



Warranty Statement for electrical items for Arcadia Reptile and Arcadia Bird products

We are happy to guarantee the function of genuine Arcadia products for 12 months of use. This term is applied from the date shown on the original sales receipt.

Suspected faults should be reported to the retailer that sold the device with a copy of the sales receipt as soon as possible.

Product should then be inspected for correct use and to ascertain the nature of the fault in store or by the original seller.

If the suggested issue is not easily rectified in store a replacement product may be given within the 12 months from the purchase date.

The 12 month guarantee applies to the electrical fitting only and not glass lamps or removable power cables. Please do check Arcadia Reptile social media and videos which can help fix common running issues easily before return.

Our guarantee is not valid if third party lamps, power cables, guards or smart devices are used.

The 12 month guarantee applies from the first date of purchase only. If any replacements are given in this time the guarantee is only valid from the purchase date of the fitting bought first.

Monkfield Nutrition does not accept liability for product used incorrectly. Please fully read the product instructions carefully before use. Please use our online resources to ensure correct use and placement.

Further information can be found at www.arcadiareptile.com and www.arcadiabird.com

Contact info@arcadia-reptile.com