# **GENERAL BUYING INFORMATION**

### Crosman and CenterPoint Minimum Suggested Retail **Pricing Policy**

For more information on The Crosman and CenterPoint Minimum Suggested Retail Pricing Policy please see a Crosman/CenterPoint

Effective January 1, 2010 All measurements are in inches. All prices and terms in this schedule are to be understood as subject to change without notice and if necessary, because of State or Federal Legislation also subject to tax adjustments. Note: orders will not be accepted requesting less than standard package quantities. Orders for less than case quantities will be rounded to next case quantity.

TERMS: Terms of sale will be determined at the discretion of the Credit department once a completed credit application has been received.

FREIGHT TERMS OF SALE: F.O.B. Freight will be paid to an established distribution center where order exceeds \$3000 and shipped to one destination at one time. The right is reserved to route shipments. Orders of less than \$3000 or the portion of an order shipped to a distribution center that is less than \$3000 will be shipped F.O.B. Farmington.

# **WARRANTY AND WARRANTY SERVICE**

A Return Authorization (RA) Form is required for all returns to Crosman Corporation.

Crosman / Benjamin / Sheridan / Remington / Signature Series Airguns Limited One Year Warranty
Product is warranted to the consumer for one year from date of retail purchase against defects in material and workmanship. If no receipt, the product is warranted for one year from date of manufacture. The grace period will be two years (dealers) from the date of manufacture as indicated by serial number.

\*Note: Warranty is void if gun has been disassembled or modified.
What is covered: Replacement parts and labor. Transportation charges to consumer for repaired product.

What is not covered: Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure

rized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

Crosman / Copperhead / Benjamin / Remington Pellets & BB's / CO\_/ optics - Limited 90 Day Warranty

Product is warranted to the consumer for 90 days from date of retail purchase (or one year after last purchase date by dealer) against defects in material and workmanship.

Note: Warranty is void if any CO\_ powerlet or cylinder has been pierced, opened or has been modified.

What is covered: Replacement parts and labor. Transportation charges to consumer for repaired product.

What is not covered: Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure to perform normal maintenance.

to perform normal maintenance.

Crosman Airsoft Products – Limited 30 Day Warranty

Product is warranted to the consumer for 30 days from date of retail purchase (or one year after last purchase date by dealer) against defects in material and workmanship.

in material and workmanship.

\*Note: Warranty is void if gun has been disassembled or modified.

What is covered: Replacement parts and labor. Transportation charges to consumer for repaired product.

What is not covered: Transportation charges to Crosman or an Authorized Repair Center. Damages caused by abuse, modifications or failure

to perform normal maintenance.
Field destroy item – Approved RA form is required for replacement or credit.
For information on the return policy for Crosman Archery please contact your sales representative or go to www.crosman-archery.com for more details.

For information on the return policy for CenterPoint Precision Optics please contact your sales representative or go to www.centerpointoptics.com for more details.

## **RETURN POLICY**

Retailers, dealers and distributors must inspect the product to ensure the product is eligible for return. A Return Authorization (RA) Form is required for all returns to Crosman Corporation.

Returns must be in their original packaging to receive returns credit. A copy of the register receipt showing original date of purchase must be attached. Credit memo pricing will be based on the pur-

chase price 6 months prior to the return date if a register receipt is not provided to Crosman with the returned product. Returns of product where the customer notes no defect will not be

accepted if the packaging is damaged, altered or contains any type of stickers not part of the original packaging.

Safety Note: When you are visually inspecting the airgun, **ALWAYS** follow safe gun handling rules.

ALWAYS point an airgun in a safe direction ALWAYS treat an airgun as if it were loaded ALWAYS keep an airgun "ON SAFE" ALWAYS keep your finger off the trigger and out of the trigger guard

No product will be accepted if any of the following damages

- No product will be accepted if any of the following damages are visible:

   Sights missing or damaged

   Gun broken in two or more pieces

   Damaged product resulting from clear consumer neglect, including but not limited to, scratches (larger than the width of a dime), chipped or broken stock end (butt plate) and bent barrels

   Paint, plating or any other customer-alterations to the finish

   Rust on any portion of the airgun

   Disassembled product

   Murd in harrel

- Mud in barrel
- Missing scope, red dot sight, laser, flashlight, bipod or any other non-consumable item that was originally included (package will always show original components).

The following consumable products will not be accepted if any  $\mathrm{CO}_2$  POWERLET\* or oylinder in the package is pierced: (Note: This is not a comprehensive listing of  $\mathrm{CO}_2$  items. It may change from time to time as new SKU's are added.)

2311	C2315	CAS2T	
231B	2318	CAS25	CA4TA
23140	2315CPH	CASTA	