



90 DAY LIMITED PRODUCT WARRANTY

This limited warranty covers any defects in manufacturing or workmanship, with the exception of:

- Normal wear and tear
- Improper care
- Misuse or neglect
- Any alterations or modifications made to the product
- Pet behavior including, but not limited to, chewing

If a product manufactured by Carolina Pet Company, LLC is, or becomes damaged because of manufacturing defects within 90 days of purchase date, at our sole discretion, we will repair or replace the item free of charge.

Notice of a claim under this warranty **MUST** be given promptly in writing via email, in no case later than 15 days after the defect becomes known to the customer. Photos of the damage, a detailed explanation and product receipt should be included to expedite the claim.

This warranty may give you specific legal rights, and you may also have other rights which vary from state to state.

Carolina Pet Company, LLC will **NOT** be liable for incidental or consequential loss or damage, including without limitation, damage to other property, loss of profits, loss of goodwill, or other economic loss, whether such incidental or consequential loss or damage is claimed on account of breach of warranty, breach of contract, negligence, strict liability in tort, or any other legal theory.