

Ortho Heat

Care & Instructions

Made in China
K&H Pet Products, Central Garden & Pet
Colorado Springs, CO
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Thank you for purchasing the Ortho Heat bed from Creative Solutions by K&H. When used correctly, your Ortho Heat should provide years of hassle free warmth for your pet. It is intended for use indoors and outdoors and is perfect for garages, porches, barns and dog or cat houses. Your Ortho Heat is uniquely designed with different temperatures on each side. You choose the level of warming for your pet's needs. This product is designed for use with animals only.

WARNING: This is an electrical product. Read all directions and precautions carefully before operating. Failure to properly follow all directions and instructions may lead to electrical shock or fire, which could cause serious bodily injury.

USE INSTRUCTIONS

Read all instructions carefully. This is an electrical product; pay special care to IMPORTANT SAFEGUARDS.

- 1** Place directly on a hard, flat surface in the home or inside a doghouse or kennel. Area chosen should be a sheltered area out of direct rain or snow.
- 2** Pull out the air valve on the bottom side of the bed. Plug into 110-120 volt AC outlet while the air valve is still released. Allow 15 to 30 minutes for your Ortho Heat to begin to warm and fully expand. The unit will feel slightly warm to the touch. After desired expansion, push down on the center of the bed to remove a little air. Then push the air plug in to seal the bed. This will ensure against "ballooning" when your pet is enjoying the bed. The built-in thermostat will automatically regulate the temperature.
- 3** After initial warm-up, your Ortho Heat will feel cooler to the touch. This is the intention for energy efficiency. When your pet lies on the bed, it will warm to a cozy, pet-pleasing temperature even in the coldest of weather.
- 4** Testing your Ortho Heat. Place a blanket, pillow or other insulating object over part of your Ortho Heat. After a few minutes, place your hand under the insulating object to experience the warmth your pet will enjoy.
- 5** Before introducing the new Ortho Heat to your pet, decide which warming level and side you wish your pet to lay on. One side is marked "for gentle warming comfort" and the other side is marked "for the warmest comfort."
- 6** To store your Ortho Heat, unplug, clean, and store away when not in use.
- 7** **Save these instructions for your use.**

Care Instructions:

Your ORTHO HEAT may be cleaned with a damp cloth when unplugged. The unit may be plugged in after the plug is thoroughly dry.

IMPORTANT SAFEGUARDS

For household Use Only*

**The heated bed is an electrical device and must only be operated inside an enclosure such as a porch, shed, barn, dog house, or cat house.*

When using electrical appliances, basic safety precautions should always be adhered to including the following:

- **Read all instructions.**
- To protect against electrical hazards, **DO NOT** immerse cord, plug, or appliance in water or other liquid.
- **Close supervision is necessary** when used by or near children.
- **ALWAYS** unplug from outlet when not in use.
- **DO NOT** operate any electrical appliance with a damaged cord or plug, or if the appliance malfunctions, or has been damaged in any way. **RETURN** all malfunctioning appliances to the manufacturer for examination.
- **DO NOT** use appliance for anything other than its intended use.
- **DO NOT PUNCTURE PLASTIC HOUSING FOR ANY REASON.**
- For use with 110-120 volt AC **ONLY**.
- **DO NOT** cover your ORTHO HEAT with blankets or materials other than a fleece ORTHO HEAT COVER. Other coverings may not allow heat to radiate properly and could cause failure.
- **When placing the bed in an enclosed area, be sure the bed covers no more than half of the floor space so your pet has the option of sleeping on or off the ORTHO HEAT bed.**
- When used outside your home, this unit must be plugged into a properly grounded electrical outlet rated for outdoor use. If you do not have a properly grounded outlet, contact a certified electrician to have one installed.
- Always make sure the cord exits your pet's enclosure. Keep cord out of shelter.
- The provided cover should be used with the heated bed to reduce risk of puncture.

K&H Limited One Year Warranty

Our warranty is as follows: K&H Pet Products warrants to the original consumer, that this product will be free of defects and workmanship for a period of one year from the date of purchase. The manufacturer's liability hereunder is limited to replacement of the product. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering, or other causes not arising from defects in material and workmanship.

To exercise your warranty: If, during the warranty period, your product malfunctions, return it to the place of purchase with your **original purchase receipt**. If this cannot be done, return the product, postage prepaid, to K&H Pet Products, with a **dated proof of purchase or original date receipt**. A return authorization number can be obtained by calling (719) 591-6950 and must accompany all returns to manufacturer. Please include a note explaining the problem when returning the product.

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