MAINTENANCE

4. Re-assemble the unit

- 1. Stack the baskets, aligning them so all shapes match. Re-insert the T-handles into their vertical slots, and lower the baskets into the filter canister. Foam in upper basket should be just about even with the top edge of the canister.
- 2. Replace filter lid.
 - A. Inspect the filter lid O-ring for wear and tear.
 - B. Place filter lid back on canister. There is only one orientation possible. Gently press the lid down until the output tube, affixed to the inside of the filter canister, is firmly seated in the output (OUT) valve lid opening.

IMPORTANT: If the inlet tube attached to the canister lid has slipped out of its seat, be sure to fully re-insert it under the IN connection of the lid.

- Replace and hand-tighten the lid fasteners. The lid is properly closed when it is in direct contact with the canister.
 DO NOT USE ANY TOOLS. AS DOING SO MAY DAMAGE THE UNIT.
- 4. Place the IN and OUT valves back on the lid connectors and press firmly until they click into place. Be sure the IN valve is connected to the hose attached to the intake strainer, and the OUT valve is connected to the hose attached to the output nozzle.
- 5. Open the IN valve (turn to vertical position).



- 6. With the IN valve already open, open the OUT valve. Do not change this sequence, or the canister will not refill properly. If the canister is no longer primed, see "Start the Filter".
- 7. You will be able to hear water filling the canister. Meanwhile, air will be forced through the output nozzle, causing bubbling and agitation in the aquarium. Once the bubbling in the aquarium stops, plug the power cord back in. The pump will resume its normal stop/start sequence as described in "Start the Filter."

Any other servicing should be performed by an authorized service representative.

QUESTIONS? If you have a problem or question about the operation of this product, please let us try to help you before you return the product to your dealer. Most problems can be handled promptly with a phone call. Or, if you prefer, you can contact us on our web site at **www. fluvalaquatics.com**. When you call (or write), please have all relevant information, such as model number and/or part numbers available.

USA

CALL US ON OUR TOLL-FREE NUMBER: 1-800-724-2436 between 9:00 am and 4:00 pm. Eastern Standard Time. Ask for Customer Service.

FOR AUTHORIZED GUARANTEE REPAIR SERVICE: Return with dated receipt and \$4.00 for postage and handling to: Consumer Repairs - Rolf C. Hagen (USA) Corp 305 Forbes Blvd - Mansfield, MA 02048

CANADA

CALL US ON OUR TOLL-FREE NUMBER: 1-800-554-2436 between 9:00 am and 4:30 pm. Eastern Standard Time. Ask for Customer Service.

FOR AUTHORIZED GUARANTEE REPAIR SERVICE: Return with dated receipt and \$4.00 for postage and handling to: Rolf C. Hagen Inc. - Service and Repair 20500 Trans Canada Hwy Baie d'Urfé, Québec H9X 0A2

UK

Helpline Number 01977 521015. Between 9:00 AM and 5:00 PM, Monday to Thursday and 9:00 AM and 4:00 PM on Friday (excluding Bank Holidays). Ask for Customer Service.

FOR AUTHORISED WARANTY SERVICE please return (well packaged and by registered post) to the address below enclosing dated receipt and reason for return. Customer Service Department Rolf C. Hagen (UK) Ltd California Drive, Whitwood Ind Est., Castleford West Yorkshire WF10 5QH



RECYCLING: This symbol bears the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European Directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. Check with your local Environmental Agency for possible disposal instructions or take to an official council registered refuse collection point. Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

Three Year Warranty

The Fluval FX2/FX4/FX6 Canister Filter is guaranteed against defects in material and workmanship under normal aquarium usage and service for 3 years from date of purchase. Non-replaceable and non-serviceable parts will be repaired or replaced at Hagen's discretion, free of charge, when the complete filter is returned with all components along with a valid proof of purchase and postage paid. This warranty does not apply to any filter that has been subject to misuse, negligence or tampering. It does not apply to filters which have been incorrectly assembled or unsuitably maintained or where installation and maintenance instructions have not been followed correctly. The warranty does not apply to wear and tear parts such as the impeller or motor seal. No liability is assumed with respect to loss or damage to livestock or personal property irrespective of the cause thereof. Before returning the filter under warranty terms, please ensure that all setup and maintenance instructions have been followed. If you are in doubt, please contact your local aquatic specialist retailer for further advice before returning the product. **THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS**.