

Ambassadors of the Environment Naturalists

The naturalists of Ambassadors of the Environment are more than just guides—they are equipped with the knowledge and experience needed to share and explore the wonder of the natural world with you. All naturalists have college degrees in a wide range of science fields and have experience working with young people. They are First Aid, CPR and Water Safety certified and are trained by Jean-Michel Cousteau's team. Additional trainings are frequently held by the renowned marine biologist, photographer and educator, Dr. Richard Murphy, the Chief Scientist with the Cousteaus for more than 40 years. For Ambassadors Kids activities, two adults supervise a maximum of ten children (Ages 4-7), and for Ambassadors Adults and Families activities, two Naturalists supervise a maximum of twelve participants (ages 8 and up).

Ambassadors Terms, Conditions and Frequently Asked Questions

- Please outfit all children with a swimsuit for all day-time activities.
- For safety reasons, Naturalists reserve the right to require any individual to wear a personal floatation device during water-based activities.
- Activities are subject to inclement weather and may change. We reserve the right to cancel activities if there are no sign-ups by 4.30 p.m. for the next morning's activities or three hours before the afternoon and evening activities.
- All activities begin and end at the Ambassadors Heritage House located near Starfish Cay.
- Please note that if you wish to change or cancel your activity, you must contact Ambassadors of the Environment at +1 (345) 815-6120 or resort extension 6120, 24-hours in advance to avoid a 50% cancellation fee.
- We also have our own retail section in the Heritage House, stocking Ambassadors branded apparel, reef safe products, educational materials and fun kids toys to help you remember your time with us.
- **Is this the 'Ritz Kids' club?**
 - The Ritz-Carlton does have a Ritz Kids program on many of our other properties; however, we provide activities that are aimed at being educational as well as fun! Our programs are delivered by trained naturalists that have a background in environmental science.
- **Is it possible to pick up/drop off kids at any time throughout the day?**
 - We do ask that you sign up to our programs, which run at specific times throughout the day. This gives us the chance to ensure that we deliver the high-quality educational experience that we pride ourselves upon. Extended hours of supervision are available, but we require advanced notice to arrange coverage for this.
- **Is the kids room nut-free?**
 - Yes, our kids room is nut-free; however the adult/youth room is not. When filling out our sign up/liability forms, there is also an opportunity for you to let us know about anything else we should be aware of whilst your child is on our programs.
- **Can my 3-year-old join your programs?**
 - Due to liability reasons, all children must be at least 4 years of age and bathroom independent. All 4 and 5-year-olds must arrive with proof of age upon registration. Children ages 8 and older are welcome to join activities for ages 4-7; however, younger children (ages 4-7) may not join activities for ages 8 and older.

- **Do you rent Go-Pro/underwater cameras?**
 - We do not offer camera rentals; however, our Underwater Photography Snorkel and Focus on Photography programs do include the setup and use of our cameras.