

Your Satisfaction is Our Goal

THANK YOU for choosing **Prevue Pet Products**. We wish you and your pet much happiness with your new Prevue product. Should you find any parts to be damaged, please contact Prevue for a replacement part under our Limited 90 Day Warranty.

LIMITED 90 DAY WARRANTY

If your product arrives with a missing or damaged part, do not return your product. Contact Prevue **within 90 days** of your original purchase receipt for a replacement part.

Please have the following information ready before calling/emailing for your replacement part:

- Original purchase receipt (to be faxed, mailed or emailed)
- Model Number or UPC (located on original carton or on product itself)
- Item color
- Exact part needed for replacement

Any additional identifiers are helpful:

- Part measurements
- Photos

Prevue has been in business since 1869, and currently offers more than 800 products. Over time, items have changed, undergone design revisions, or been discontinued. All details

which help to identify the exact piece, product and model are greatly appreciated.

BEYOND THE WARRANTY

KEEP THIS SHEET. In an effort to ensure your use and enjoyment of this product for as long as possible, we carry replacement parts for most of our active items. Replacement parts can be purchased directly from Prevue and shipped to your door for a nominal charge.



Toll-Free in the US: (800) 243-3624

Office: (312) 243-3624

Customer Support Links: www.prevuepet.com

Fax: (312) 243-4224

Hours: 8:30 am – 4:30 pm CST