



TUTORIS

Air Conditioner Troubleshooting Guide



The Dufresne Group

BEFORE CALLING FOR SERVICE

Your air conditioner is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If your Air conditioner does not function properly, or does not function at all, check the following before you call service.

Problem	Possible Causes	Possible Solutions
OPERATIONS		
Will not start	<ul style="list-style-type: none"> Unit is not plugged in House fuse is blown or circuit breaker has tripped Power failure The integrated circuit breaker in the plug has tripped Room temperature is less than the set temperature 	<ul style="list-style-type: none"> Make sure electrical plug is plugged into a live, properly grounded outlet. Replace the fuse or reset the breaker. Wait 3 minutes after power resumes before starting. Press the reset button on the unit's plug . This is normal.
Does not cool properly	<ul style="list-style-type: none"> Air filter is dirty Not enough time allowed for cooling Cold air is escaping Cooling coils have iced up Air flow is restricted 	<ul style="list-style-type: none"> Clean air filter at least every 2 weeks. When first turned on allow for enough time to cool the area. Close furnace floor registers. Set the controls to high fan or high cool and set to a warmer temperature. Provide sufficient clearance around the unit and that the air inlet and outlet are not blocked by furniture, curtains etc.
Runs too often or too long	<ul style="list-style-type: none"> Too large of an area for unit Doors or windows are open 	<ul style="list-style-type: none"> Consult dealer for the A/C capacity necessary to cool the desired area. Close doors and windows.

BEFORE CALLING FOR SERVICE (Cont.)

Problem	Possible Causes	Possible Solutions
ERROR CODES		
Refer to your Owner's Manual		