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AL BUSTAN PALACE, A RITZ-CARLTON HOTEL, CELEBRATES TRIPLE WIN AT HOTELIER MIDDLE EAST AWARDS

Muscat, Oman - October 26th 2019 – The Ladies and Gentlemen of Al Bustan Palace, a Ritz-Carlton Hotel were honored for their commitment to offering guests the very best experience at the Hotelier Middle East Awards 2019 held recently at the JW Marriott Marquis in Dubai, UAE. General Manager, Katrin Herz, was named General Manager of the Year, Mukhtar Al Maskari, Director of Loss Prevention won Safety & Security Person of the Year and Monirul Islam, the Hotel Gardner collected the award for Unsung Hero of the Year highlighting customer service excellence in all areas of the hotel's operations.

Now in its fourteenth year, the Hotelier Middle East Awards recognizes hotel employees who 'go the extra mile' and encompasses a broad range of front and back of house roles from laundry managers to chefs, marketing experts to concierges and spa professionals to engineers. The winners were nominated by their colleagues and chosen by an independent panel.

"The Hotelier Middle East Awards celebrate the achievements of the Ladies and Gentlemen who are often unseen by guests but are crucial to the success of the hospitality industry. Every day, without fail, from managers to support teams work together seamlessly to ensure everything in the hotel runs smoothly and guests enjoy an unforgettable stay from the moment they arrive, said Katrin Herz, General Manager of Al Bustan Palace, a Ritz-Carlton Hotel. "It is a huge win for the Palace and we are privileged and honored to be positioning Oman as a must-visit destination and Al Bustan Palace, a Ritz-Carlton Hotel, as a leading venue for travelers."

Nestled among exquisite gardens between dramatic mountains and shimmering sea, Al Bustan Palace, a Ritz-Carlton Hotel has set the benchmark for luxury hospitality for over 30 years. Set within a former palace, the resort has recently reopened after a redefining renovation and features an alluring collection of amenities, seamlessly blending old and new, local and global, carefully designed and naturally untamed.

Showcasing the Art of Omani Hospitality, the resort combines a stunning location on the edge of 200 beachfront acres with world-class cuisine, a Six Senses Spa and plenty of

recreation activities. It offers the perfect way to experience its heritage alongside modern luxuries and create unforgettable memories of Oman.

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About Al Bustan Palace, a Ritz-Carlton Hotel

Tucked away between the rugged Al Hajar mountain range and the Sea of Oman, Al Bustan Palace, a Ritz-Carlton Hotel is a hidden jewel amongst luxury hotels in Muscat, Oman, a beachfront retreat that welcomes guests with customs steeped in ancient traditions and contemporary comfort. From each of our 250 newly renovated luxury guest rooms and suites' private balconies, guests can gaze upon magnificent mountain, sea or garden views. They can relax on the pristine stretch of private beach or dine on its sandy carpet under the stars, in one of the hotel's three distinctive restaurants. Perfect for couples, business guests and families alike, Al Bustan Palace provides all the ingredients that will stir memories for a lifetime. For more information or reservations, please visit ritzcarlton.com/albustanpalace, join us on www.facebook.com/albustanpalace.muscat or call +968 24 799 666.

About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, L.L.C., of Chevy Chase, MD., part of Marriott International, Inc., currently operates more than 100 hotels and over 45 residential properties in 30 countries and territories. For more information or reservations, visit the company web site at www.ritzcarlton.com, for the latest company updates, visit news.ritzcarlton.com and to join the live conversation, use #RCMemories and follow along on Facebook, Twitter, and Instagram. The Ritz-Carlton Hotel Company, L.L.C. is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy, the new name of Marriott's travel program replacing Marriott Rewards®, The Ritz-Carlton Rewards®, and Starwood Preferred Guest® (SPG). The program offers members an extraordinary portfolio of global brands, experiences on Marriott Bonvoy Moments and unparalleled benefits including earning points toward free hotel stays and nights toward Elite status recognition. To enroll for free or for more information about the program, visit MarriottBonvoy.marriott.com.