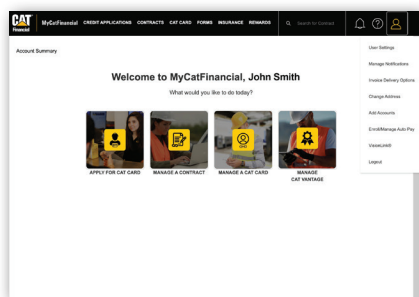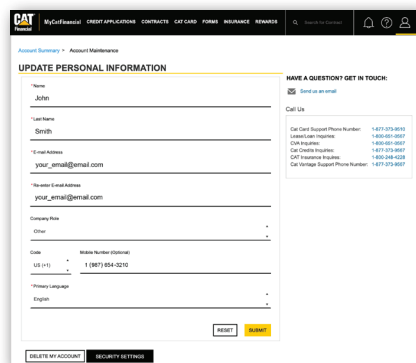# MyCatFinancial SET-UP GUIDE

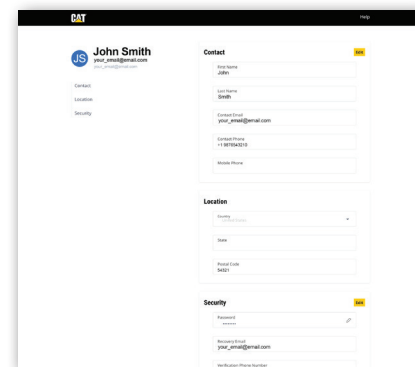## SET UP MULTI-FACTOR AUTHENTICATION – EXISTING USER

Your security is our priority. MyCatFinancial now requires multi-factor authentication (MFA) to access your MyCatFinancial account. MFA is an additional layer of security that helps protect your account information. It's a powerful tool that requires two or more forms of verification before granting access to an account. By enabling MFA, you make it harder for unauthorized users to access your financial information in MyCatFinancial, even if your password is compromised. Follow these steps to set up MFA for your account.

1 After logging into your account, click the icon of the person in the top right corner of the page and click "user settings"

2 Click "security settings" at the bottom of the page

3 Click "edit" within the security box

4 Select your MFA preference. You can use an authenticator app by toggling on that option, or use your phone to receive text messages

5 If you select "text message", provide the required information

OR

If you select "Authenticator App", download and open an authenticator app and scan the provided QR code

6 Complete CAPTCHA verification if prompted

OR

Click "continue" then enter the code provided by your app

7 Enter the code sent to your phone