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JACQUELINE VOLKART APPOINTED DUAL GENERAL MANAGER AT THE RITZ-CARLTON RESORTS OF MIAMI BEACH

Ritz-Carlton veteran to oversee luxury oceanfront resorts

MIAMI, FL. – January 7, 2021 –Jacqueline “Jackie” Volkart has been appointed dual general manager at The Ritz-Carlton Resorts of Miami Beach, including the newly re-imagined, 376-room Ritz-Carlton, South Beach and the 95-room Ritz-Carlton, Bal Harbour. She joins the Miami resorts with over 30 years of hospitality management experience.

“I am thrilled to return to Miami and continue my career with The Ritz-Carlton in this exciting and dynamic market,” said Jackie. “Each hotel offers a truly unique Miami Beach experience, and I am honored to be a part of a team that helps create lasting memories for our guests.”

Most recently, she served as general manager at The St. Regis San Francisco, where under her leadership, the hotel completed a full guest room and banquet facility renovation and re-gained the prestigious Forbes Five Star Award for 2021. The hotel also earned the San Francisco and California Green Business Awards.

Jackie is a veteran of Marriott International, having joined the company in 1990 as the Director of Catering and Conference Services during the opening of Casa Magna Resort in Cancun. She was then selected to join the opening team at The Ritz-Carlton, Cancun as Director of Meetings and Special Events. From there, she continued to take on leadership positions within The Ritz-Carlton brand, and went on to serve in Hotel and General Manager roles at The Ritz-Carlton, Key Biscayne, The Ritz-Carlton, Battery Park, The Ritz-Carlton, Coconut Grove and The Ritz-Carlton, San Juan.

Throughout her career, she has served as an industry advocate, serving as a board member or chair of numerous advisory committees and Marriott Business Councils.

Jackie has a Bachelor of Science degree in international hospitality management at Ecole Hôtelière de Lausanne in Switzerland and earned her MBA in international hospitality and service industries management at Glion Higher Institute of Education, also in Switzerland. She is multi-lingual, a fluent speaker of Swiss, German, French, Spanish and Italian.

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About The Ritz-Carlton Resorts of Miami Beach

The Ritz-Carlton, South Beach completed a top-to-bottom renovation that touched all areas of the resort in January 2020. Located in the heart of South Beach at the iconic intersection of Collins Avenue and Lincoln Road, the oceanfront resort features 376 guest rooms and suites, The Ritz-Carlton Spa, The Ritz-Carlton Club Lounge, three food and beverage outlets and creative programming centered around the history, culture and glamour of South Beach. The Ritz-Carlton, South Beach is located at 1 Lincoln Road, Miami Beach, FL 33139.

The Ritz-Carlton Bal Harbour, Miami is located on the northern tip of Miami Beach, surrounded by the Atlantic and Intracoastal Waterway. The coastal sanctuary offers a private getaway, with just two rooms on each floor of the 95-room boutique-style hotel, surrounded by luxury shopping and dining, and minutes from the vibrancy of South Beach and downtown Miami. The Ritz-Carlton, Bal Harbour is located at 10295 Collins Avenue, Bal Harbour, FL 33154

About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, L.L.C., of Chevy Chase, MD., part of Marriott International, Inc., currently operates more than 100 hotels and over 45 residential properties in 30 countries and territories. For more information or reservations, visit the company web site at www.ritzcarlton.com, for the latest company updates, visit news.ritzcarlton.com and to join the live conversation, use #RCMemories and follow along on [Facebook](#), [Twitter](#), and [Instagram](#). The Ritz-Carlton Hotel Company, L.L.C. is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy, the new name of Marriott's travel program replacing Marriott Rewards®, The Ritz-Carlton Rewards®, and Starwood Preferred Guest® (SPG). The program offers members an extraordinary portfolio of global brands, experiences on Marriott Bonvoy Moments and unparalleled benefits including earning points toward free hotel stays and nights toward Elite status recognition. To enroll for free or for more information about the program, visit MarriottBonvoy.marriott.com.