

FREQUENTLY ASKED QUESTIONS

WHERE IS THE RESORT LOCATED?

The Resort is located on the south coast of Tenerife, in the Canary Islands, on Carretera General TF-47 Km 9, Guía de Isora - just a 25 minute car ride from Tenerife South Airport.

WHAT TIME IS CHECK-IN/CHECK-OUT?

Check-in: 3:00 p.m.

Check-out 12:00 p.m.

HOW CAN I ARRIVE FROM THE AIRPORT?

Taxis and private transportation are available from the airport.

Private transportation services can be arranged through our Guest Relations department. To reserve, please contact rc.tfsrz.guest.relations@ritzcarlton.com

HOW CAN I GET AROUND THE ISLAND?

Plan your trip full adventures around the island of eternal spring.

Explore local [area attractions](#), plan days filled with [family fun](#) on the island, or simply contact abama@canarias.com for detailed information regarding tours & excursions.

WHAT IS THERE TO DO IN TENERIFE?

Start the day dipping your toes in the blue waters of [Abama Beach](#), find tranquility lounging poolside in one of our [pools](#). Explore the island's unique volcanic landscape as you embark on a guided hiking expedition up Teide volcano or discover the wonderful seabed of Tenerife. The possibilities are endless.

Additional, we advise you what to pack for relaxing getaway or an action-filled trip. What to reserve for make your trip full experiences and how to make the [perfect itinerary](#) to create inspiring journeys.

IS THERE A SPA?

Yes. The award-winning [The Ritz-Carlton Spa](#) features individual and couple treatment cabins, a roman-inspired [Wellness Experience](#), a Spa garden, mani & pedi lounges and a beauty salon.

IS THERE A GYM?

Yes. The Ritz-Carlton Abama [Fitness Center](#) is open daily. Enjoy state-of-the-art cardiovascular and training systems along with a range of activities lead by our experienced personal trainers.

IS THERE A SWIMMING POOL?

Yes. An impressive collection of [swimming pools](#), including pools for adults only and families are available throughout the Resort.

IS THERE A GOLF COURSE?

The [Abama Golf](#) 18-hole championship golf course, designed by Ryder Cup player Dave Thomas, with challenging and varied terrain, is located just 1,1 kms away from the Resort.

WHAT ACTIVITIES ARE THERE FOR KIDS AND TEENS?

The Ritz-Carlton, Abama is home to the largest [Ritz Kids](#) in Europe, fostering a sense of adventure through exploration and Discovery. Additionally, [The Zone, Fun & Entertainment](#) - ideal for teens 13 to 17 years old - offers a wealth of fun along the themes of music, sports, art and fitness.

WHAT ARE THE DINING OPTIONS?

A bastion of [culinary excellence](#), The Ritz-Carlton, Abama's gourmet offering is world-renowned. Championing Tenerife's evolving culinary scene, The Ritz-Carlton, Abama, is home to an enviable stable of chefs, from Michelin masters, to the region's most inspired talent and established innovators to watch.

CAN I HOST AN EVENT AT THE RESORT?

Yes. The Ritz-Carlton, Abama offers a refreshing change from the typical [meeting](#) destination. Indoor, outdoor and beachfront venues for meetings, [weddings](#) and other events are complemented by professional planning services and custom catering.

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DOES THE RESORT OFFER SUITE ACCOMMODATIONS?

Yes. The Ritz-Carlton, Abama offer the pinnacle of accommodation in Tenerife. As the most exclusive [VIP Suites](#) at the Resort, One Bedroom Suites in [Villas](#) & [Adults Only Villas](#), and Junior Suites & One Bedroom Suites in [Citadel](#).

IS THERE A CLUB LOUNGE?

Yes. In the Citadel It is located on the 10th floor. In Villas, the lounge is located in El Mirador area. The [Club@ Lounge](#) offers supreme service in a place of peace and exclusivity, acting as the perfect spot for families and couples.

ARE PACKAGES OR SPECIAL RATES AVAILABLE?

Yes. The Ritz-Carlton, Abama offers an array of bespoke packages, from romantic getaways, culinary journeys, family adventures, golf breaks and [more](#).