

# Education Services



BlackBerry Cylance Education Services provide organizations with the tools and support to get the most out of their investment in our products. BlackBerry Cylance world-class training courses empower customers to maximize their endpoint security posture. Take things slowly or dive right in — BlackBerry Cylance’s training team is ready to meet customers’ needs.

BlackBerry Cylance Education Services provide instruction on how to install, configure, and operate our products. Customers will boost their security skills organization-wide and gain a strong understanding of the path to zero threats, ensuring solutions are optimized to achieve and maintain a state of true threat prevention.

Our Education Services include an array of options:

## **Instructor-Led Classroom Training**

Attend instructor-led courses to gain hands-on experience using a lab environment with practical exercises. The class provides participants with practical experience in how BlackBerry Cylance’s products can be used to provide the most effective protection from advanced persistent threats and malware executing on an organization’s endpoints.

## **Customized On-Site Training**

Instructors can conduct training on-site that is designed specifically for each customer’s environment. Participants receive high-quality instructional training tailored to their needs while using a lab environment. This program is ideal for organizations that want to train its employees on the unique challenges existing in their environment.

## **Virtual Instructor-Led Training**

Reduce travel costs by attending an online instructor-led training. Virtual hands-on labs deliver an effective learning experience that minimizes the expense of classroom training — no travel and less time away.

## **eLearning**

Available on-demand 24x7 through our learning center, eLearning courses provide access to education curriculum or just-in-time learning at the user’s convenience. Courses are structured in learning paths that develop skillsets in focus areas, and the self-paced modules provide a great way to learn the principles.

BlackBerry Cylance’s team is comprised of industry-leading experts in the most advanced technologies. Our Education Services provide customers with a trusted advisor to meet their goals in all areas of endpoint security — delivered consistently with a focus on providing the highest quality and customer satisfaction.

## **Benefits**

- Equips staff with direct access to technical expertise
- Provides highly-responsive, expedited service
- Maximizes return on investment
- Empowers staff with in-depth knowledge of proven best practices
- Maximizes efficiency and frees up IT resources
- Maintains ultimate control of endpoint security

BlackBerry Cylance’s Education Services empower organizations with technical training and a personalized experience that maximizes return on investment and increases overall security effectiveness.

For more information, please visit [www.cylance.com/education](http://www.cylance.com/education).



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