi moved to the United States in 2003, with two suitcases and \$2,000 in his pocket. He began his U.S. hospitality career working two restaurant jobs and waiting tables from 6 a.m. to 11 p.m. daily. He became a catering coordinator for the Naples Beach Hotel and Golf Club in 2004, and then joined The Ritz-Carlton Hotel Company in 2005, where he has won numerous top global honors. He is a graduate of Edison State College in Naples, Florida and currently is pursuing a second degree from Pennsylvania State University, with a major in business administration and specialization in finance and accounting. He is also an alumnus of Karoly Gundel Secondary School of Catering and Tourism, a prestigious and world-famous Culinary Hospitality School in Budapest, Hungary.

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