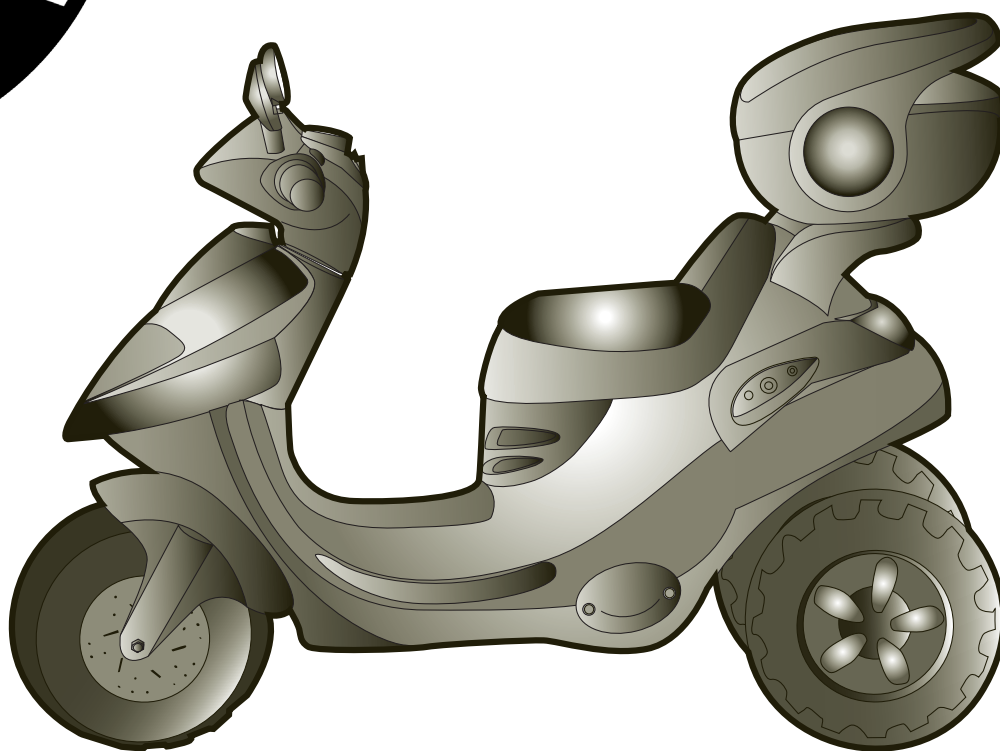




# 6V 3-Wheel City Scooter



## Owner's Manual and Assembly Instructions

Model #: W326-P

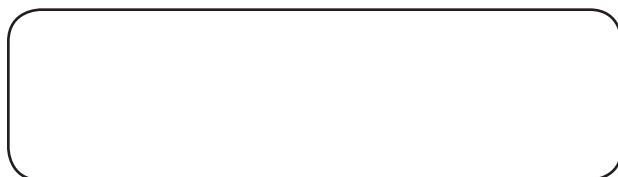
Read and understand the entire manual before assembly and operation. The vehicle must be assembled by an adult who has read and understands the instructions.

Made in China.

Styles and colors may vary. Do not return to store. Call 1-888-982-9309 for assistance and replacement parts.

### **IMPORTANT:**

**Save this manual with your sales receipt.**



# Introduction

Thank you for purchasing this Rollplay vehicle. We hope the rider enjoys it for miles to come. Please read this instruction guide carefully before assembling and operating the vehicle. Please have your model number and serial number ready before calling. Please have proof of purchase. Keep your sales receipt or register your product at [www.rollplay.com](http://www.rollplay.com).

Please contact Rollplay Customer Service with any questions.

Hours: 9 AM - 5 PM (CST), Monday - Friday

Phone: 1-888-982-9309

Email: [customerservice@rollplay.com](mailto:customerservice@rollplay.com)

Web: [www.rollplay.com](http://www.rollplay.com)

## Specifications:

BATTERY	6V 7AH
MOTOR	6V 15W
AGE	3 Years and Up
MAX WEIGHT	22.7 kg (50 lbs)
PRODUCT SIZE	107 x 54 x 55 cm (42.2 x 21.2 x 21.6 in)
SPEED	4 km/h (2.5 MPH)
RECHARGE TIME	8-12 Hours
TYPICAL RUN TIME	1-2 Hours
CHARGER OUTPUT	DC 7.0V0.7A

# IMPORTANT!

**YOU MUST CHARGE THE BATTERY  
FOR 24 HOURS BEFORE FIRST USE!**

Charge the battery after each use.

Charge the battery at least once a month, even if the vehicle is not in use.

**DO NOT RETURN THIS ITEM  
TO THE STORE!**

Call Customer Service if you need assistance or replacement parts. Please have your model number and serial number ready before calling. Please have proof of purchase. Keep your sales receipt or register your product at [www.rollplay.com](http://www.rollplay.com) as we may require proof of purchase.

1-888-982-9309

**Read this entire manual to ensure  
proper assembly and safe operation  
of the vehicle.**

This page is intentionally left blank.

<b>Safety</b> .....	6
<b>Parts</b> .....	8
<b>Charging Instructions</b> .....	9
<b>Assemble the Front Wheel</b> .....	10
<b>Attach the Mirrors</b> .....	11
<b>Attach the Carrier Box</b> .....	12
<b>Operating Instructions</b> .....	13
<b>Battery Removal</b> .....	14
<b>Maintenance</b> .....	15
<b>General Care</b> .....	16
<b>Troubleshooting Guide</b> .....	17
<b>FCC Information</b> .....	19
<b>Service and Repairs</b> .....	20
<b>Warranty</b> .....	21
<b>Product Registration</b> .....	23



### WARNING: SAFETY RIDING RULES

The user must follow all safety rules and guidelines, or serious injury or death may occur to the user.

- Always use common sense and safe practices when using the vehicle. The user must be at least **3** years old and weigh no more than 22.7 kg (50 lbs).
- This product contains small parts that are for adult assembly only. Keep small children away when assembling. Remove and dispose of all protective material and plastic bags before assembly.
- Riders must always wear a fitted helmet that complies with U.S. Consumer Product Safety Commission (CPSC) Standard 16 CFR 1203.
- Only sit on the seat in the vehicle.
- Do not allow more than one rider.
- Do not overload the vehicle. Do not remove the weight restriction decals.
- Do not pull the vehicle with another vehicle or similar device.
- Keep body parts such as hands, legs, hair and clothing away from moving parts. Moving parts can cause serious injury.
- Always wear shoes in the vehicle.
- Do not operate near streets or motor vehicles.
- Do not operate near drop-offs such as steps, steep inclines or hills. Operate on relatively level ground.
- Do not operate near water, swimming pools or other fluids.
- Do not operate in dangerous weather conditions such as rain or snow.
- Do not operate near loose dirt, mud, sand or fine gravel.
- Do not operate near flammable vapors (gasoline, paint thinner, acetone, etc.).
- Always use the vehicle in a safe, secure environment with adult supervision.

#### PREVENT INJURIES AND DEATHS:

**NEVER LEAVE CHILD UNATTENDED. ALWAYS** keep child in view when child is in vehicle. Direct adult supervision is **REQUIRED**.

**NEVER** use in roadways, near cars, on or near steep inclines or steps, swimming pools or other bodies of water.

**ALWAYS** wear shoes

**ALWAYS** sit on the seat

**RISK OF FIRE.** Do not bypass.

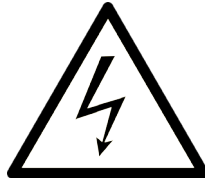


## WARNING: BATTERY SAFETY

- Battery posts, terminals and related accessories contain lead and lead compound (acid) chemicals known to the state of California to cause cancer, reproductive harm, and are toxic and corrosive. DO NOT open the battery.



- Contact exposure to battery leakage (lead acid) may cause serious injury. Immediately contact your doctor if exposure occurs. If the chemical is on the skin, flush immediately with cool water for 15 minutes. If the chemical is swallowed, immediately give the person water or milk. Do not give water or milk if the person is vomiting or has decreased alertness. Do not induce vomiting.



- Tampering with or modifying the electric circuit system may cause shock, fire or explosion. It could permanently damage the system. Keep the charger housing closed to prevent exposed wiring, which may cause electric shock.

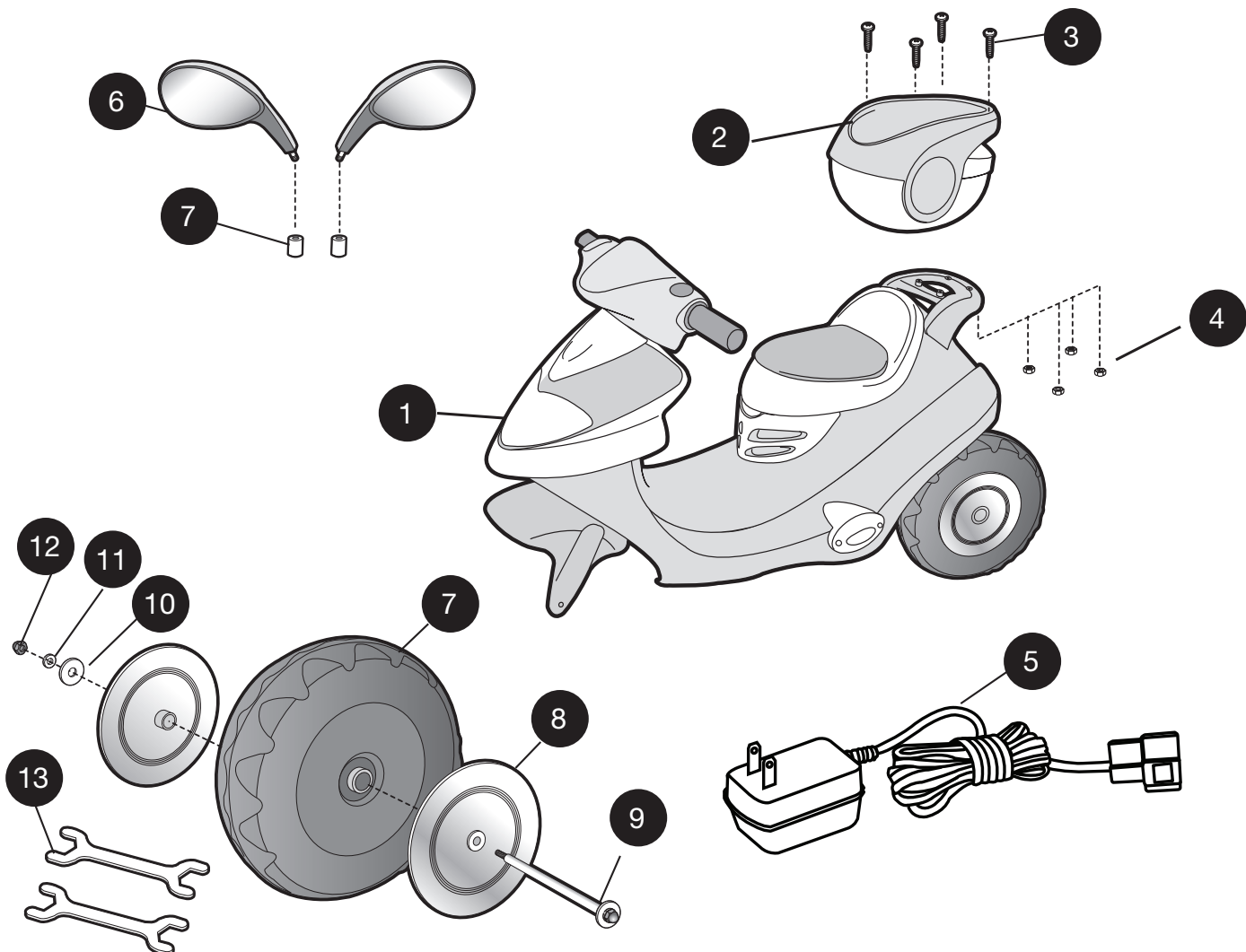
**IMPORTANT:** Before using the vehicle for the first time, the battery must be charged for a full 24 hours (no more than 30 hours).



## WARNING: ADULT SUPERVISION REQUIRED

- Before using the vehicle, the rider must understand the vehicle controls and safety issues.
- It is the responsibility of the adult to educate the child and to determine if the child is capable of understanding the vehicle controls.
- An adult must ALWAYS directly supervise the use of this vehicle.
- NEVER leave a child unsupervised in the vehicle.

# 8 Parts



- |  |  |
|--|--|
| 1. Scooter Body                        | 8. Hubcaps   |
| 2. Carrier Box                         | 9. Axle  |
| 3. Screws (4) (Located in Carrier Box) | 10. Large Washer (1)                               |
| 4. Nuts (4) (Located in Carrier Box)   | 11. Small Lock Washer (1)<br>(Located on the Axle) |
| 5. Charger                             | 12. Nut (1)  |
| 6. Mirrors (right and left)            | 13. Wrenches (2)                                   |
| 7. Mirror nuts (2)                     |  |

Not Included:



- Phillips screwdriver

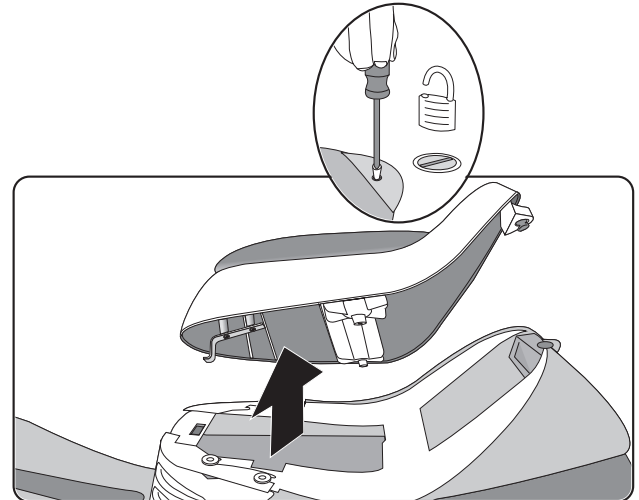


## YOU MUST CHARGE THE BATTERY FOR 24 HOURS BEFORE THE FIRST USE!

**ONLY AN ADULT SHOULD HANDLE THE BATTERY AND CHARGER.**

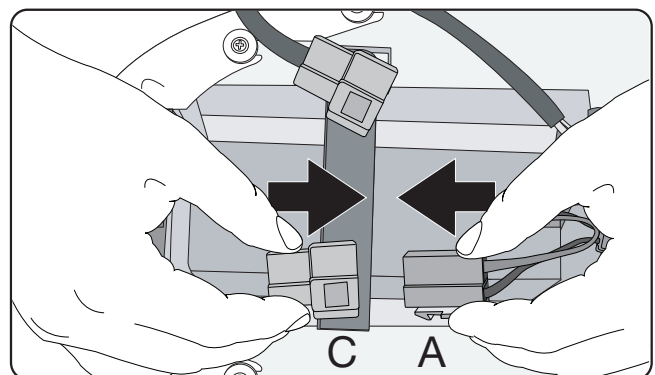
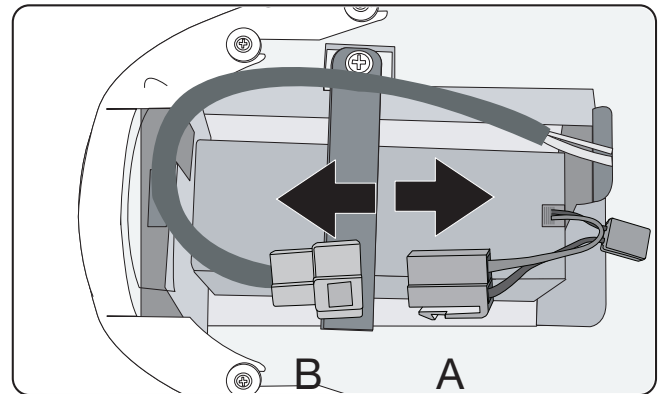
### To Charge the Battery:

1. Ensure the vehicle is stopped and turned off.
2. Unlock and remove the seat.
3. Locate the red battery connector (A) that attaches directly to the battery.
4. Unplug the battery connector from the red engine connector (B). Connect the red battery connector to the red battery charger connector (C).
5. Plug into a 120 V outlet.



### To Reconnect the Battery:

6. Unplug the battery charger from the outlet.
7. Unplug the red battery connector from the red charger connector (C).
8. Connect the red battery connector (A) to the red engine connector (B).
9. Replace the seat and tighten lock.

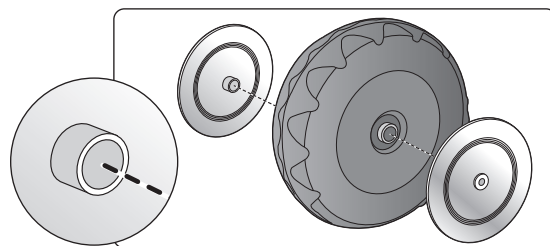


### Helpful Tip:

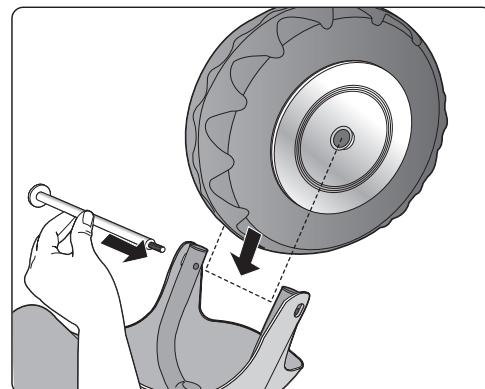
1. Ensure the red battery connector is connected to the red engine connector
2. Ensure the white gear box connector is connected to the white engine connector
3. NEVER connect a red connector to a white connector

## 10 Assemble the Front Wheel

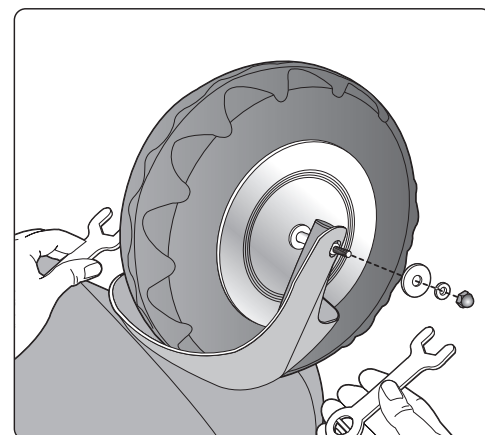
1. Locate the hubcaps (8).
2. Place the hubcaps on either side of the wheel. Ensure the hubcap side with the post is facing the wheel.



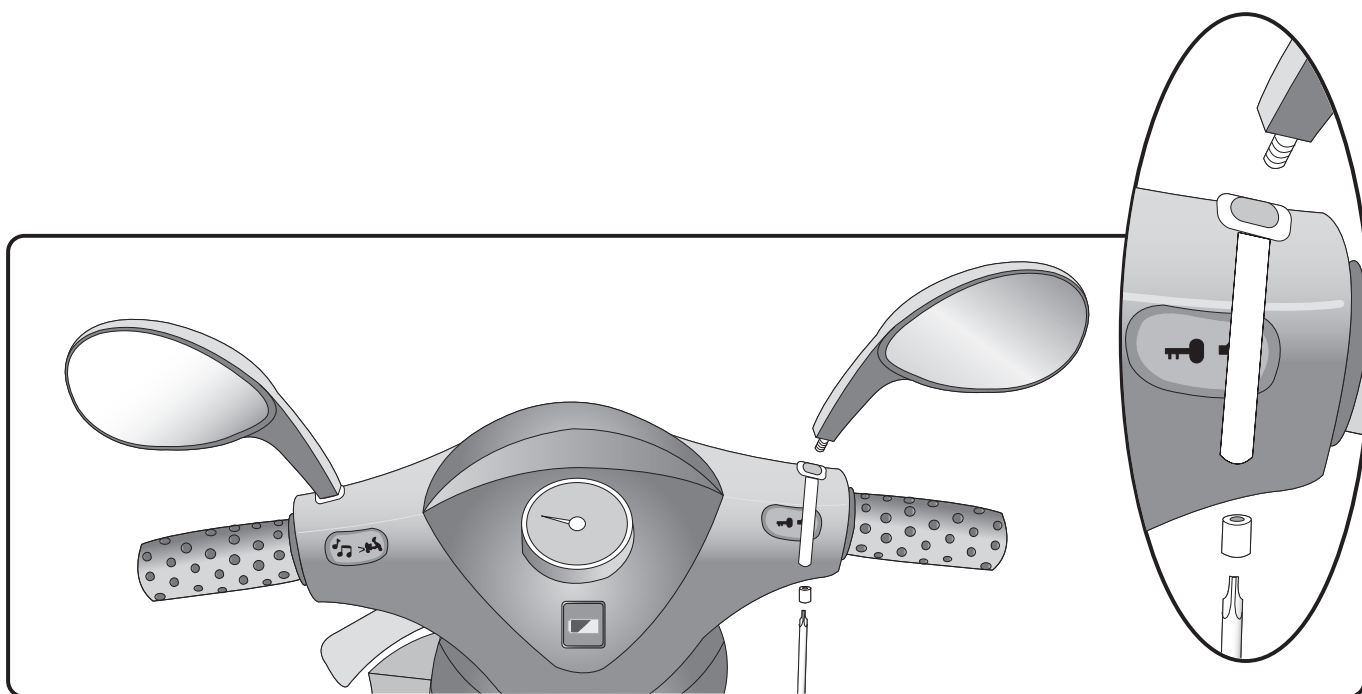
1. Turn the scooter body on its back.
2. Insert the wheel with hubcaps into the wheel mount.
3. Align the holes on the hubcap with the holes on the wheel mount.
4. Slide the axle through the wheel mount and wheel.



1. Slide the large washer onto the axle.
2. Slide the lock washer onto the axle.
3. Slide the nut onto the axle.
4. Tighten the nut using the two wrenches.  
(Note: Use a second wrench to prevent the axle from turning).
5. Always use two wrenches to tighten the front wheel. Do not finger-tighten the nuts.

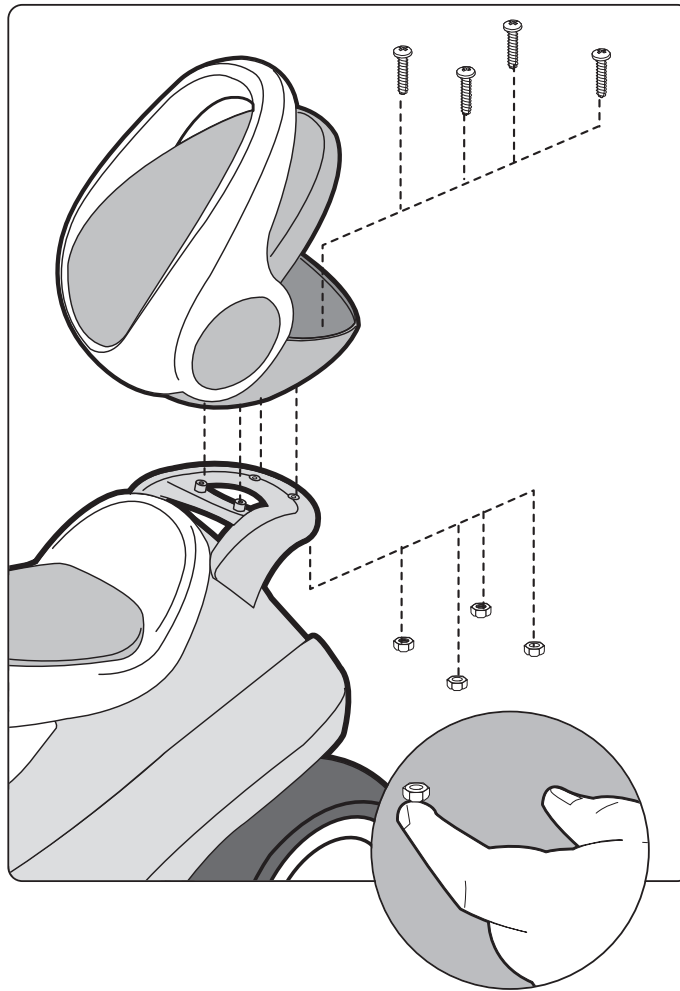


# Attach the Mirrors 11

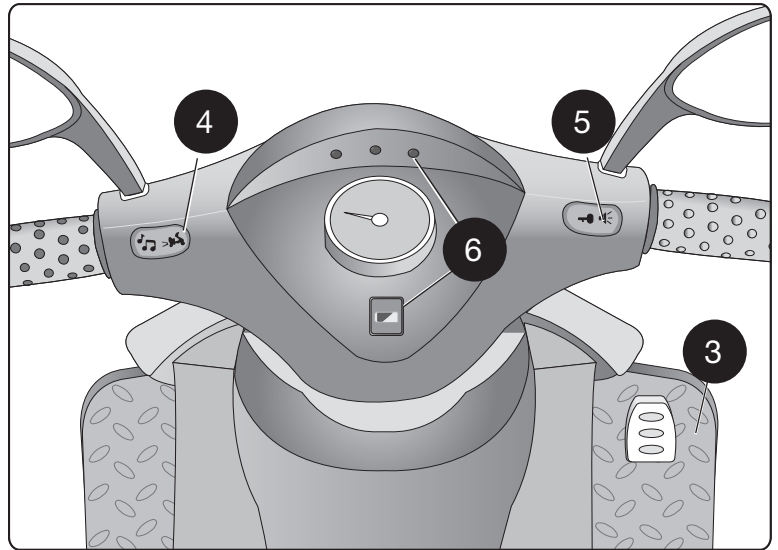
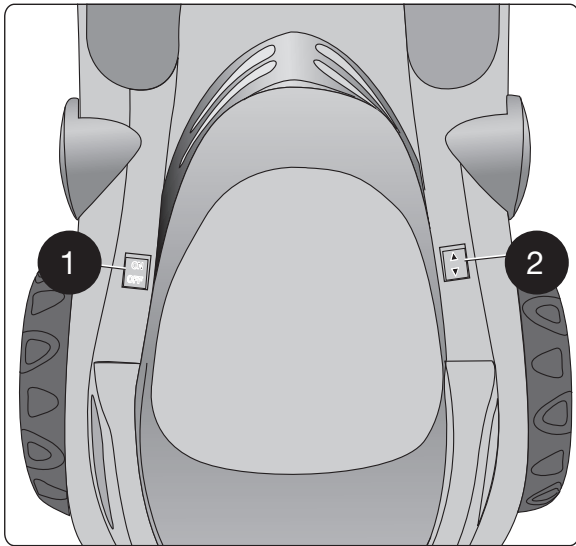


1. Place the mirror into the slot on the handlebar.
2. Locate the hole on the bottom of the handlebar.
3. Using a Phillip's head screwdriver, guide the nut up the channel and secure the threaded end of the mirror.
4. Repeat these steps for the other mirror.

## 12 **Attach the Carrier Box**

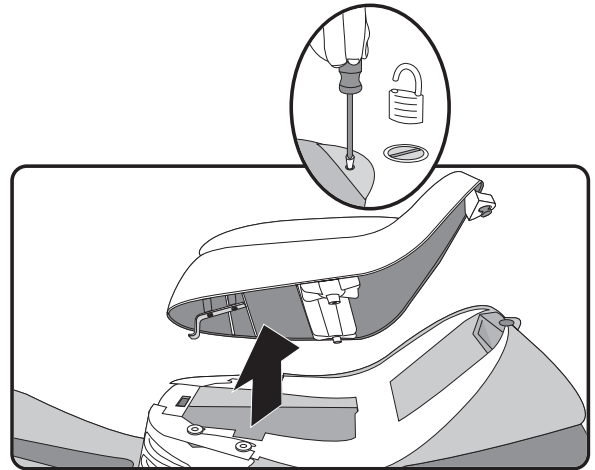


1. Open the carrier box and locate the four screws and buts on the bottom.
2. Remove the nuts from the screws.
3. Place the carrier box on the carrier rack, aligning the four holes.
4. Insert a nut into a hole on the bottom of the carrier rack.
5. While holding the nut in place, slide a screw through the hole on the top of the carrier box. Use a Phillips head screwdriver to secure the screw to the nut.
6. Repeat steps 4 and 5 for the other holes.

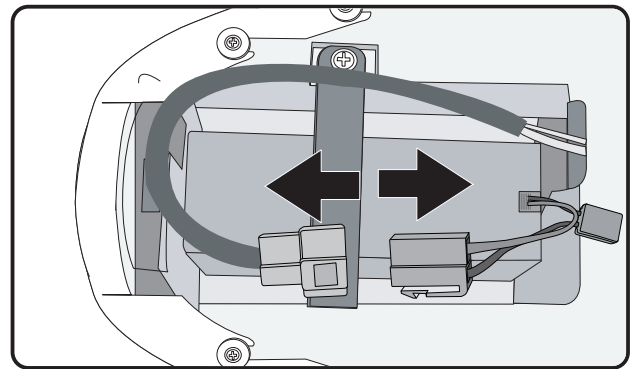


- 1. Power Switch:** Push the power switch to turn on the scooter. The power indicator light will turn on when the scooter is on. Press the power switch again to turn off the scooter. ALWAYS shut off power when climbing on or off the Scooter.
- 2. Forward/Reverse:** Push the switch forward to drive forward or back to drive in reverse. IMPORTANT: the scooter must come to a complete stop before shifting into reverse to prevent damage to the gears and motor.
- 3. Foot Pedal:** The foot pedal controls forward/reverse motion. Press down on the foot pedal, and the scooter will move at 4 km/h (2.5 mph). Release the foot pedal to stop.
- 4. Music and Motor:** To hear music and flash the left turning signal, push the left side of the music and motor button. To hear an engine sounds and flash the right turning signal, press the right side.
- 5. Ignition and Horn Sounds:** To hear the ignition sounds, press the left side of the ignition and horn button. To hear the horn, press the right side.
- 6. Battery Power Indicator:** Press the power indicator button to check battery level.
  - Green, Yellow, & Red Lights: Battery is fully charged
  - Yellow & Red Lights: Battery level is low
  - Red Light: Battery power is lower than 5.5V, and the battery must be recharged

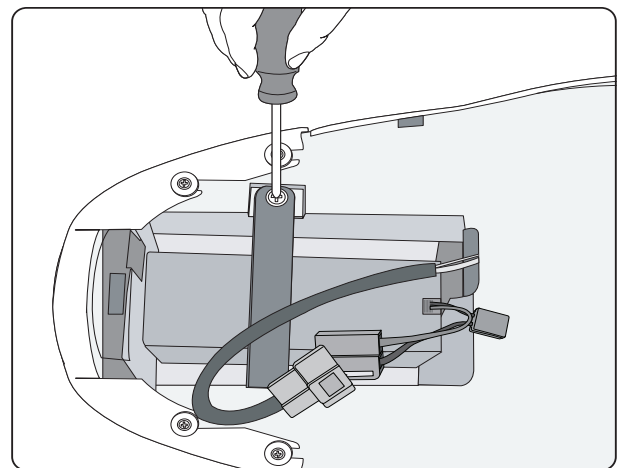
1. Use a flathead screwdriver to unlock the two screws at the back of the seat.
2. Lift the seat.



3. Unplug the engine connector from the battery.



4. Use a Phillips screwdriver to remove the screw from the battery bracket.
5. Remove and set aside from the screw.
6. Lift the battery from its compartment.



Note: It is not necessary to remove the battery for charging. However, if the battery does not reach the outlet, then it can be removed for charging.

## Important Battery and Charger Information

- Only an adult who has read and understands the safety warnings may handle and operate the battery and battery charger. Keep away from children.
- Charge the battery for 24 hours before using the vehicle for the first time.
- Recharge the battery immediately after each use. Charge for at least 8-12 hours, but no more than 20 hours.
- Charge the battery at least once a month, even if the vehicle is not used or stored.
- Never leave the battery in a discharged condition.
- Connect the terminal of the battery and charger, then plug the charger into a 120V AC outlet.
- It is normal for the charger to heat slightly. If the charger rises above 71°C / 160°F, disconnect the charger and call Customer Service for assistance.
- Keep the charger away from water or excessive moisture to prevent short-circuiting.
- Only use the charger specified with the original item. **Do not charge the battery with any other charger.**
- Do not attempt to recharge non-rechargeable batteries with the original charger.
- **Do not replace the battery with any other battery, or the warranty will be voided.** If you need a replacement battery, see Page 20 for replacement information.
- Remove damaged batteries from the car immediately. Recycle or dispose of the used batteries responsibly.
- Do not short circuit the supply terminals.
- Do not leave the battery connected in the vehicle for extended periods of time when the vehicle is not being used. Disconnect the battery connector from the engine connector before storing.
- The vehicle is equipped with a thermal fuse to protect the electric circuit. If the vehicle cuts out, turn the vehicle off and on to reset.

## 16 General Care

- Regularly inspect all vehicle parts to ensure they are in good working condition.
- Regularly inspect the charger, cord, plug, and other related parts for damage.
- Remove any damaged parts and immediately contact Customer Service for replacement parts. See Service information on Page 20.
- DO NOT operate the vehicle if there are any damaged parts.
- Carefully clean the vehicle with a damp cloth and mild soap. Do not get water in or near any electrical parts. Do not wash the vehicle with a hose.
- Store the vehicle indoors or use a tarp to cover it. Keep away from stoves, heaters, or other sources of heat.



Completely read through the manual and troubleshooting guide before contacting Customer Service.

Problem	Potential Cause	Solution
Vehicle does not run	Battery is low	Recharge the battery
	Thermal fuse tripped	Reset fuse
	Snap pins are loose	Tighten snap pins
	Loose wires or loose connectors	Ensure the battery connectors are securely attached. If wires are loose, contact Customer Service for repairs
	Battery is dead	Call Customer Service for replacement battery
	Electrical system is damaged	Call Customer Service for repairs
	Motor is damaged	Call Customer Service for repairs
Vehicle only runs for a short time	Undercharged battery	Ensure a secure connection when the battery is recharging. Recharge for at least 8-12 hours
	Overcharged battery	Never charge the battery for more than 30 hours
	Battery is old	Replace battery
Vehicle runs slowly	Battery is not fully charged	Ensure a secure connection when the battery is recharging
	Battery is old	Call Customer Service to order replacement battery
	Too much weight on vehicle	Reduce weight on vehicle 22.7 kg / 50 lbs
	Harsh conditions	Operate the vehicle on level ground and safe surfaces

Problem	Potential Cause	Solution
Vehicle needs a push to start	Loose wires or loose connectors	Ensure the battery connectors are securely attached. If wires are loose, contact Customer Service
	“Dead spot” on motor	A “dead spot” means electricity is not being delivered to the terminal. Contact Customer Service
Difficulty shifting	Attempting to shift while vehicle is moving	Stop the vehicle before shifting
Motor or gear box making grinding noises	Motor or gear damage	Contact Customer Service
Battery will not recharge	Charger is not plugged in	Plug in the charger to a functional wall outlet
	Charger is not working	Call Customer Service
	Loose connector or loose adapter	Check that the connectors are securely plugged in to each other
Battery makes bubbling noise while recharging	This is normal	No action required
Charger is warm	This is normal	No action required

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Consult dealer or an experienced radio/TV technician for help.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Check the state or local requirements for the product before using the product.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **Do not return this vehicle to the store.**

If your product requires service, repairs or replacement parts, please contact Rollplay Customer Service.

Hours: 9 AM - 5 PM (CST), Monday - Friday

Phone: 1-888-982-9309

Email: [customerservice@rollplay.com](mailto:customerservice@rollplay.com)

Web: [www.rollplay.com](http://www.rollplay.com)

For a list of available replacement parts, please visit [www.rollplay.com](http://www.rollplay.com).

**WE WILL REQUIRE PROOF OF PURCHASE.** Please save your sales receipt or register your product at [www.rollplay.com](http://www.rollplay.com).

## Rollplay 6-Volt Limited Warranty

- One-year limited warranty from the date of purchase with proof of purchase from a Rollplay certified retailer.
- Six month limited warranty on the 6-Volt battery with proof of purchase from a Rollplay certified retailer.
- This one-year limited warranty covers the ride-on vehicle against defects in materials and workmanship to the original purchaser. **Proof of purchase receipt from a Rollplay certified reseller is required.**
- 
- Rollplay ensures the original 6-Volt battery is warranted for 6 months from initial purchase of the vehicle from a certified retailer. Proof of purchase receipt required.
- This warranty covers normal use and does not cover the Rollplay vehicle or battery if deemed damaged by unreasonable use, modification, neglect, accident, abuse, misuse, improper service or other causes not arising out of defects in materials or workmanship. Evidence of any attempt at consumer repair will void this warranty.
- This warranty does not cover, and is not intended to exclude any liability on the part of Rollplay, whether under this warranty or implied by law for any indirect or consequential damages for breach of warranty. Some states may not allow the exclusion or limitation so this limitation may not apply to you.

Should you need service or assistance with your vehicle during the warranty period:

- Please do not return vehicle to the store.
  - Consult the troubleshooting guide in this manual and online at [www.rollplay.com](http://www.rollplay.com)
- or
- Call Rollplay Customer Service at 1-888-982-9309

Note: This warranty gives you specific legal rights. You may also have other rights that may vary from state to state.

**Please save your original sales receipt.**

This page is intentionally left blank.

# Product Registration 23

Fill out the form below and mail it to:

Rollplay Products  
1131 W Blackhawk St.  
Second Floor  
Chicago, IL 60642

OR fill out the form online at **[www.rollplay.com](http://www.rollplay.com)**

We will use the information provided only for your warranty. We will not sell, rent or share your personal information.

---

## Product Registration

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

The following product information is on the cover of the owner's manual.

Product Name: \_\_\_\_\_ Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Retailer Place of Purchase: \_\_\_\_\_

Questions or comments? Contact us at [www.rollplay.com](http://www.rollplay.com) or 1-888-982-9309

