

P.O. Box 1798  
Burlington, NJ 08016



WARRANTY POLICY (*ALL PRODUCTS*):

Revised 1-1-2023.

A&E warrants that all products it sells meet A&E's high standard specifications for the product and shall be free from defects in material or workmanship. All products are produced in facilities that exceed all social and quality requirements. Seller makes no other warranties, express or implied, and the warranties of merchantability and fitness for a particular purpose are hereby excluded.

In a rare occurrence the product fails to meet the standards and warranty provided herein the Buyer must notify A&E within 30 days of purchase date and follow the procedures set forth below.

*Please note it is A&E's discretion for credit, replacement, exchange, or repair.*

Customer must supply a copy of the purchase receipt; the receipt can be faxed to 609-386-8446 or scanned and emailed to [info@aecageco.com](mailto:info@aecageco.com).

Replacement parts will be offered at our first attempt to fulfill the claim.

If a return or exchange is required, they must be preauthorized by A&E and a provided return authorization number needs to be referenced on the package. All merchandised received without the return authorization will be returned to the buyer at buyer's expense. All return merchandise must be in original packaging, in salable condition and be a current stocked item.

*BUYER ACCOUNTABILITY - Powder Coated cages should not be washed with a hose unless you immediately wipe them down with a clean rag. Powder Coated cages should not be left out in the rain. The cages will rust if left without drying. A&E will not honor any rust claims due to improper care of the cage.*

For products outside the warranty period, replacement parts are available for purchase if stocked.

A&E Cage Company, LLC

[www.aecageco.com](http://www.aecageco.com)

1-800-631-7387