

CONFIDENCE CVA

FOR A NEW CAT MACHINE

HASSLE-FREE

SECURITY

PEACE OF MIND

TERMS		CONVENIENCE	PERFORMANCE	CONFIDENCE
		Planned Maintenance (PM) parts	PM parts and labor + protection	PM parts and labor + additional maintenance and protection
		1 OR 3 YEARS	3 OR 5 YEARS	5 YEARS
HASSLE-FREE OWNERSHIP & MAINTENANCE	Flexible payment options (with machine, monthly, other financing)	✓	✓	✓
	Helpful advice on equipment and operations	✓	✓	✓
	Cat® genuine parts, delivered on time to your location	✓	✓	✓
	Cat fluids	Recommended	✓	✓
	Services Commitment with a Cat Credit* reimbursement if parts arrive after agreed upon date	Maintenance parts	Maintenance & common repair parts	Maintenance & common repair parts
	Trained dealer labor		✓	✓
SECURITY OF EXPERT DEALER SUPPORT	Expert troubleshooting, diagnostics and repairs with machine and component protection	Equipment Protection Plan (EPP) on a new machine	EPP on a new machine Component protection on a machine you own	EPP Premier level on a new machine
	Priority response Services Commitment		✓	✓
	Cat Certified Maintained eligibility (designation that machine has been maintained by the Cat dealer since initial purchase)		✓	✓
PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT	Easy access through VisionLink® to monitor machine hours, location and key health alerts, and inspection results through Cat Inspect	✓	✓	✓
	Inspections	Annual (Cat Inspect app)	PM inspections	PM inspections
	Fluid health and asset monitoring	Fluid health	Fluid health	Fluid health and asset condition monitoring

Talk with your Cat dealer today about how the *Confidence CVA* can help your operation.

OR FOR MORE DETAILS, VISIT [CAT.COM/MYCVA](https://cat.com/mycva)

Dealer participation may vary. All Cat Customer Value Agreements (CVAs) include a maintenance parts availability commitment. Technician priority response and repair parts availability commitments apply to CVAs with dealer labor.

*Customers receive a Cat Credit up to [\$1,000] for maintenance and common repair parts not already covered through warranty or an Equipment Protection Plan (EPP). Cat Credits are not to be issued to any federal or state government entity, public institution or tribal entity. For additional information on Cat Credits terms and conditions, visit https://www.cat.com/en_US/support/cat-credits.html

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