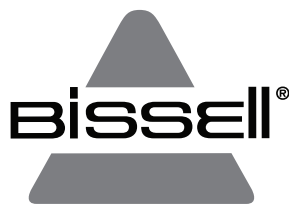
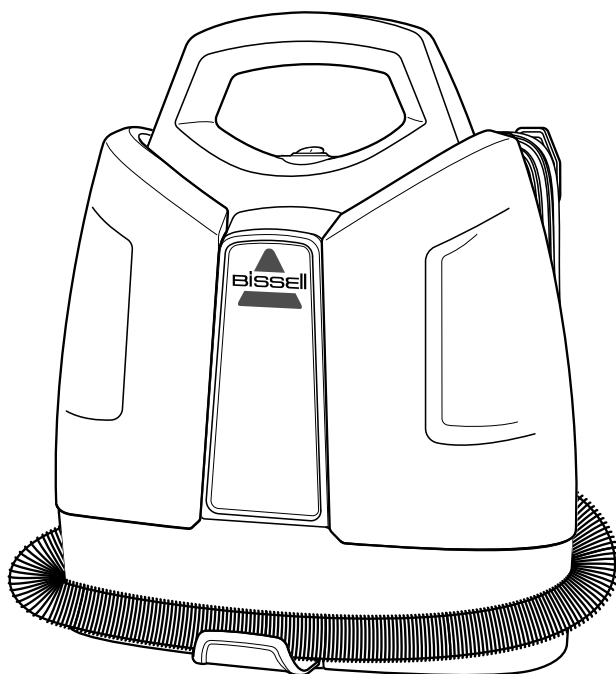


Pawsitively
Clean®



SPOTCLEAN PET PLUS

USER GUIDE
25131



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR PORTABLE CARPET CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠ WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the three-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Do not expose to rain. Store indoors.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Always install float before any wet pick-up operation.
- » Do not pull or carry by cord, use cord as a handle, drape a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn OFF all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.

- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- » Use only BISSELL® cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.
- » Keep appliance on a level surface.
- » Risk of fire and chemical burn hazard. Keep batteries out of reach of children and in original package until ready to use. Do not recharge, disassemble, heat above 60°C (140°F), or incinerate batteries. The batteries can explode in a fire. The battery terminals are not to be short circuited. Dispose of used batteries safely and promptly. Even used cells may cause injury.
- » This attachment contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as two hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- » Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.

Liquid ejected from the battery may cause irritation or burns.

- » Unplug the appliance and disconnect the accessory. Remove battery cover to replace the batteries. Observe battery polarity when replacing batteries.
- » If attachment is to be stored for a long period, the batteries should be removed. Different types of batteries or new and used batteries are not to be mixed. The battery must be removed from the accessory before it is scrapped.
- » Never put batteries in mouth. If swallowed, contact your physician or local poison control.
- » Replace battery with CR1632 only. Use of another battery may present a risk of fire or explosion. CR1632 cells may be purchased anywhere batteries are sold.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Liquid must not be directed towards equipment containing electrical components.
- » Do not immerse. Use only on surfaces moistened by cleaning process.
- » Use only the type and amount of liquids specified under the operations section of this guide.
- » Use only on carpet moistened by cleaning process.
- » Recycle batteries, do not mix with household waste.
- » The battery is to be disposed of safely.
- » Do not incinerate the accessory even if it severely damage. The batteries can explode in a fire.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

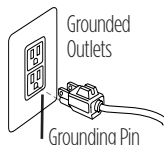
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

⚠ WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

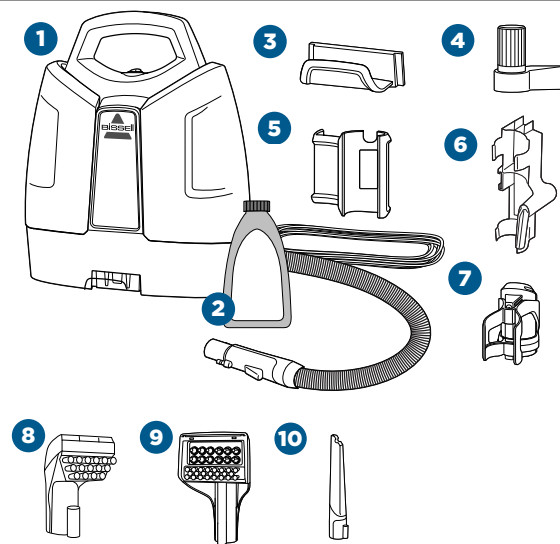


Thanks for buying a Pawsitively Clean® by BISSELL® portable carpet cleaner!

We love to clean and we're excited to share one of our innovative products with you. We want your portable carpet cleaner to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your portable carpet cleaner needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

 What's In The Box?



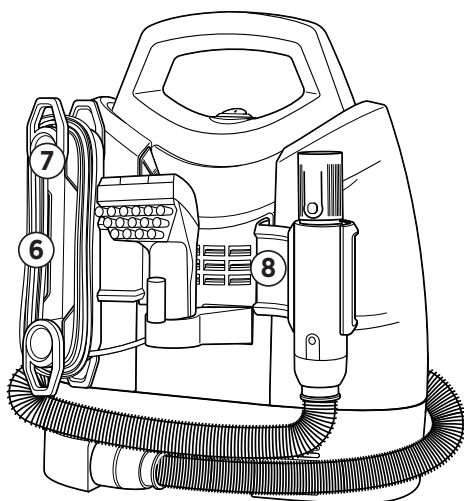
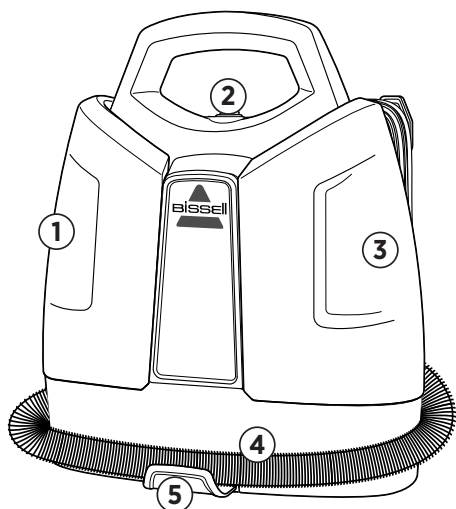
- 1. Base Unit
- 2. BISSELL Formula
- 3. Flex Hose Clip
- 4. Additional Tool Storage*
- 5. Hose Grip Bracket
- 6. Quick Release™ Cord Wrap
- 7. HydroRinse™ Self Cleaning Hose Tool*
- 8. 3" Tough Stain Tool*
- 9. Deep Reach Tool*
- 10. Spraying Crevice Tool

**select Models only*

NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

Safety Instructions.....	2	Troubleshooting	10
Product View.....	4	Warranty	11
Cleaning Formula.....	4	Service.....	12
Operations	5-7	Product Registration.....	12
Maintenance & Care	8-9	Consumer Care.....	12

Product View



1. Clean Water/Solution Tank
2. Power Button
3. Dirty Water Tank
4. Flex Hose

5. Flex Hose Clip
6. Power Cord
7. Quick Release™ Cord Wrap
8. Hose Grip Bracket

Cleaning Formula

WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL® cleaning formula intended for use with this machine.



Pawsitively Clean® Compact
Machine Formula

Keep plenty of genuine BISSELL formula for portable carpet cleaning machines on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL cleaning formulas.

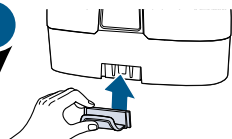
NOTICE: Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

Assembly

WARNING

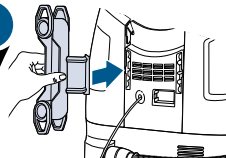
Do not plug in your cleaner until you are familiar with all instructions and operating procedures.

1



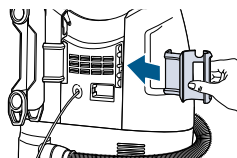
Slide the Flex Hose Clip into opening on the front of the machine. You will hear a “snap” when it is locked into place.

2



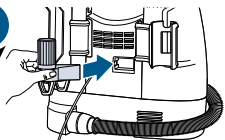
Attach Cord Wrap by snapping it into place on the Dirty Water Tank side of the machine.

3



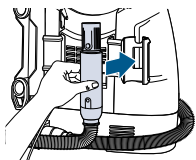
Snap the Hose Grip Bracket into the back of the machine on the Clean Water/Solution Tank side.

4



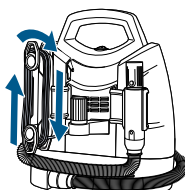
Snap the second tool storage (select models) into the back between the Cord Wrap and Hose Grip Bracket.

5



Then wrap the Flex Hose around the unit and snap hose grip into bracket.

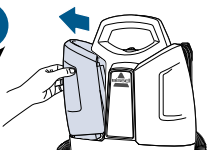
6



Wrap the Power Cord around the Cord Wrap.

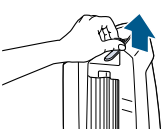
Filling the Clean Water/Solution Tank

1



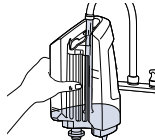
Remove the tank by pulling the top of the tank away from the unit.

2



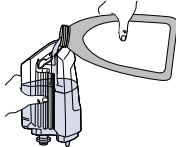
Pull black tab to reveal tank opening. The plug rotates out of the way for easy filling.

3



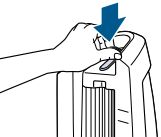
Add water to the indicated fill line on the Solution Tank.

4



Add formula to the indicated fill line on the tank.

5



Replace the plug by rotating into place and pressing gently onto tank.

6



Replace tank by lining the bottom with indentations on machine. Push the top of the tank into place until you hear a “click”.

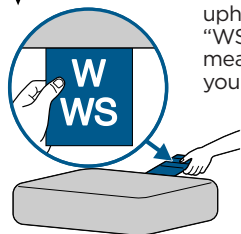
NOTE: Follow the fill lines on your Clean Water/Solution Tank to add the correct amount of hot tap water (140° F / 60° C MAX) and portable machine formula. Note: There are different directions on the tank for small and large messes. **DO NOT BOIL OR MICROWAVE WATER.**

Pre-Treating

IMPORTANT: Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your cleaner. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

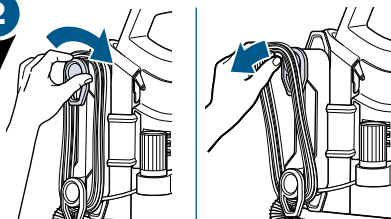
WHY PRETREAT? Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly soiled areas.

1



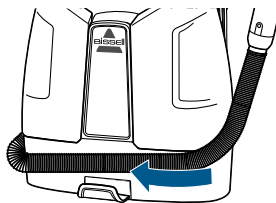
Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your machine.

2



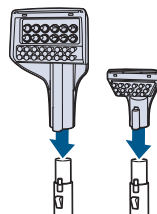
Twist the Quick Release™ Cord Wrap clockwise to quickly unwrap power cord. Plug in unit and press power button beneath the handle to turn it ON.

3



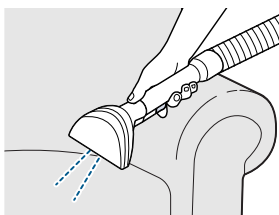
Release the Flex Hose from the Hose Grip Bracket. Unwrap hose completely from around the unit.

4



Select desired tool for spot cleaning. Insert tool on end of hose until it clicks into place.

5



Hold the 3" Tough Stain Tool just above the carpet or upholstery to be cleaned. Press the trigger to mist solution over the soiled area.

6



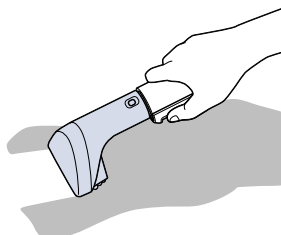
Let cleaning solution set for 5 minutes before cleaning.

NOTE: When pre-treating with the Deep Reach Tool or Deep Stain Tool, it should be kept in contact with the carpet as noted on the next page.

Cleaning with Tools

⚠ WARNING Keep spray away from face. Failure to do so may result in personal injury.

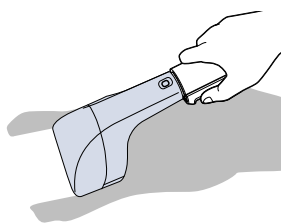
CLEANING WITH THE 3" TOUGH STAIN TOOL



Attach the 3" Tough Stain Tool to the hand-held cleaning hose. Press the spray trigger to mist solution over and onto the soiled area. Release spray trigger and gently scrub the stain.

To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Then use "drying strokes" (by not pressing down trigger) to remove remaining moisture. Repeat as needed.

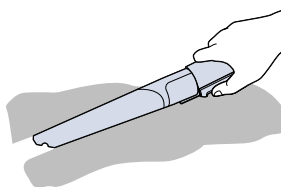
CLEANING WITH THE DEEP STAIN/REACH TOOL (select models)



Attach the Deep Stain/Reach Tool to the cleaning hose. Set the tool directly on top of the carpet before pulling the spray trigger to inject formula deep into the carpet fibers.

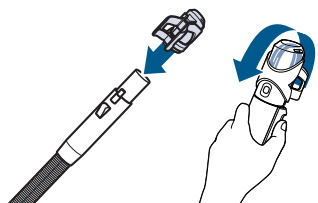
Always keep the tool in direct contact with carpeting to avoid over-spraying.

CLEANING WITH THE SPRAYING CREVICE TOOL (select models)



Attach the Spraying Crevice Tool to the cleaning hose. Pull the trigger to spray solution onto the soiled area. Scrub and suction the area to lift and remove the stain.

USING THE HYDRORINSE TOOL



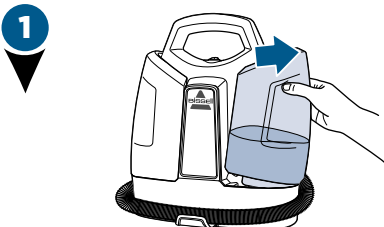
Attach the Hydrorinse™ tool to the cleaning hose. Hold the hose and attachment in an upright position. Then **hold down the trigger** to rinse the hose for 30 seconds.

The Hydrorinse tool can be stored on the right handle or on the hose in between use.

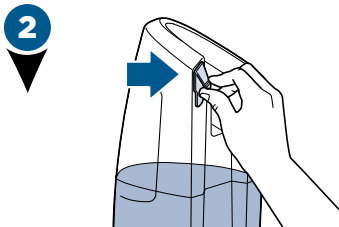
NOTE: Ensure that the cleaning solution and water are in the tank before use.

Emptying the Dirty Water Tank

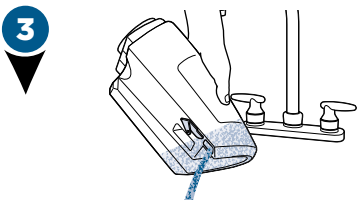
⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect from electrical outlet before performing maintenance or troubleshooting.



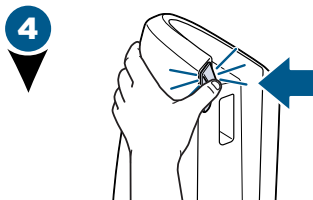
To remove the Dirty Water Tank simply pull the top of the tank to the right.



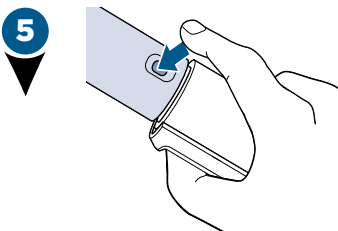
Pull tab to remove plug from tank.



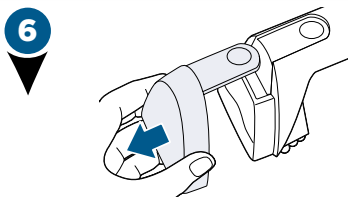
Carefully empty Dirty Water Tank, as some water may potentially enter/drain from center float stack.



Close the tank plug and return tank to unit. Ensure tank is secure before use.



To disconnect the cleaning tools from the hose grip, push down on the button and pull straight off. (Do NOT twist tool to remove it.)



The front of the 3" Tough Stain Tool and Deep Stain Tool can be removed for easy cleaning. Press the button on top of the tool and slide its front off the tool base. Rinse under water and return to tool.

NOTE: Store unit in protected, dry area at room temperature (40° F to 110° F).

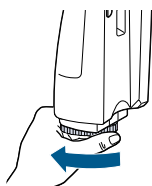
NOTICE

To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.

Cleaning the Float Stack

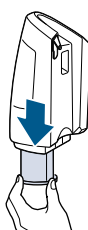
⚠ WARNING To reduce the risk electric shock, turn power OFF and disconnect from electrical outlet before performing maintenance or troubleshooting.

1



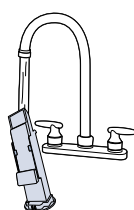
The float stack can be removed from the Dirty Water Tank for cleaning. Turn it counter-clockwise to remove it.

2



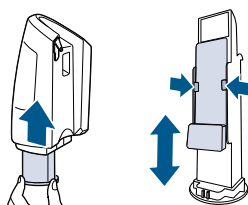
Remove the float stack from the Dirty Water Tank.

3



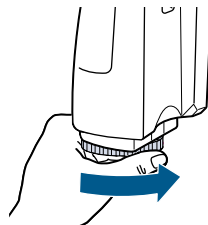
Rinse with water until all debris is removed and let air dry.

4



Return the float stack to the Dirty Water Tank. Ensure float is installed before returning the float stack to the tank.

5

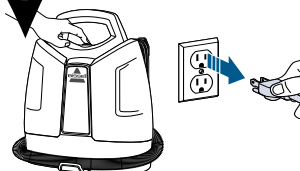


Turn the float stack clockwise to lock.

Thermal Protector

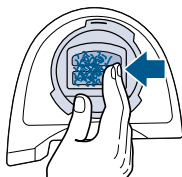
An internal thermal protector has been designed into your carpet cleaner to protect it from overheating. When the thermal protector activates, the suction motor will stop operating. If this happens proceed as follows:

1



Turn the cleaner OFF. Unplug cleaner from the electrical outlet.

2



Check the end of the hose and tool for blockages and remove if necessary. Check the float stack for clogs and remove debris.

3



Let the motor cool for approximately 30 minutes. The thermal protector will automatically reset and cleaning may continue once plugged back in.

NOTE: If the thermal protector continues to activate after following the above steps, your cleaner may need servicing. Call BISSELL® Consumer Care or visit the website.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power OFF and disconnect from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced Spray or No Spray	Spray nozzle clogged.	Clean spray nozzle using an unfolded paper clip.
	Clean Water/Solution Tank empty.	Check/fill tank.
	Clean Water/Solution Tank insert clogged.	Clean insert at bottom of Clean Water/Solution Tank.
	Pump needs priming.	Gently lift Clean Water/Solution Tank while depressing the spray trigger OR gently squeeze clean tank while depressing spray trigger.
	Clean Water/Solution Tank not fully seated.	Remove and reinstall tank.
Carpet Cleaner Won't Pick up Cleaning Solution	Poor upholstery/carpet tool position.	Reposition upholstery/carpet tool on surface, follow recommended cleaning procedures.
	Dirty Water Tank is full.	Empty tank.
	Excess solution in Flex Hose.	Lift tool and point upwards to allow water in hose to flow into the Dirty Water Tank.
	Incorrect cleaning formula.	Use BISSELL® 2X Portable Machine formulas only.
	Dirty Water Tank is improperly seated onto base.	Remove tank and reseal onto unit.
Deep Reach Tool is Over-Spraying Formula (Formula is Spraying Out the Sides)	Formula trigger is being pulled when tool is above carpeting.	Make sure the Deep Reach Tool's formula injection needles are burrowed deeply within your carpeting before pressing the formula spray trigger. To avoid over-spraying, make sure the tool stays in direct contact with the carpet at all times.
	Deep Reach Tool is being used on upholstery.	The Deep Reach Tool is designed for high-pile carpets and rugs. Switch to the 3" Tough Stain Tool for upholstery cleaning.
Dirty Water Tank Leaking	Duckbill valve is dirty.	Clean the duckbill valve located at the bottom of the Dirty Water Tank. Once cleaned, make sure it is placed securely back in place.
	Float stack not fully locked on Dirty Water Tank.	Remove float stack and twist until arrow is aligned with lock symbol on Dirty Water Tank pg. 12.
	Dirty Water Tank not properly seated onto machine.	Remove and reseal onto unit.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited Two Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years, any defective or malfunctioning part.

See information below on "If your Pawsitively Clean by BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components

such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the two-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your Pawsitively Clean® by BISSELL® product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691

Monday - Friday: 8am - 10pm ET
Saturday: 9am - 8pm ET
Sunday: 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.pawsitivelycleanpet.com/product-registration!

Visit the Pawsitively Clean website: www.pawsitivelycleanpet.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See the Warranty page for details.

For cleaning tips and more visit www.BISSELL.com or find us at:



BISSELL



BISSELLClean



BISSELLClean



BISSELL



BISSELL

We can't wait to hear from you!

Rate this product and let us (and millions of your closest friends) know what you think!

www.pawsitivelycleanpet.com



©2019 BISSELL, Inc.
Grand Rapids, Michigan
All rights reserved. Printed in China
Part Number 161-8199 04/19 Rev8
Visit our website at: www.pawsitivelycleanpet.com