

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Graco Children's Products has determined that a defect, which relates to motor vehicle safety, may exist in some of its SnugRide Infant Car Seats.

Our records indicate that you are a registered owner of a Graco SnugRide Infant Car Seat or that you have called Graco's recall hotline. We hope that the car seat has served you well.

A very small number of SnugRide Infant Car Seats may have missing components. If any of the components are missing or are misassembled, the carrier may not securely attached to the base. In the event of a sudden stop or crash, the carrier may detach from the base and possibly result in serious injury or death.

To check if your SnugRide Infant Car Seat is affected, follow the steps below. Once completed with the inspection, and all components are present and secure, you can continue to use the car seat. If you find that any of the components are missing or misassembled, DO NOT use the <u>base</u> and call Graco at 1-800-345-4109 to receive a new seat or base.

You should continue to use your car seat, without the base. If you have given the car seat to someone else, please forward this notice to the new owner.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W. Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 888-327-4236 if you believe that Graco has failed or is unable to remedy without charge within a reasonable time.

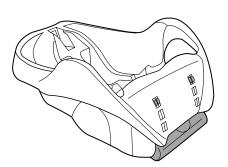
We apologize for this inconvenience and thank you for using Graco Children's Products.

Graco Children's Products Inc. Corrective Action 150 Oaklands Boulevard Exton, PA 19341

FOLLOW THESE INSTRUCTIONS TO DETERMINE IF YOUR SNUGRIDE CAR SEAT IS AFFECTED. PLEASE NOTE: All affected model numbers listed may also begin with the letter "A". STEP 1.

Determine which model you have from those listed below:

If you ordered a base through Graco Customer Service, your model number may not appear in the list below. You MUST proceed through all the steps to make sure your SnugRide is not affected.



### MODELS AFFECTED:

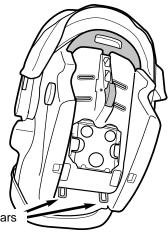
841203 840203 8402L01 8402L02 8402L03 8442BLW 8442BRN	8442LMAD 8442LMELCA 8442MAD 8442YL 8444HAB 8444LHAB 8444LHABCA	8444MEL 8446LFKB 8446LVIN 8446VIN 8447HAV 8447JAM 8447J HAV	8447NGS 8448LDIA 8448LDIACA 8448LSAR 8457DVB 8458FKB	8463JUN 8463MAN 8463YL 8464MAC 8464MACCA 8464MACCA 8464MEL	8601FOF C844342
8442CYP 8442GMP 8442LBLW 8442LCYP	8444LHIG 8444LKER 8444LKERCA 8444LPLT	8447LJAM 8447LLAG 8447LNGS 8447LNGSCA	8459VL 8463AMB 8463GMP 8463GMPCA 8463JJJCA	8464MIC 8464MLL 8470BUG 8471UVB 8478SAR	

### **STEP 2. CARSEAT**

Check that metal "U"-bars are on the underside of the car seat.

IF "U"-BARS ARE MISSING, DO NOT USE THIS CAR SEAT WITH A BASE.

PLEASE CALL 1-800-345-4109 TO RECEIVE A REPLACEMENT CAR SEAT AND INSTRUCTIONS ON HOW TO RETURN YOUR CAR SEAT TO GRACO.



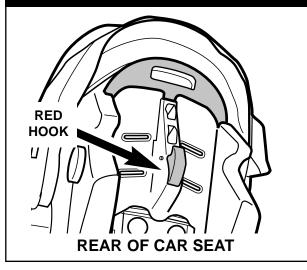
Metal "U"-bars

## STEP 3.

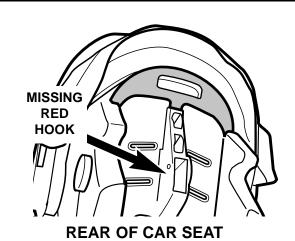
**CHECK** the rear of your carseat to make sure that the red hook is in place. If red hook is missing or misassembled, **DO NOT USE THIS PRODUCT.** 

PLEASE CALL 1-800-345-4109 TO RECEIVE A REPLACEMENT CAR SEAT AND INSTRUCTIONS ON HOW TO RETURN YOUR CARSEAT TO GRACO.



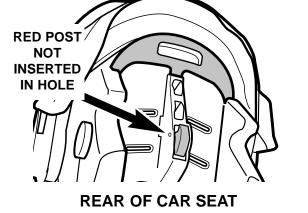






INCORRECT

**MISASSEMBLED RED HOOK** 



# STEP 4.

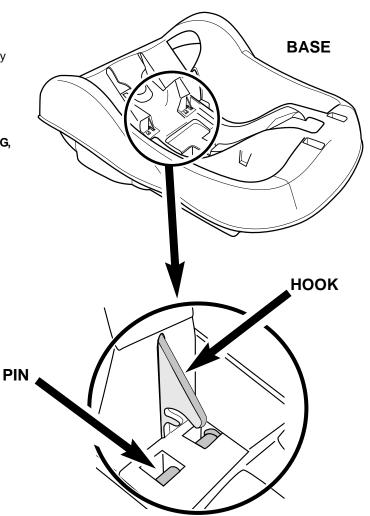
CHECK for missing metal pins and metal hooks on base.

Locate the metal pins and metal hooks on the base exactly as shown.

MAKE SURE that there is a metal hook and a metal pin in the base in both locations.

IF ANY METAL PINS AND METAL HOOKS ARE MISSING, DO NOT use this product.

PLEASE CALL 1-800-345-4109 TO RECEIVE A REPLACEMENT BASE AND INSTRUCTIONS ON HOW TO RETURN YOUR BASE TO GRACO. YOU CAN CONTINUE TO USE YOUR CAR SEAT, WITHOUT THE BASE.



# STEP 5.

After inspection is complete and metal pins, metal hooks, red hook and "U"-bars are present and secure, you may continue to use the car seat and base.

If you do not understand these instructions or require additional assistance, please call 1-800-673-0392.