



NEWS

THE RITZ-CARLTON

CLEVELAND

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THE RITZ-CARLTON, CLEVELAND WELCOMES ELIZABETH FALER AS GENERAL MANAGER

CLEVELAND, OHIO – October 3, 2019 – [The Ritz-Carlton, Cleveland](#) is pleased to announce the appointment of Elizabeth Faler as General Manager. Faler brings an illustrious sixteen-year luxury hospitality career to the Forbes Four Star, AAA Four Diamond hotel, where she will oversee all operations for the 206-room luxury hotel.

"I am extremely thrilled to join The Ritz-Carlton, Cleveland, one of the city's most distinguished properties known for their gracious hospitality, luxury accommodations and dedicated Ladies and Gentlemen." Faler adds, "The spirit, passion and culture of this city are remarkable, and I am genuinely excited about being in a market which is growing and resonating worldwide."

Prior to joining The Ritz-Carlton, Cleveland, Faler served as Hotel Manager for The Ritz-Carlton, Los Angeles – the heart of the thriving L.A. LIVE entertainment complex. During her tenure, the hotel exceeded financial and guest satisfaction goals, earning numerous accolades including Hotel of the Year – Classic Luxury for the western region.

Faler began her esteemed career with The Ritz-Carlton Hotel Company as an intern at The Ritz-Carlton New York, Central Park. With a career progression primarily in the operations discipline, Faler has held numerous senior management positions at various properties, including The Ritz-Carlton, Boston, The Ritz-Carlton, Washington, DC and The Ritz-Carlton, Rancho Mirage. During her industry tenure, Faler has supported the successful opening of numerous hotels including The Abu Dhabi EDITION, The Times Square EDITION, The Ritz-Carlton Bacara, Santa Barbara, The Nile Ritz-Carlton, Cairo, The St. Regis Toronto, The Ritz-Carlton, Aruba and The Ritz-Carlton, Charlotte.

Faler earned her Bachelor of Science in Business Administration from Florida State University where she is currently pursuing her MBA. She and her husband, along with their French Bulldog, Charles, recently relocated to Cleveland and reside in downtown.

With her leadership, the hotel will continue to provide memorable legendary Ritz-Carlton experiences and uphold the traditions that hallmarks The Ritz-Carlton brand, while striving to further enhance service quality and brand value in the future.

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About The Ritz-Carlton, Cleveland

The Ritz-Carlton, Cleveland is located at 1515 West Third Street in the heart of the city's dynamic and fast-growing Downtown entertainment, sports, dining, gaming, music, business, historic, arts and cultural district. For room and suite reservations, call +1-800-241-3333, visit the hotel website or contact a travel professional. To engage directly with the Forbes Four Star, AAA Four Diamond hotel, visit www.facebook.com/ritzcarltoncleveland.

About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, L.L.C., of Chevy Chase, MD., part of Marriott International, Inc., currently operates more than 100 hotels and over 45 residential properties in 30 countries and territories. For more information or reservations, visit the company web site at <http://www.ritzcarlton.com/>, for the latest company updates, visit <http://www.news.ritzcarlton.com> and to join the live conversation, use #RCMemories and follow along on [Facebook](#), [Twitter](#), and [Instagram](#). The Ritz-Carlton Hotel Company, L.L.C. is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy, the new name of Marriott's travel program replacing Marriott Rewards®, The Ritz-Carlton Rewards®, and Starwood Preferred Guest® (SPG). The program offers members an extraordinary portfolio of global brands, experiences on Marriott Bonvoy Moments and unparalleled benefits including earning points toward free hotel stays and nights toward Elite status recognition. To enroll for free or for more information about the program, visit MarriottBonvoy.marriott.com.