# JANSPORT CONSUMER REPAIR RETURN FORM

This is an editable pdf. Please Complete all applicable fields to print this form and attach a copy to your warranty return

FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

**JanSport**
**ATTN: JANSPORT WARRANTY SERVICES**
510 Crystal City Hwy. 83 South / Suite 9
Uvalde, TX 78801

| **Name:** | **Address:** | **Are you a VF Corp Employee?:** ☐ YES ☐ NO | **Employee ID#:** |
|---|---|---|---|

| **City:** | **State:** | **ZIP:** | **Home Phone:** | **Cell Phone:** |
|---|---|---|---|---|

| **Email:** | **Preferred Method Of Contact:** ☐ Home Phone ☐ Cell Phone ☐ email |
|---|---|

**REASON FOR RETURN:**

**PRODUCT RETURN/REPLACEMENT OPTION:**
If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to you in an "as is" condition at no additional cost?

☐ **RETURN** my non-repairable item
☐ **REPLACE** my non-repairable item with an equivalent in the following color

OPTION 1: _____
OPTION 2: _____
OPTION 3: _____

## NOTICE FOR ITEMS RETURNED FOR REPAIR:

Typically, the turnaround time for repair of returned items is two weeks from the date of receipt. However, during peak season, we may encounter some delays. Our policy requires that all items accepted for for repair must be clean. Please ensure your item has been emptied of all personal items and is clean and free from dirt and debris prior to return.

For further questions or concerns, please visit us @ www.JanSport.com, or call 800-426-9227

| **Signature:** | **Date:** |
|---|---|