CYLANCE CONSULTING

Benefits

- Sessions tailored towards your organization's unique environments

- Team members learn how to establish and fortify an organization's security and incident response capabilities

- Detailed playbooks incorporating the current IR process and employee roles are developed

- The experience of world-renowned incident response experts is leveraged to build and enhance your IR plan

- Team members and management staff gain confidence

IR teams identify that skilled people are their greatest deficiency, year over year.

Source: 2016 SANS Incident Response Survey

Effective response to a cyber incident takes careful planning and practice, including organization, training of key personnel, and systematic procedures. Incident response teams are often comprised of cross sections of employees across an organization. Training on when and how to transfer or request information from others on the team, as well as the responsibilities of each team member, can be beneficial in fortifying an organization's security and incident response capabilities.

Cylance® Consulting's Incident Response Technical Training provides the education your staff needs to **effectively carry out your incident response plan**. Your incident response team will **leave with the knowledge of how to defend against a security incident** should one occur.

Service Overview

Cylance Consulting's industry-recognized experts have a wealth of incident response expertise and training credentials that can aid organizations in building and enhancing their IR plan. We will help meet your training objectives by assisting with drafts of varying tiers of playbooks which address employee roles and the current incident response process.

Once the playbooks have been developed, a customized training curriculum will be conducted so IR team members understand their roles and responsibilities as well as how they will interact and communicate with other team members.

Training will cover:

- Phases of an Incident Response Plan
  - Preparation
  - Identification
  - Containment
  - Eradication
  - Recovery
  - Lessons Learned
- Roles and responsibilities of each tier of response

Deliverables

As part of the training exercise, Cylance Consulting will:

- Provide a collection of cheat sheets to leverage during an incident
- Draft playbooks by tiers based on employee roles and the current IR process
- Conduct on-demand and/or lunch-and-learn training sessions per employee role or tier, and larger, unified training session for the entire team

Prepare your incident response teams with the specialized skills and knowledge needed to respond to an incident. Contact Cylance Consulting or your technology provider to discuss your training needs.

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