

# CAT<sup>®</sup> CVAs

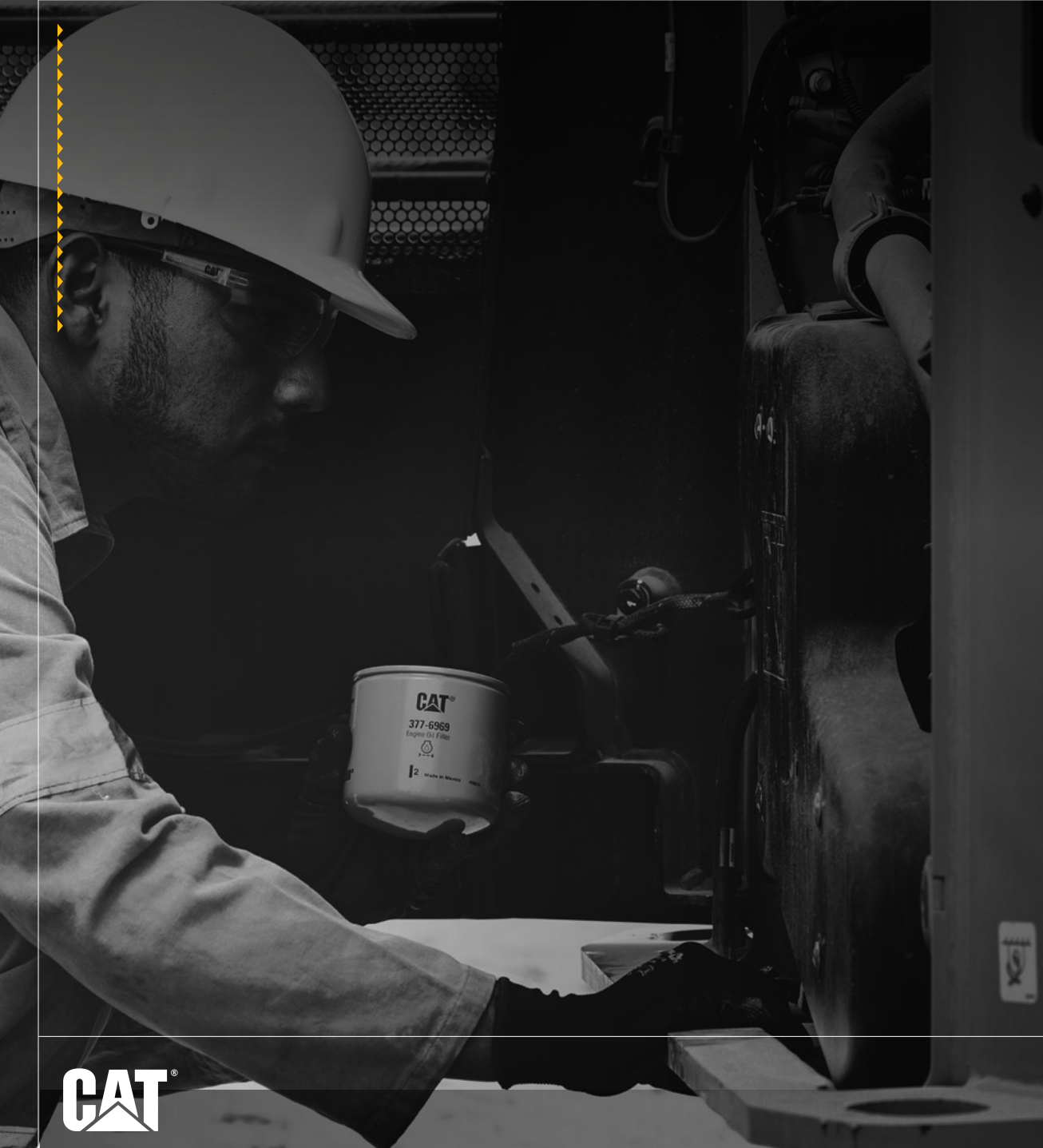
This is the CVA for customers who prefer to service their own machines, but still want Cat<sup>®</sup>-level reliability behind them. Get the right parts, delivered when your machine needs them, plus the tools to plan maintenance with confidence.

**You stay in control. We'll help make it easier to stay ahead.**  
That's a **CONVENIENCE CVA (LEVEL 1)**.



# CONVENIENCE

THE  
SMARTER  
SELF-  
SERVICE  
CVA





# CAT® CONVENIENCE CVA THE BASICS

## WHAT

# EVERYTHING YOU NEED. *NOTHING YOU DON'T.*

No more guessing what you'll need next, just genuine Cat® parts arriving on your schedule. With scheduled deliveries, you won't have to tie up storage space for on-hand inventory or worry about running short at the wrong time. You also get access to Caterpillar's digital tools, so maintenance decisions are based on real data, not rough estimates or memory. Plus, if you're purchasing a new machine, you can add an Equipment Protection Plan (EPP) for more certainty.

**The result? Hassle-free maintenance, peace of mind from equipment health management and the security of expert dealer support and advice.**

## YOU GET:

- + Predictable costs and proactive care
- + Ownership made easy
- + Less downtime and longer life
- + Flexible options and support when you need it

## THE TERMS:

### HASSLE-FREE MAINTENANCE & OWNERSHIP

	CONVENIENCE CVA [LEVEL 1]
Flexible payment options <sup>1</sup> (with machine, monthly, other financing)	✓
Helpful advice on equipment and operations	✓
Genuine Cat parts delivered on time to your location	✓
Cat fluids	Recommended
Maintenance performed by Caterpillar-trained technicians	Available on CVAs with dealer labor

### SECURITY OF EXPERT DEALER SUPPORT

Expert troubleshooting, diagnostics and repairs	✓
Machine and component protection	EPP on a new machine
Services Commitment next-day parts with reimbursement if parts arrive after need-by date	Maintenance, wear and common repair parts
Services Commitment two-day <sup>2</sup> repair with compensation if completed after need-by date	Available on CVAs with dealer labor
Cat Certified Maintained eligibility (designation that machine has been maintained by the dealer since initial purchase)	Available on CVAs with dealer labor

### PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT

Easy access to asset information via machine alerts and VisionLink®	✓
Inspections	Cat Inspect app
Fluid health and asset monitoring	Fluid health

1. Dealer participation may vary. See your local Cat dealer for details.  
2. Applies to common repairs. Contact your local Cat dealer for major repair commitment and Terms & Conditions.

# CAT® CONVENIENCE CVA THE BENEFITS

## WHY

### POWERFULLY PREDICTABLE. THE WAY IT SHOULD BE.

Doing things your way on your schedule just feels right, and a **Convenience CVA empowers you to do just that.**

Your CVA can be rolled into machine financing or paid monthly, helping eliminate unexpected costs and smooth your cash flow. Because parts are delivered based on actual machine usage, you're not over-buying or falling behind.

### BUILT TO EVOLVE WITH YOUR OPERATION.

The Convenience CVA is designed for hands-on owners and in-house technicians but it's flexible enough to grow with you.

You perform maintenance when it makes sense for your operation. If your needs change, optional inspections, additional monitoring or a transition to dealer-performed maintenance can be added later.

#### CVAs that include dealer labor get you:

- + Scheduled service completed by dealer technicians
- + Inspections with data management and monitoring
- + Two-day repair with Services Commitment

**You're not locked into one way of operating. You're set up for what's next.**

### SMARTER TOOLS. BETTER DECISIONS.

A Convenience CVA doesn't just ship parts, it gives you visibility into your machines, helping you stay one step ahead.

#### VisionLink

- + Track machine hours, location and utilization
- + Receive key health alerts
- + Align maintenance to real-world usage, not estimates

#### Cat Inspect

- + Save time with digital inspections.
- + Access inspection data for your entire fleet
- + View inspection results in other Caterpillar equipment management tools, including VisionLink

# CAT® CONVENIENCE CVA IS IT FOR YOU?

## WHO

A Convenience CVA takes the uncertainty out of maintenance for hands-on owners and crews. You keep control of how and when maintenance gets done with the confidence that the right parts and support are always there. If you want more support from your Cat dealer, don't worry, we have CVA options that include dealer labor and service.

**The bottom line: A Convenience CVA is for customers who want to stay hands-on without sacrificing planning, quality or support. It's self-service, built around your operation.**



CAT® CONVENIENCE CVA

# NEXT STEPS

## HOW

### GETTING STARTED WITH A CVA IS SIMPLE.

Your Cat dealer can help you customize every detail and build a CVA that fits your needs. *It's as easy as 1-2-3:*

- 1. Talk to your Cat dealer.** Discuss your equipment, workflow and service preferences.
- 2. Add the right coverage.** Include equipment protection, inspections and monitoring as needed.
- 3. Simplify your payment.** Build your CVA into one predictable monthly payment or add it to your financing.



# TALK TO YOUR CAT DEALER ABOUT THE CVA THAT FITS YOUR OPERATION.