

## LIMITED MANUFACTURER'S WARRANTY

1. For one (1) year from the date of original purchase, MIDWEST Homes For Pets ("MIDWEST") warrants to the purchaser of this product that, should it prove defective by reason of improper workmanship and/or material, MIDWEST will repair or replace, at its option, any defective part of the product, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.
2. **THIS WARRANTY DOES NOT COVER** defects in the product caused by any animal, any physical abuse to or misuse of the product, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.
3. **STEPS TO OBTAIN WARRANTY SERVICE:**
  - A. The purchaser must call MIDWEST's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative or obtain missing parts.
  - B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.
  - C. MIDWEST may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to MIDWEST or to make the item available for pick-up by MIDWEST.
4. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**
5. **UNDER NO CIRCUMSTANCES SHALL MIDWEST BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.**
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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