



## KWIK GOAL LIFETIME GUARANTEE STATEMENT

Congratulations on your purchase of Kwik Goal equipment. We believe in the quality of our equipment, as we have manufactured it to exacting design specifications for user safety and durability. We hope this guarantee enhances the value of your purchase and enables you to feel secure in your decision to buy Kwik Goal products.

In the event that you believe the product you purchased from Kwik Goal has any defect in material or workmanship, simply contact our Customer Service Department at 1-800-531-4252. All Kwik Goal equipment purchased before 01/01/2006 does not qualify for the Lifetime Guarantee.

KWIK GOAL, LTD. (KGL) guarantees to you, the original consumer-purchaser, that all KGL Products are free of defects in material and/or workmanship for the life of the product upon purchase.

**Kwik Goal's full line of soccer nets, field sports netting, transportable seating and all custom products are excluded from the Lifetime Guarantee Program.**

**All guarantee claims must be processed directly through KGL.**

If you are experiencing any problems, please contact KGL with any questions or concerns for prompt and accurate assistance. KGL will repair or replace any product that fails and cover shipping costs (standard ground shipping) for delivery to you of the repaired/replaced item. This guarantee does not include defects or damage caused by improper installation or operation, accidents, fire, flood, wind, hail or other Acts of God, extraordinary impact, vandalism, riot or civil disorder, misuse, abuse, exposure to harmful fumes, vapors or chemical pollutants in the atmosphere or otherwise, and does not cover deterioration due to normal wear and tear. Unauthorized alteration or modification of any KGL Product will void this guarantee.

Please call our Customer Service Department at **800 - 531 - 4252** for further information.

You may also download a return form at [www.kwikgoal.com/lifetime](http://www.kwikgoal.com/lifetime)

**Kwik Goal, LTD  
140 Pacific Drive  
Quakertown, PA 18951  
Phone: 800 - 531 - 4252  
Fax: 800 - 778 - 8869**

**Guarantee requests will be accepted only after receipt of damaged or defective KGL Products, which are properly packaged and shipped to KGL.**

KGL Products are defined as products designed, manufactured and distributed by KGL and "life of product" or "Lifetime" is defined as a term which meets the anticipated life (See Lifespan Guidelines) of each product from original date of purchase. KGL makes no guarantees either expressed or implied other than as set forth herein and shall not be liable for any incidental, special or consequential damages with respect to KGL Products covered by this guarantee; its complete liability and the owner's exclusive remedy being limited to repair or replacement on the basis stated herein. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This guarantee shall not apply to KGL Products sold outside of the United States and Canada. This guarantee gives you specific legal rights and you may have other legal rights which may vary from state to state.

KGL reserves the right to make any modifications or changes to this Lifetime Guarantee Policy at any time without any prior written or verbal notice to the consumer. When a KGL product has been discontinued, modified, upgraded, improved or replaced with newer technology, KGL will advise user of optional improvement/upgrade services which may be available, in some instances with additional charges.

Shipping costs of repaired or replaced product are for standard ground shipping via KGL's preferred shipping agent in the continental U.S. Expedited service is available for an additional fee, which is equal to the difference between KGL's standard service and user's choice of expedited service and/or user's preferred service provider.



### DIRECT RETURN LIFETIME GUARANTEE FORM

To make your experience with our Lifetime Guarantee program as quick and easy as possible, please complete the form below and include it with the Kwik Goal product you wish to have repaired or replaced.

**Do not return your product to the Authorized Kwik Goal dealer you may have purchased it from.**

Please use the return labels provided at the bottom of this form. The return shipment must be shipped prepaid freight. COD shipments will not be accepted.

Please allow 2-3 weeks for repair or replacement.

This guarantee form can be used for products that have a retail cost of \$225 or less.

All Lifetime Guarantee requests over \$225 of retail cost must call our returns department for approval in advance.

Please call 800-531-4252 and use phone option #3 to be transferred to our returns department.

**Please review the attached Product Lifespan Guideline Document before completing a Lifetime Guarantee Return.**

#### Customer Contact information

Name: \_\_\_\_\_

Street address: \_\_\_\_\_

Town/City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: (between 9AM - 5 PM EST) \_\_\_\_\_

E-mail address: \_\_\_\_\_

If you purchased directly from the Kwik Goal website please check here.

Packing List #	Date Purchased	Item #	Purchase Price	Reason for Returning

Return Label:

Return Label:

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\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



R/A: LTG-8675309  
140 Pacific Drive  
Quakertown, PA 18951



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# PRODUCT LIFESPAN GUIDELINES

## Soccer Goals

Expected Lifespan: 12 years

**Notes:** High quality aluminum extruded from virgin billet is used almost exclusively in the construction of our goals.

This, along with industry leading designs and superior workmanship will allow the customer to anticipate having goals anywhere from eight to twelve years (For nets included with goal, see Net section below).

## Coerver Goals

Expected Lifespan: 10 years

**Notes:** The frames of our flat goals share the same characteristics as our match and small sided goals; aluminum construction, time tested designs and built to Kwik Goal standards (For lifespan guidelines for nets included with goal, see Net section below).

## Goal Accessories

Expected Lifespan: 2 years

**Notes:** Goal accessories may include many types of products, from goal carry bags to goal wheels. The unique performance demands of products in this category are some of the highest in Kwik Goal's entire line of products.

## Goal Anchor Bags

Expected Lifespan: 1 year

## All Other Anchors

Expected Lifespan: 2 years

**Notes:** Like nets and some net accessories, goal anchor bags also endure the sun and other elements, which affect and factor into the product's lifespan.

## Nets

**Notes:** Kwik Goal's Full Line of Soccer Nets and Field Sports Netting is excluded from the Lifetime Guarantee.

## Net Accessories

Expected Lifespan: 2 years

**Notes:** Like nets, net accessories usually fall victim to the sun as far as their lifespan is concerned. Remove and store net accessories when not in use for maximum utilization.

## Seating-Semi Permanent

Expected Lifespan: 8 years

**Notes:** Team benches and team shelters will last eight years or more. Most damage to these items comes from very heavy winds impacting unanchored shelters.

## Seating-Portable

**Notes:** The Kwik Bench line is excluded from the Lifetime Guarantee.

## Corner Flags

Expected Lifespan: 2 years

**Notes:** Corner flag damage is typically found at the connection between the base and flag pole and is a product of removing corner flags or obstacle markers from the ground by the flag pole rather than the base. Long term UV exposure will also factor into this product's lifespan.

## Cones

Expected Lifespan: 1 year

**Notes:** Plastic deteriorates in sunlight. Kwik Goal's cone material thickness leads the industry, but will weaken over time in the sun.

## Training Equipment

Expected Lifespan: 2 years

**Notes:** Kwik Goal's training equipment category includes a wide array of products. Heavy and multiple impacts from standard player usage will factor in to most wear and tear issues that we see in this category. Ultraviolet exposure will also play a part in product erosion.

## Speed

Expected Lifespan: 1 year

**Notes:** Because of the heavy loads placed on some products like parachutes and bands, a one year life expectancy is aggressive, especially if the product is used more than two to three times a week by professional trainers.

## Balls & Accessories

Expected Lifespan: 2 years

## Coach

Expected Lifespan: 2 years

## Referee

Expected Lifespan: 2 years

## Player Accessories

Expected Lifespan: 2 years

## Other Field Sports

Expected Lifespan: 8-12 years