

LIMITED MANUFACTURER'S WARRANTY

1. For 6 months from the date of original purchase, Petpals Group ("Petpals") warrants to the purchaser of this product that, should it prove defective because of improper workmanship and/or material, Petpals will repair or replace, at its option, any defective part of the product, without charge for the part or shipping. Replacement parts are warranted for the remainder of the original period of 6 months. Receive discounted replacement parts if it's been more than 6 months but less than a year from the date of purchase. Must provide us with proof of purchase and a picture of the damaged part(s). If it's been longer than a year from the date of purchase, we offer replacement parts for purchase. Contact our customer service or visit our website.

2. THIS WARRANTY DOES NOT COVER defects in the product caused by any physical abuse to or misuse of the product, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than 6 months from the original retail purchase date. Receive discounted replacement parts if it's been more than 6 months but less than a year from the date of purchase. Must provide us with proof of purchase and a picture of the damaged part(s).

3. STEPS TO OBTAIN WARRANTY SERVICE:

A. The purchaser must email Petpals Group at operating@petpalsgroup.com to report the alleged defect to a customer service representative or obtain missing parts.

B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser on how to obtain corrective action.

C. Petpals may require the purchaser to present the sales receipt or other proof of purchase before authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to Petpals.

4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF 6 MONTHS. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

5. UNDER NO CIRCUMSTANCES SHALL PETPALS BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

6. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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