



Primefime Petz Product Warranty for all products: Primefime Petz stands behind its products 100% and all products should be free from defects in materials and workmanship under normal use and service. In the event a product arrives in a defective state or is found to be defective, the manufacturer will replace the product within a warranty period that is limited to 30 days from the date of receipt. If products become damaged during transit the customer should contact the retailer, who should in turn contact, [Victoria@primefimepetz.com](mailto:Victoria@primefimepetz.com) Primefime Petz will file a damage claim with the carrier and have the shipping costs refunded to whoever paid for shipping, and we will be happy to send the customer a replacement.

Thanks,

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