



NeoAir™ Mattress User Guide and Warranty Information

Congratulations on your purchase of a Therm-a-Rest® air mattress.

You now own an air mattress from the leading brand in outdoor comfort for more than 40 years. Manufactured in Seattle, U.S.A. our commitment to quality and innovation in all of our products ensures that each one offers unrivaled comfort and reliability. Below are instructions to help you keep your Therm-a-Rest® air mattress in good working order for years.

To Inflate

Unroll your air mattress and open the valve. Blow air into the first section of the mattress and close the valve. Push the air from the inflated section into the bottom, non-inflated section of the mattress with the valve still closed. Open the valve and continue inflation. A regular length mattress takes an average of 20 strong breaths to fully inflate. Once inflated, you can personalize firmness by lying on the mattress with the valve near your head. Simply reach up and open the valve slightly to create your ideal level of support.

To Deflate

Open the valve, then fold in thirds lengthwise and roll toward the valve end to push any extra air out of the mattress.

Storage Recommendations

Your air mattress can be completely deflated and rolled tight for storage. We recommend leaving the valve open and storing your mattress in a stuff sack to protect it from dirt and sharp objects. For the smallest packed size, completely deflate the mattress, fold in thirds lengthwise and roll toward the valve end to push any extra air out of the mattress.

Repairs in the Field

Our Therm-a-Rest Repair Kits make air mattress repairs simple, fast and effective, taking less than 2 minutes to patch a hole. Simply follow the kit's instructions, using the self-adhesive patch to cover the puncture. For tips on emergency field repair options without a Therm-a-Rest Repair Kit, please visit thermarest.com/FAQ.

To Clean

Periodic cleaning is recommended to prevent food, oils or other materials from prematurely degrading your Therm-a-Rest mattress. Add as much air to the mattress as possible; close valve with mattress fully inflated. Wash in a tub, using a soft bristle brush and any mild household degreasing cleaner or detergent. Formula 409® will remove sunscreen or bug repellent. Rinse well. Leave unrolled until dry. Do not store wet. (Formula 409® is a registered trademark of the Clorox Co.)

Tips to Protect Your Mattress

- **Partially deflate your mattress when leaving it inflated during the day, especially when in a car or tent on a hot day. Barometric pressure and significant changes in weather and temperature will affect your air mattress's inflation and possibly damage it.**
- Never set up your mattress on rocks or sharp surfaces.
- Use ground cloth beneath mattress unless sleeping in a tent.
- Do not use Therm-a-Rest mattress as a flotation device. It is not U.S. Coast Guard-approved.
- Do not expose mattress to flame or sparks.
- Do not pressurize mattress with high-pressure pumps (over 3 psi).
- Do not contaminate the mattress with Deet-based insect repellents, sunscreen, or chlorine.
- Do not expose mattress to long periods of direct sunlight. Ultraviolet rays gradually destroy the coated fabric.
- Always carry the air mattress in a stuff sack or other protective bag.
- Keep mattresses away from your pets. Dogs love to chew the valves, and cats like to sharpen their claws on the mattress.

Limited Lifetime Warranty

What is covered:

- Your mattress is warrantied for the life of the product against defects in materials and workmanship.
- Should the mattress be found defective under this warranty, Therm-a-Rest, at its option, will repair or replace the mattress. Mattresses older than two years from the date of manufacture may be replaced with a cosmetically irregular mattress.
- Normal wear, puncture, abrasion, misuse, alteration, abuse, or taking apart of the product is not covered.
- Therm-a-Rest will not be liable for incidental or consequential damages. Some states do not allow this exclusion or limitation of incidental or consequential damages, so the above limitations may not apply.
- Shipping charges to an Authorized Repair Center for a damaged mattress are not covered and are the responsibility of the customer. Return shipping charges for the repaired mattress are covered.

How to obtain warranty or repair service for damaged mattresses:

- To assure proper return of your repaired or replaced mattress, include a description of the problem, your name, shipping address, daytime phone number, and the mattress serial number.
- Products sent to a repair center must be clean or they will be returned to the sender without notice.
- Service charges may vary from country to country. Please contact the appropriate service center to receive a return authorization number and estimated service fee.

For more information about our worldwide warranty and repair service, or to find a service center near you, please visit: thermarest.com/ServiceCenter

For mattress care and use instructions visit thermarest.com/FAQ