Diggs Inc. warrants to the original purchaser of every Snooz Crate Pad ("Pad") that the unit will be free of defects in materials and workmanship under normal use for 1 year from the date of original purchase, with the exceptions stated below.

Diggs Inc. will provide replacement parts for end user repair to any Pad that proves to be defective in materials or workmanship. In the event replacement parts will not address the issue, or if Diggs Inc. otherwise thinks necessary, Diggs Inc. will either replace your Pad with a new Pad of similar composition and price or refund the full purchase price of your Pad.

This warranty expressly excludes any defects or damages caused by accessories, replacement parts, modification, or repair service other than those that have been authorized by Diggs Inc.. This warranty does not cover any damage caused by accident, misuse, shipment, or other than ordinary use. This warranty does not cover damage caused by dogs, including damage caused by biting, digging, or chewing on the Pad. This warranty does not cover fading or discoloration by exposure to chemicals or improper cleaning methods. For information on how to prevent fading or discoloration, consult care instructions provided by Diggs Inc.

This warranty excludes all incidental or consequential damages. Some jurisdictions do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you.

To request service or obtain additional warranty information, contact Diggs Inc. at info@diggs.pet. A service representative will instruct you on any necessary action required to correct problems covered by this warranty. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.