Frequently Asked Questions

Why is DICK’s Sporting Goods forming a new subsidiary?
In order to address the growth of the merchandising function of the business the Company implemented a restructuring plan and created a new subsidiary, DICK’s Merchandising & Supply Chain, Inc., to house the merchandising, procurement and distribution assets, functions and employees. This new structure will provide the company with two key benefits: (1) it will help Dick’s assess the performance of its three key business functions (Merchandising, Supply Chain Distribution and Planning, Allocations and Replenishment) as it relates to the achievement of strategic goals; and (2) it will help the Company’s overall operating business model and efficiency in a multi-state environment.

Does the new subsidiary change how I interact with the Company?
Future purchase orders and payments will be issued from DICK’s Merchandising & Supply Chain, Inc. rather than DICK’s Sporting Goods. However, all existing management and merchandising support personnel will continue to operate as they had prior to the change.

Is there a new physical mailing address for DICK’s Merchandising & Supply Chain?
No, addresses and phone numbers remain unchanged.

Will changes occur in the EDI process?
No, the EDI ID and qualifier will not change.

Where can I obtain a new W-9 tax form and state resale tax exemption certificates?
Tax forms can be found on our website: www.dicks.com/MerchandiseSuppliers

Will I need to change our customer master file?
Your systems should accurately reflect the correct legal entity that is a party to the transaction in question. In most cases, effective August 1, DICK’s Merchandising & Supply Chain rather than DICK’s Sporting Goods is the purchaser of record.
When will that not be the case?
Existing orders will not be cancelled or replaced. Over time, new orders will be placed in the name of DICK’s Merchandising & Supply Chain. However, all open invoices will be paid on a DICK’s Merchandising & Supply Chain remittance.

What is your payment method policy?
Our standard payment method is ACH, (Automated Clearing House). ACH payments are typically the fastest way to receive payment. Most of our ACH payments are available in your bank account within two business days.

What happens if we want to be paid by check?
While ACH is our preferred payment method, we do have the ability to pay by check. Effective January 1, 2017, vendors will be required to pay a $15 per check fee for this service.

Do you offer early payment terms?
Yes. We will consider early payment based on a vendor’s cash discount terms. Please contact your DICK’S Merchandising & Supply Chain buying representative to discuss your options.

How will we receive payment remittance detail?
The remittance detail of all payments and deductions, whether paid by ACH or check, will be sent via email to your Accounts Receivable email address on file. In addition, our eSettlements vendor portal has self-service reporting capability that enables vendors to access all payment and deduction information.

What is eSettlements and how can I get access?
eSettlements is a module of the PeopleSoft financial system that vendors can use to view a variety of account information including open and paid invoices, deductions such as claims, defective allowances, and new store discount, as well as address and contact information. The eSettlements tool requires account set-up and password.

Contact us:
For all Merchandise Accounts Payable Invoice related questions: MerchandiseAcctsPay@dcsg.com
For all questions related to vendor account maintenance or ACH set-up: VendorManagement@dcsg.com
For more information on eSettlements:

eSettlements@dcsg.com

For Tax related questions:

Tax@dcsg.com

Further information and resources:
Merchandise Website: www.dicks.com/MerchandiseSuppliers