

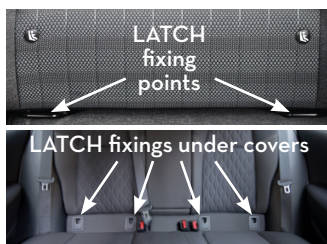
**KONG ULTIMATE SAFETY TETHER - INSTALLATION**



**Step 1**



Attach lower LATCH fixings to the anchor points at the seat base. The fixing points may be behind covers or where the seat back and base come together.



Most vehicles will have LATCH points on both sides of the rear seats. These are the same fixings used for infant seats.

**Step 2**



With both bottom straps attached, lift the top tether over the seat and attach to the rear seat LATCH point.



In smaller vehicles, the tether may be slightly longer than needed, especially if the LATCH point is higher up. In these cases, put the tether over the top of the headrest.

**Step 3**



Tighten the lower adjustment buckles to a height that is suitable for your dog.



Adjust the top tether to fit your vehicle. It should be tightly fitted against the seat.

**Step 4**



With the tether fitted in place, attach the swivel carabiner to your dogs harness.



If needed, adjust the centre tether to your dogs height. **WARNING:** Improper installation may result in pet becoming unrestrained.



We will replace any manufacturing defective items (excluding fair wear and tear). Valid proof of purchase required. Conditions apply. For more information on KONG Travel products, contact [sales@magnetsteel.com](mailto:sales@magnetsteel.com)

## **KONG TRAVEL - QUALITY, STRENGTH & COMFORT**

We pride ourselves on the design and manufacturing quality of our products and expect them to last, as we know our customers do. We want you to be able to use your KONG Travel product knowing that if something does go wrong due to a manufacturing defect, we'll be there to replace your product, free of charge.

If you do have a problem with your product, please contact us at [sales@magnetsteel.com](mailto:sales@magnetsteel.com) and we'll be in touch to help.

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## **FREQUENTLY ASKED QUESTIONS & CONDITIONS**

### **What's covered by the KONG Travel Lifetime Warranty?**

Any defects that have been caused by poor craftsmanship or defective hardware or materials when purchased through authorized KONG Travel dealers. Valid proof of purchase may be required.

### **What is not covered by the KONG Travel Warranty?**

All of our products have warranties against manufacturing defects when purchased through an authorized dealer. If your KONG Travel product is damaged in the course of normal (or abnormal) wear and tear, you may not qualify for our warranty replacement, but we maybe able to offer a product replacement for a nominal fee (subject to availability).

Products damaged while being used in an unintended way are not covered by the lifetime warranty. For example, our seat belt tethers are designed to tether one dog in a vehicle whilst travelling. They are not designed to tether goods under transport or to be used as a leash. The use of our KONG Travel products are clearly shown and described on product packaging.

### **How does the KONG Travel Warranty work?**

Contact our Customer Care Team with details of the manufacturing defect. If the claim meets our warranty guidelines, we will send you a replacement product free of charge (US and Canada only). Please email: [sales@magnetsteel.com](mailto:sales@magnetsteel.com)

### **Replacement Service**

Products failing due to normal wear and tear, abuse, accident, critters, or natural breakdown of materials over extended use and time can be replaced for a nominal fee. Please contact us for up-to-date fees or for more information.

### **Customer Care**

If you are experiencing any problems or have any questions about your KONG Travel Product, our team is here to help. Please feel free to email us at [sales@magnetsteel.com](mailto:sales@magnetsteel.com) or call us directly at +44 1446 776199.

**Journey safe & easy!**  
**KONG Travel**