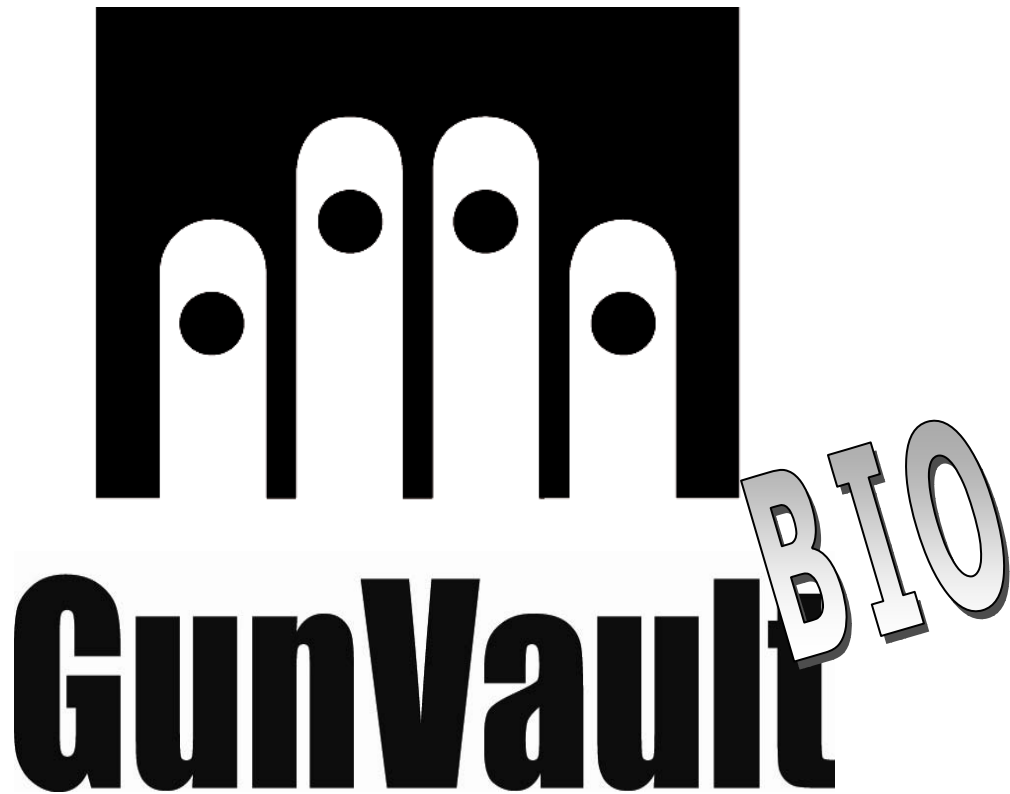


**SAFE • QUICK • STRONG • SMART**



## **Owners Manual**

**Models:**

**GV2000 BioVault**

6680 Surrey St  
Las Vegas, NV 897119  
(800) 222-1055

# TABLE OF CONTENTS

• Warning and Recommendations	
•• Congratulations on Your Purchase of a GunVault Safe	
1) GunVault Safe Features and Functions.....	Pg. 5
2) Getting Started .....	Pg. 5
a) Securing Your Keys	
b) Locating the Battery Holder	
c) Installing the 9volt Battery	
d) Enrolling Your Personal Finger Print	
e) Close the Door and Practice	
f) Enrolling Additional Finger Prints	
3) Mounting the Safe.....	Pg. 7
4) Installation of optional Security Cable.....	Pg. 8
5) Internal Courtesy Light (Deluxe Models).....	Pg. 8
6) DC Power Jack and External AC/DC Adapter (Deluxe Models).....	Pg. 8
7) Maintenance.....	Pg. 9
a) Low Battery Indicator	
b) Battery Replacement	
c) Lubrication	
d) Removable Shelf	
8) Frequently Asked Questions.....	Pg. 10
9) Technical Support.....	Pg. 11
a) Requirements for Return & Repair	
b) Fees and Charges	
c) Abandonment for Failure to Pay	
10) “Limited Warranty” .....	Pg. 12

## **WARNINGS AND RECOMMENDATIONS**

Anything written in boldface type is a **WARNING**. Failure to observe these instructions constitutes a **MISUSE** of this product and may result in serious physical injury or **DEATH**.

### **NO UNAUTHORIZED REPAIR**

GunVault safes are serviceable at the factory only. Any tampering, unauthorized repair and/or modification will void all warranties, and may cause the safe to fail unexpectedly, or be damaged. If in doubt, call GunVault technical support.

## Congratulations on Your Purchase of a GunVault Safe!

Your new GunVault Bio safe is a high quality product, which will give you years of service, backed up by excellent Technical Support and a strong Warranty. Before you get started reading this manual, please take a few moments to fill out your Warranty Registration Card and mail it in. Or register online at [www.gunvault.com](http://www.gunvault.com).



### Each GunVault safe includes the following:

GunVault safe  
Owner's Manual  
Mounting Template  
Three safe mounting screws  
AC/DC power adapter

Two keys  
Plastic shelf  
AC/DC power adapter  
Warranty Card

Optional Accessories:  
Steel Security Cable

# 1. GunVault Safe Features and Functions

## Product Description and Features

GunVault safes are manufactured from 16-gauge steel with pry-resistant doors and may be used to store a variety of items out of reach of children and other unauthorized persons.

### Standard Features Include:

- Spring-loaded door for quick access to contents
- Corrosion resistant powder coat wrinkle finish
- No-Eyes Keypad
- Back-up key lock access with two keys
- Interior courtesy light
- Low battery warning
- “Knock-outs” for installation of optional Security Cable
- Power connection jack for external AC/DC power supply

## 2. Getting Started

### Securing Your Keys



#### **REMOVE YOUR KEYS AND SECURE THEM! DO NOT LOCK THEM IN THE SAFE!**

Think carefully about storing your keys. If the key for a GunVault safe is on your key chain, an unauthorized person might gain access to it. Never hide or leave GunVault keys where children could gain access to them. If you have a bank safe deposit box, one key could be kept there in case you lose one.

**IMPORTANT: We recommend that you use ONLY Duracell 9Volt batteries. One (1) 9Volt battery is required. NEVER attempt to use a rechargeable battery – they will not work!**

### Locating the Battery Holder

With your palm up, reach inside the GunVault safe and find the far end of the ceiling foam.

Pinch the far end, and carefully pull it part of the way out of the unit (like the tongue of a shoe).

**DO NOT TEAR IT LOOSE!**

The 9volt battery holder is located inside on the roof attached to the back of the lock body.



## Installing the 9volt Battery

Position the safe with the door facing you, keypad upward.

- Connect the power cable to the 9volt battery. You will hear a beep audio signal, confirming that power is connected.
- **Do not pinch the power cable.**
- Press the 9volt into position.
- Press the foam ceiling back into your unit to cover the battery.

## Enrolling Your Personal Finger Print

S1 Button



- Place the index finger on the Fingerprint Reader, then press S1 button (located on middle finger position) to activate the GunVault, hold the finger on the reader until the Green light is on (it may need 1-2 seconds).

Fingerprint Reader



**Now the first fingerprint is enrolled.** (Up to 30 users can be enrolled)

Notice: The 1<sup>st</sup> and 2<sup>nd</sup> enrolled fingerprints function as administrators which allow the enrollment of additional users.

## Close the Door and Practice

**SECURE YOUR KEYS!**  
**DO NOT LOCK THEM INSIDE THE SAFE!**

Practice opening the door with the enrolled finger.

- Place index finger on the Fingerprint Reader.
- Press S1 button to activate the module.
- The Red light is on, hold the finger on the reader until the Green light is on (it may need about 1-2 seconds).
- The door will open; the Green light blinks for 6 seconds.

## Enroll Additional Fingerprints

- Open the GunVault by administrator's fingerprint. Immediately after the door opens press and hold S1 button until 2 beeps sound.
- Place the new finger on the Fingerprint Reader, then press S1 button to activate the module, hold the finger on the reader until the Green light is on (it may need about 1-2 seconds).
- The new fingerprint is now enrolled.

## Delete All of the Fingerprint Templates

- Press and hold S2-Delete All Button (located inside the unit on the top back portion of the metal lock housing) and then press and release the S1 to activate the GunVault.



- Continue to hold the S2 button until Green and Red lights stop flashing, and then release the S2 button.

**S2 Button**



- Now **ALL** of the fingerprints are deleted.

## 3. Mounting the Safe

The Vault can be mounted in almost any direction. Think carefully before you begin to drill holes; make sure you could easily reach the keypad, but protect the safe from children.

**IMPORTANT: Do not mount the Vault with the door facing down! The contents could fall out when the door is opened!**

Think about your own unique mounting requirements. You may wish to use washers, lag bolts, or other mounting devices for reasons of your own.

Compare the Mounting Template to the safe. Notice the mounting holes in the bottom of the safe. There are two "key-slot" holes, and four round holes.



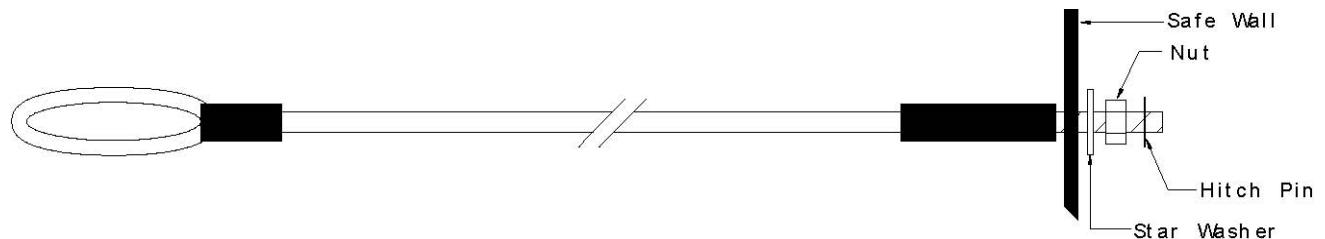
- a) Using the template provided, drill starter holes with drill bits appropriate for your installation. Drive screws only into the two key-slot holes. Drive the screws in until just enough room is left between the head of the screw and the mounting surface to permit you to slide the Vault's key slots over the screws.
- b) Slide the Vault key-slots on over the screws.
- c) Now lift the foam padding in the bottom of the Vault and insert screws into remaining holes as desired, to retain the safe in place. A minimum of three (3) screws must be used to mount the safe.
- d) Tighten all screws and smooth the foam lining. Your Vault is now securely attached to the mounting surface!

#### 4. Installation of Optional Security Cable

"Knock-outs" are provided on both sides to permit attachment of the Security Cable. If the Security Cable is to be installed, use a punch or nail set and a hammer to remove the knock-out. Before inserting cable mount, be sure to remove the little metal knock-out tab from your safe. Do not allow this small metal piece to remain inside your safe.

Hint: A pair of needle-nosed pliers will be useful for installing the hitch pin.

- a) First, loop the end of the security cable through the eye and around a stationary object.
- b) Then, insert the threaded mount through the hole in the safe.
- c) Hold the mount in place while you slide the star washer over the threaded end inside the safe.
- d) Spin on the nut and tighten "finger tight."
- e) Insert the Hitch Pin through the hole in the threaded mount, to ensure that the nut cannot come off.



#### 5. Internal Courtesy Light

When an enrolled fingerprint access code has been used to open the safe, the interior light will shine for five seconds, allowing a clear view of the interior.

#### 6. DC Power Jack and External AC/DC Power Supply

**Warning:** *Never attempt to operate the safe with external power alone. Batteries MUST be installed before and during operation with the external power supply, in order to avoid interruption of power and loss of access codes.*

The AC/DC power supply specified is NOT a battery charger; it is an external power supply to be used only when batteries are installed.



***Warning: Never attempt to plug in a battery charger of any kind. Fire or explosion of batteries could result. Never use rechargeable batteries of any kind in a GunVault safe. Their power characteristics are not compatible with the safe.***

## **7. Maintenance**

### **Low Battery Warning Indicator**

When the user opens the lock by enrolled fingerprint, if the Red light flashes and at the same time the beep sounds 3 times, it indicates low battery. Please replace the battery as soon as possible.

### **Battery Replacement**

**Warning: Replace the batteries once a year regardless of whether or not the low battery indication is observed.**

**IMPORTANT: We recommend that you use ONLY Duracell 9Volt batteries. One (1) 9Volt battery is required. NEVER attempt to use a rechargeable battery – they will not work!**

### **Lubrication**

It's a good idea to lightly coat the door hinge spring and door latch-loop with quality oil at least once a year. Never spray anything into the latch mechanism.

### **Removable Shelf**

The MultiVault (large model) has a removable shelf, which can be easily pulled out to allow for storage of larger items. If the shelf is removed, it should be stored carefully to avoid damage or loss. To reinstall, simply slide the shelf back into the shelf guide slots. The beveled edge faces front.

## 8. Frequently Asked Questions

- I can't program my GunVault.  
Disconnect the battery tray for 30 seconds and try to program again.
- I hear a click when I enter my code.  
Replace your batteries (Duracell is recommended).
- I hear a whirl noise when I try to open my GunVault.  
Please call Technical Support for assistance.
- My new GunVault is missing the Battery Tray.  
The Battery Tray is pre-installed inside on the ceiling of the GunVault. Reach inside the unit and find the far end of the ceiling foam. Pinch the far end, and carefully pull it part of the way out of the unit. **DO NOT TEAR IT LOOSE.**
- My brand new GunVault door will not open.  
Place the unit on a flat service, turn the key, and hit the top/side of the safe with your palm. In rare occasions you may have to use a flat head screw driver by placing the head between the body of the unit and the door. You might also have to bang the lower left edge on the ground.
- My keys don't open my GunVault.  
Check the key number on the keys and the number of the lock cylinder and make sure the key is inserted fully.
- I've lost my keys.  
Keys beginning with an "A" or "R" have a limited availability. Please call Technical Support for assistance. An extra pair of keys cost \$20.00 with shipping (excluding orders outside the continental U.S.).
- I can't find my Serial Number.  
The Serial number is located under the foam material on the floor of the GunVault.
- I want to program multiple users into my GunVault.  
Only the GVB-2000 Bio can be programmed for up to 30 enrolled finger prints. All other units can be programmed for one (1) user.
- How long can I make my code?  
The code has a minimum of three (3) and a maximum of six (6). Excluding the GVB-2000 Bio which uses a finger template.
- Which directions can the GunVault be mounted?  
The GunVault can be mounted any direction needed. Mounting the unit with the door facing down is not recommended.
- How long should the batteries last?  
Batteries last nine (9) months to one (1) year (Duracell is recommended). Units subjected to extreme heat or cold will have an effect on battery life.

## 9. Technical Support

If you have followed the above steps carefully and still have a problem operating your safe, phone GunVault Technical Support. Almost all problems can be solved within minutes over the telephone.

### Requirements for Return & Repair

If possible, do not return your GunVault safe to your dealer. Instead please review Frequently Asked Questions (Page 13). If questions are not answered call GunVault Technical Support which can solve most problems over the telephone, making return unnecessary. GunVault delivered without a pre-arranged Return Authorization Number may be returned or destroyed.

### Fees & Charges

Under warranty; repair or replacement at GunVault's option, and free UPS ground return shipping within the continental U.S.

Out of warranty; minimum fee for examination and handling is \$19.95. Shipping, Parts, and labor will be extra.

- GunVault safes delivered without a pre-arranged Return Authorization Number may be returned or destroyed.
- GunVault safes sent for repair with heavy objects inside may be damaged in shipping, and corresponding repairs may be charged to the owner.
- **Tape the keys to the top of the safe before shipping.**
- When proper Return Authorization has been obtained, the GunVault safe should be shipped in its original carton or in a suitable sturdy equivalent, fully insured, and with the shipping charges PREPAID unless otherwise arranged with the Company in advance.

### Abandonment for Failure to Pay required Fees

GunVault safes left without payment of required fees for more than 90 days will be considered to be abandoned and will be disposed of.

## **10. “Limited Warranty”**

1. GunVault (the “Company”) warrants to the original consumer (the “Purchaser”) of any GunVault safe (the “GunVault safe”) purchased after January 1, 2014 against any damage caused by fire, burglary or attempted burglary for a period of five (5) years from the date of purchase.
2. The Company warrants to the purchaser that the GunVault safe will be free from defects in workmanship and materials for a period of one (1) year from the date of purchase.
3. These warranties are not assignable or transferable to any other person.
4. Any damage to the GunVault safe as a result of misuse, tampering, abuse, neglect, accident, improper installation, modification, unauthorized service, destruction, or the alteration of the serial number, or use violate of the instructions furnished by the Company will void this warranty.
5. The sole responsibility of the Company shall be limited to the repair or replacement (in its sole discretion) of any component of the GunVault safe which fails to conform to this warranty at no cost to the purchaser for the period of the warranty.
6. Contact the Company directly to obtain service under this warranty. If it becomes applicable to send a defective product to the Company, a Return Authorization Number must first be obtained from the company. In order to obtain service under this warranty, purchaser must provide the Company with the following items (a) proof of purchase, (b) police or fire department report, (c) photographs of damaged sad, and (d) written testimonial.
7. Products shipped without prior Return Authorization and Return Authorization Number may not be accepted, and the Company will not be responsible for their disposition and/or cost of return to the owner.
8. The Company will not assume any responsibility for any loss or damage incurred in shipping. All return authorized products should include a copy of the original invoice in order that this warranty may be honored.
9. This warranty is not an insurance policy. The Company is not responsible for any manner of damage to or theft of the Purchaser’s GunVault safe or its contents.
10. We recommend that the enclosed warranty cared be completed in full, and returned to the Company within ten (10) days of the original date of purchase to validate this warranty.
11. Any implied warranties that the purchaser may have are limited to the duration of the warranties described above. There are no further warranties that extend or apply beyond the face hereof, and the company expressly disclaims and excludes any and all warranties of merchant ability or fitness for a particular purpose. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
12. Repair or replacement shall be the sole remedy for the purchaser under this warranty. The company shall not be liable for any direct, indirect, incidental or consequential damages, losses or expense arising from the use or misuse of the GunVault safe. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the limitation may not apply to you.
13. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Inquiries or questions regarding GunVault safes should be directed to:  
**Customer Support 800-222-1055**