

DATA PROTECTION NOTICE: PT CATERPILLAR FINANCE INDONESIA

This privacy notice provides specific information on who is processing your data, how and why it is being processed and your rights with regards to the control of your data when applying for financing through PT Caterpillar Finance Indonesia.

PT Caterpillar Finance Indonesia and its parent company, Caterpillar Financial Services Corporation, are entities within Caterpillar Inc.'s Financial Products Division.

This privacy notice has been issued in accordance with the applicable laws and regulations, including Regulation of Financial Services Authority (*Otoritas Jasa Keuangan*) Number 22 of 2023 on the Consumers and Public Protection in the Financial Services Sector.

<p>Data Controllers Data controllers are the entities which determine the purposes and means of the processing of personal data</p>	<p>PT CATERPILLAR FINANCE INDONESIA ("CFI") Address: Beltway Office Park, Building C Level 3, Unit #301-304 Jl. TB. Simatupang Kav.41, Jakarta Selatan, Indonesia, 12550 Email: cs.cfi@cat.com</p> <p>CATERPILLAR FINANCIAL SERVICES CORPORATION ("CFSC") Address: 2120 West End Avenue, P.O. Box 340001 Nashville, TN, USA 37203-0001</p> <p>CATERPILLAR INC ("Caterpillar Inc") Address: 5205 N. O'Connor Blvd, Suite 100, Irving, TX 75039, USA</p> <p>Caterpillar Inc. will act as a controller to the extent that you provide consent to receive marketing via the OneTrust Marketing Preference Center as outlined herein, and as to Primary Processing Purposes 9 and 10 listed below, where permitted by local law.</p> <p>In the case of questions regarding this data protection notice or to exercise the rights outlined herein please contact CFI</p>
<p>Type and origin of data and information details Which data and information do we collect from you and from which sources?</p>	<p>The categories of data which we process are specific personal data and general personal data. They are relevant to process a credit application and administer any related finance contract, including:</p> <p>Contact details of individuals and/or corporations e.g., name, address, email address, telephone number, digital signature, date and place of birth, proof of identity documents, composition of Board of Directors and Board of Commissioners (including identity documents in the form of identify cards, passport or residence permit), composition of shareholders, credit and financial information necessary to assessing a credit application (including credit history and credit agency scoring, details of personal assets), information regarding your existing financing with us, bank account information, tax documentation and proof of company ownership, and other data or information that you may submit or give access to us. We do not process any other sensitive categories of personal data.</p> <p>We process data obtained from both (i) direct sources, when you complete our forms or other documents as part of our credit application process or when you use our website; and (ii) indirectly from third party sources including from Caterpillar dealers, external credit or commercial information agencies, market research, government institutions (including but not limited to Bank Indonesia and the Financial Services Authority/Otoritas Jasa Keuangan ("OJK")), financial institutions, finance company associations and the internet.</p>
<p>Primary Processing Purposes and Consequences How do we use your data?</p>	<p>1. To execute and administer finance contracts.</p> <p>Certain processing of personal data is necessary for the management of finance contracts and conducting pre-contractual measures applicable to the financial product selected, including:</p> <ul style="list-style-type: none"> ➤ For issuing financing offers; ➤ For conducting credit evaluation and making lending decisions; <ul style="list-style-type: none"> ○ Credit checks involving consultation of external credit agency files can be conducted to assess creditworthiness prior to entering into the finance contract, in conjunction with the modification of an existing contract or following a default in payment; ○ Credit evaluation involves the use of statistical risk models and credit scoring tools; however decisions are never made solely on the basis of these systems; ➤ For conducting contractual administrative procedures including but not limited to sending SMSes and texts for payment reminders, past due notifications and other contractual administrative purposes, emails and any other form of telephonic, electronic or written communication and

	<p>other financial and accounting management relevant to the financial product selected.</p> <ol style="list-style-type: none"> 2. To administer additional services requested in conjunction with the finance contract (e.g. insurance or servicing and maintenance of machines). 3. To respond to your enquiries and provide customer support. 4. To support the recovery of deficiencies and enforce our rights in the case of customer default under the finance contract, including initiating legal proceedings. 5. To comply with legal and regulatory obligations applicable to our operations, including: <ul style="list-style-type: none"> ➢ Fulfilment of customer identification requirements under the prevention of money laundering and financing of terrorism laws and sanctions regulations and fulfilling requirements of the government; ➢ Identification and prevention of fraud risk; ➢ Document additional legal and regulatory obligations e.g. disclosing of data to supervisory authorities, tax authorities, other reporting requirements (including but not limited to Bank Indonesia and the OJK) 6. To secure and protect our interests/assets, including: <ul style="list-style-type: none"> ➢ To monitor and assess our global credit risk exposure; ➢ To deploy and maintain technical and organizational security measures; ➢ To conduct internal audits and investigations. 7. To conduct surveys, including through electronic means, to ascertain your satisfaction with our products and services. <p>The failure to provide personal data would in some cases have the consequence that the finance contract could not be concluded, including:</p> <ul style="list-style-type: none"> ➢ Where processing is necessary to the administration of the contract or the conducting of pre-contractual measures; ➢ Where processing is necessary to fulfil our legal and regulatory obligations or to exercise our legal rights. <p>In addition to the purposes outlined above, data may be de-identified, in which case it is no longer personal data, and may be processed for other purposes.</p> <p>In connection with the above, we are permitted to contact you and/or your employees (whom you notify to us from time to time) via e-mail, phone calls, text messages (whether SMS or other instant messaging platform) or other personal communication media, and you confirm that we are authorised to do so and that their consent has been obtained.</p> <p>If we offer our products and services to you by way of media that use audio and/or video, we will record and document such audio and/or video, and the recordings will fully be ours.</p>
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<p>Legitimation Legal basis for processing data</p>	<p>In order to be able to process your data, we rely on different legal bases, including:</p> <ol style="list-style-type: none"> 1. The necessity for completion of pre-contractual measures, executing and administering a finance contract, and exercising our rights thereunder. 2. The necessity for us to comply with legal obligations in accordance with the provisions of laws and regulations. 3. The necessity to pursue our legitimate interests, including: <ul style="list-style-type: none"> ➢ To manage the risk and exposure of Caterpillar’s Financial Products Division; ➢ To ensure that our networks and information are secure; ➢ To administer and generally conduct business within the enterprise; ➢ To improve the products and services that we offer to you; ➢ To provide you with information about the products and services that we offer; ➢ To fulfill administrative purposes within Caterpillar Inc., its affiliates and subsidiaries (Caterpillar Group) ➢ To measure the effectiveness and improve the online activities, products and services we provide to you, our customer relationships and experience. <p>If the processing is based on the exercising of our legitimate interests you are entitled to object to such processing at any time by contacting us using the contact information outlined above. Please bear in mind that this may in some cases impact our ability to offer financing to you.</p> <ol style="list-style-type: none"> 4. Your consent. If we rely on your consent as a legal basis for processing your data, you may withdraw your consent at any time by using the contact information outlined above.
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<p>Marketing</p>	<p>In addition to the Primary Processing Purposes, your data may also be processed for marketing and products/services analytics and improvement purposes including:</p> <ol style="list-style-type: none"> A. To contact you with details and latest of products and services offered by us.
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	<p>B. By combining the information we collect about you into a comprehensive customer overview, for purposes including identifying goods or services that may be of interest to you based on your profile data; and</p> <p>C. To conduct and use data analytics, in particular to i. measure the effectiveness of and improve our online activities; ii. measure the effectiveness of and improve our products and services; iii. measure the effectiveness of and improve our customer relationships and experiences; and iv. measure the effectiveness and improve our marketing.</p> <p>For this purpose, you consent to us sharing your Personal Data with relevant Data Recipients (defined below) such as Caterpillar group companies and our equipment dealers, and for us or such Data Recipients to contact you and your employees via, phone calls, text messages (whether SMS or other instant messaging platform) or other media (excluding email) regarding products and services that we consider to be of interest to you.</p> <p>Email marketing: You may provide your consent to receive marketing emails from Caterpillar (Caterpillar Inc and its affiliates and subsidiaries) via the Caterpillar OneTrust Marketing Preference Center. You may withdraw such consent at any time by updating your selections in "My Marketing Preferences" via the Caterpillar OneTrust Marketing Preference Center. Caterpillar takes your data privacy seriously. Our Global Data Privacy Statement details our privacy practices and how we protect your information. Caterpillar email marketing includes Informational, Promotional and Events & Training content. You can change the type of content we send you in "My Marketing Preferences" via the Caterpillar OneTrust Marketing Preference Center..</p>
<p>Processing period How long do we process your data?</p>	<p>The data shall be processed for the duration of the business relationship.</p>
<p>Retention How long do we retain your data for?</p>	<p>The data shall be protected and retained in personal form for the duration of the business relationship and, once terminated, during the term applicable by law or regulations to which we are subject for the retention of the specific data.</p>
<p>Data recipients With whom do we share your data?</p>	<ol style="list-style-type: none"> 1. Caterpillar equipment dealers with a stake in the execution of the finance contract. 2. External service providers performing functions on our behalf such as providers of IT maintenance, data storage, customer survey administration, collection activities, or IT software. 3. Professional advisors and consultants such as law firms, tax consultants, auditors and accountants. 4. Insurance companies and brokers for the purposes of assuring the assets and credit. 5. Courts and tribunals in cases of legal action. 6. Our affiliates including other Caterpillar group companies for legitimate business purposes. 7. National credit reference agencies or fraud prevention agencies. 8. This information may be accessed by creditors and financial institutions involved in commercial lending to support evaluation of their own credit risk. 9. Governmental and regulatory authorities where required by law or obligations applicable to our business 10. Banks and savings institutions for financial transactions deriving from the contract. 11. Notaries and other agencies as may be required to perfect the contractual documents in accordance with the applicable legal requirements.
<p>International data transfers When do we transfer your data overseas?</p>	<p>All data collected is processed in Indonesia, however this information shall be transferred to CFSC and/or Caterpillar Inc in the United States of America, for any of the above referenced purposes, as well as for the provision of IT maintenance and general administration services.</p> <p>Due to our global nature, data you provide to us may additionally be transferred to or accessed by our ultimate parent company Caterpillar Inc. in the United States and other affiliates and trusted service providers from other countries around the world. Details of affiliated companies within the Caterpillar Group are publicly available through Caterpillar Inc.'s 10-K regulatory filing with the US Securities and Exchange Commission (SEC)</p> <p>When such transfers occur, we implement adequate measures to ensure compliance with the data protection requirements and to maintain the security and protection of your data. You may obtain additional details on the specific measures by accessing our global privacy notice (www.Caterpillar.com/dataprivacy) or contacting us using the details described at the top of this document.</p>
	<p>Subject to the applicable regulatory exemptions, you can exercise your rights to:</p> <ul style="list-style-type: none"> ➢ Obtaining information on the identity clarification, legal interest legitimation, personal data request and use purpose, and our accountability; ➢ Access, completion/update/correction/amendment, portability, deletion, termination, removal, objection, proportional delaying and proportional limitation, including to processing your personal data, or to withdraw your consent,

<p>Rights of Data Subject</p> <p>Exercising your rights</p>	<p>by making an application in writing, attaching evidence of your identity, to PT Caterpillar Finance Indonesia using the contact information specified above.</p> <p>We will:</p> <ul style="list-style-type: none"> ➤ complete, update, correct, or amend your personal data; ➤ provide your access; ➤ delay or limit the processing of your personal data; or ➤ terminate the processing of your personal data; <p>within 3 x 24 hours since we receive your application.</p> <p>The withdrawal of your consent would, in some cases, have the consequence that the finance contract could not be concluded or needs to be terminated and pre-paid with conditions, including:</p> <ul style="list-style-type: none"> ➤ Where processing is necessary to the administration of the contract or the conducting of pre-contractual measures; ➤ Where processing is necessary to fulfil our legal and regulatory obligations or to exercise our legal rights. <p>If you withdraw consent (where consent is required), or exercise rights that restrict processing, this may affect our ability to process your application or administer the financing, to the extent the relevant processing is necessary for pre-contractual measures, contract administration, or legal/regulatory obligations. Any decision to suspend, decline, or terminate financing will be handled in accordance with the applicable agreement and applicable law.</p> <p>Unless otherwise compelled by law, we do not share your personal data/information or information about your business with unaffiliated third parties unless we have a commitment from the recipient to abide by Caterpillar’s standards for handling personal information.</p> <p>Revocation of consent for marketing offers shall not impact our ability to offer financing to you.</p>
<p>Additional Information</p>	<p>For additional information on the processing of your personal data on our website or to review information on the corporate approach to the protection of customer data adopted by companies within the Caterpillar group please visit our website: www.Caterpillar.com/dataprivacy. All changes to this notice will be published on the website as well as being notified in writing, where required.</p>