

CAT[®] CVA^s

The **CAT[®] CERTIFIED MAINTAINED (CCM)** program helps maximize your machine's performance, extend its service life and protect its resale value. If you have a Customer Value Agreement (CVA) with dealer labor, you may already qualify.



CAT CERTIFIED MAINTAINED



CAT®CUSTOMER VALUE AGREEMENTS (CVAs)		CAT® CERTIFIED MAINTAINED		
CAT CERTIFIED MAINTAINED THE BASICS		CAT CERTIFIED MAINTAINED HOW DO I QUALIFY?		
WHAT		HOW		
CAT Certified Maintained There’s a difference between maintaining a machine and being able to prove it’s been maintained the right way. That’s where Cat Certified Maintained (CCM) comes in. CCM is a certification for qualifying equipment enrolled in a dealer-performed CVA from a new point of sale. Machines that achieve CCM certification are maintained according to Caterpillar Operation and Maintenance Manual (OMM) guidelines and serviced by trained Cat dealer technicians. As maintenance is completed, each service event is documented to create a verified record tied directly to the machine. Once requirements are met, the machine earns CCM certification and receives a CCM badge. That badge means more than an official work order record. It represents a consistent standard of expert maintenance. <i>CCM transforms maintenance records into something clear, visible and recognizable.</i>		GETTING STARTED WITH CCM IS SIMPLE. 1 Start with a CVA. Everything begins with a dealer-performed CVA added at the original new point of sale. That CVA establishes the foundation by aligning parts, service, inspections and support around the machine. 2 Maintain Your Equipment with Dealer Support. Keep your machine performing at its best through a maintenance partnership with your Cat dealer. Service intervals and maintenance requirements are planned to help ensure the right work is completed at the right time. 3 Qualify and Get Certified. As maintenance is completed by Cat dealer technicians, each service event is documented to build a verified record of care. Machines must also meet defined hour thresholds and certification requirements throughout the process. 4 Keep It Going. Certification is maintained through continued CVA renewal and adherence to the same maintenance standards over time. Ongoing dealer service and consistent documentation help keep the machine within CCM requirements. <i>Together, these steps create a system where maintenance is not only performed, but proven.</i>		
CAT CERTIFIED MAINTAINED THE BENEFITS		CAT CERTIFIED MAINTAINED MORE THAN MAINTENANCE		
WHY		WHO		
PROOF OF CARE CCM provides documented verification that a machine has been maintained according to Caterpillar standards. The badge and certification create a clear, credible record of care that travels with the machine and helps remove uncertainty around service history. OPERATIONAL CONFIDENCE Machines with CCM certification follow consistent maintenance practices performed by trained Cat dealer technicians. <i>That consistency supports more reliable operation and helps reduce uncertainty over time.</i> LONG-TERM VALUE When it comes time to sell or trade equipment, maintenance history matters. A machine with CCM certification carries a transparent, verified record of care that can help strengthen buyer confidence and support long-term asset value.		A Cat CVA helps simplify ownership through planned maintenance, dealer support and equipment insight. CCM builds on that foundation. It adds accountability, visibility, documentation and a recognized standard tied directly to how the machine has been maintained over time. For operations focused on uptime, planning and long-term value, that can make a meaningful difference. 		
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**ADD EVEN MORE VALUE TO
YOUR MACHINE OWNERSHIP
EXPERIENCE. TALK TO YOUR
CAT DEALER TODAY.**