Item # 37-0019



6-Rod Horizontal/ Vertical Rod Wall Rack



Please keep this instruction manual for future reference

If you have any problems with your new product, please visit our website <u>www.rushcreekcreations.com</u> for the fastest expedited service possible for your replacement part ordering needs. Please have a copy of your receipt of purchase. For any technical support or warranty issues, please contact Rush Creek Creations at 1-844-627-4480 or email us at <u>productsupport@rushcreekcreations.com</u>

Log Furniture Facts

As with all rustic and log furniture, some cracking (or checking) may develop during the log drying process. Cracking occurs mainly on the your furniture. Some cracking is to be expected and it is a natural characteristic of all log furniture.

Cracking usually occurs from the center of the log, cracking outward in one direction as the wood releases moisture. The degree of cracking will vary from log to log. Some cracks will be wider than others, depending upon the diameter of the log. Typically, logs that are larger in diameter will have larger cracks. This natural process adds to the unique rustic appeal of your log furniture.

All Rush Creek Creations products include a 90-day warranty on all parts. Cracking or checking is not considered a defect and is not subject to the warranty.

If you have any questions or concerns about cracking (or checking) on your Rush Creek Creations log furniture, please contact us at 1-844-627-4480 or (414) 332-0500. Or, email us at productsupport@rushcreekcreations.com.





90-Day Rush Creek Creations Product Warranty

All Rush Creek Creations products have a 90-day from date of purchase warranty. This warrants the retail purchaser for any Rush Creek Creations product purchased to be free from any defect in materials and construction for 90 days from the date of purchase.

Manufacturer Defects:

Defective parts will be replaced at no cost to you. Please send an e-mail to <u>productsupport@rushcreekcreations.com</u> including photos of the defective part(s) and we will send replacements. PLEASE NOTE: Cracks in logs are not defects. They may develop during the log drying process and do not affect the stability of the piece in any way, and add to the rustic appeal of your log furniture.

If your product needs service, please be advised that Rush Creek Creations reserves the right to decline service when the product is found to be excessively worn, altered in any way, or when damage is caused by acts other than defective workmanship or materials. This warranty is void if the product has been subject to abuse. For service under this warranty, please contact Rush Creek Creations. Please provide your receipt as proof of purchase.

A PURCHASE RECEIPT (or other proof of purchase date) will be required before any warranty service is initiated. All requests for warranty service can be submitted by email, in writing or by contacting our Customer Service Department at: 1-844-627-4480 or email us at <u>productsupport@rushcreekcreations.com</u>.

IMPORTANT NOTICE! Please contact us before returning the product to the store.

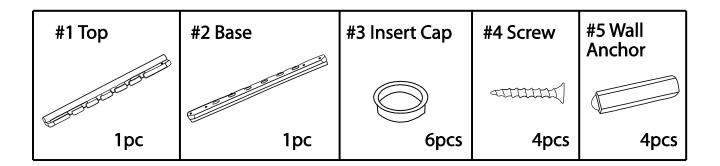
Care

Apply lemon oil with a soft cotton cloth. Do not use products with silicones. This may cause damage to the finish. Never let the wood get in contact with any type of paint remover.

Connections:

Changes in temperature and humidity will cause the wood to dry out possibly causing the bolts loosen. Check the bolts periodically to make sure they are still tight. DO NOT put your wood piece directly against hot radiators or sources of heat. Doing this may cause the wood to dry and crack.

Parts List



Assembly Tips

Attention: If you are using an electric screw driver in assembly, please set at low torque and do not over tighten the hardware. When assembling individual parts, loosely tighten screws until all screws are inserted, then tighten completely.

Mounting Instructions

Step 1.

Find the wall studs in the area you want to hang your rack.

Step 2.

Hold the lower section of the rod holder (#2) on the wall and use a level to even it horizontally from side to side. Mark the mounting hole positions with a pencil as a reference for drilling.

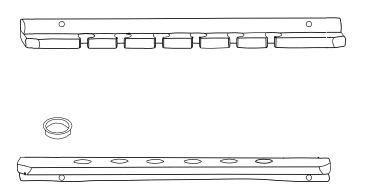
Step 3.

Hold the upper section of the rod holder (#1) in place with your hand, level from side to side and mark the mounting points. Make sure the top and bottom section of the holder are in line with each other.

Step 4.

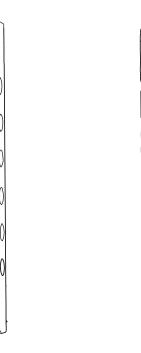
Drill pilot holes with a drill. Insert wall anchors(#5) into the holes. Tighten screws (#4) into the wall with screwdriver. Now you are ready to hang your rack.

Horizontal Wall Mount

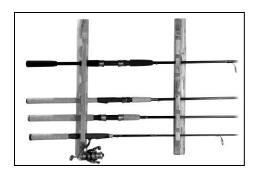




Vertical Wall Mount



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Be sure to check out all the exciting products Rush Creek Creations has to offer. Visit our website at: <u>www.rushcreekcreations.com</u>



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