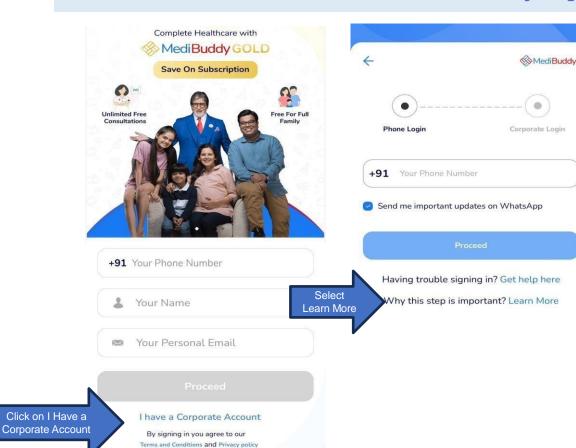
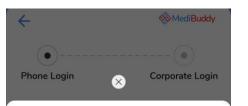


Steps to Avail Annual Health Checkup Benefits For Caterpillar Employees through the MediBuddy Portal

Download MediBuddy App







Why this step is important?

- To ensure our Customer Support team can provide you with timely support to access your sponsored Corporate and Insurance benefits.
- To establish a seamless communication channel for you to avail all services on MediBuddy.
- To enable our doctors, phlebotomists, and service personnel to share relevant information with you regarding your bookings.
- To receive live updates on your ongoing orders placed in MediBuddy.

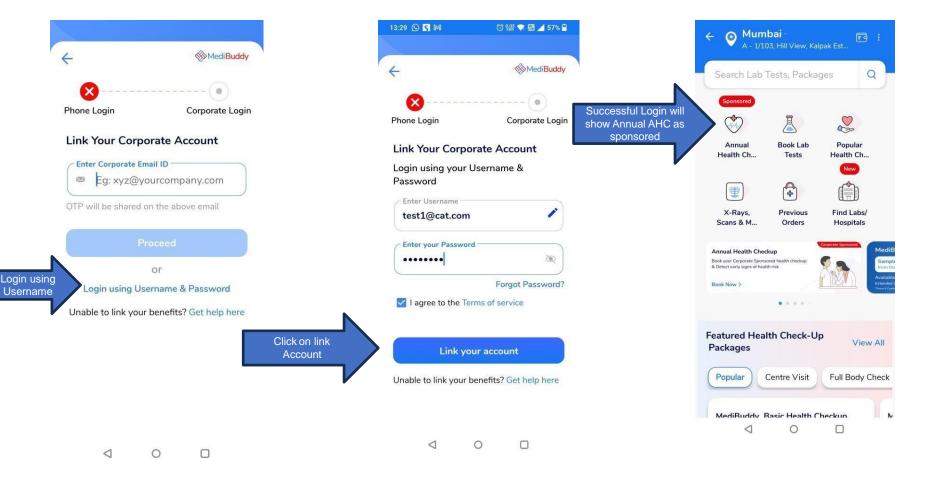
Select

Skip

Keep your account secure! Don't skip verifying your Mobile Number

Continue Verification

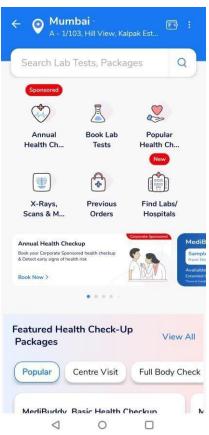
0

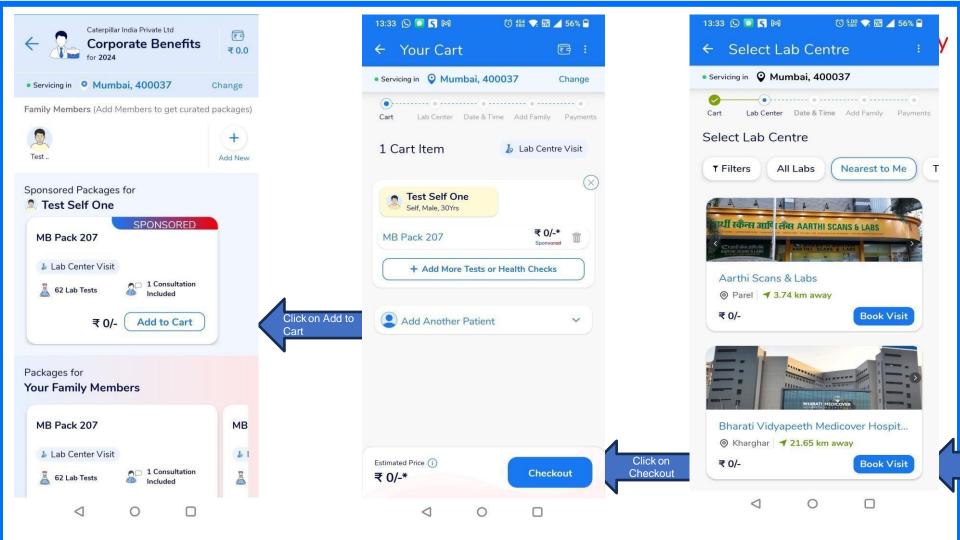




Booking a Lab test



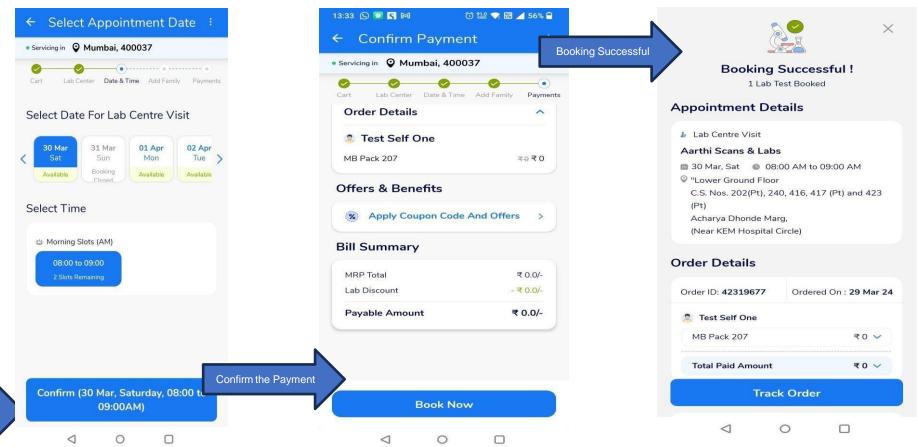




Lab Test Booked Successfully

Time





Steps to Reschedule Lab Tests

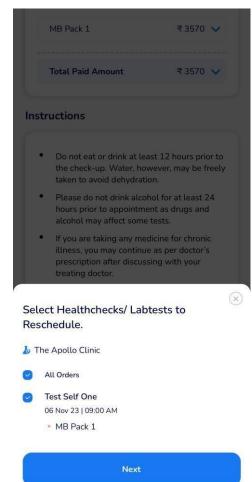


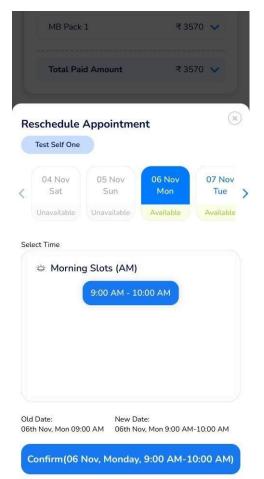
Instructions

- Do not eat or drink at least 12 hours prior to the check-up. Water, however, may be freely taken to avoid dehydration.
- Please do not drink alcohol for at least 24 hours prior to appointment as drugs and alcohol may affect some tests.
- If you are taking any medicine for chronic illness, you may continue as per doctor's prescription after discussing with your treating doctor.
- If you are undergoing any imaging tests, wear comfortable clothing.
- For all specialised tests, such are tests for infertility, please talk to your treating doctor for specific instructions.

Cancel

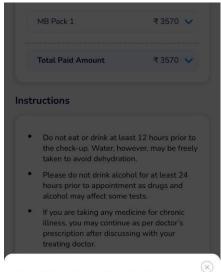
Reschedule





Steps to Cancel Lab Tests

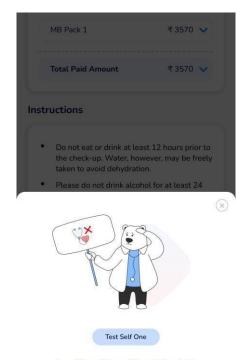




Select Healthchecks/ Labtests to Cancel Order.

- The Apollo Clinic
- All Orders
- Test Self One 06 Nov 23 | 09:00 AM
 - MB Pack 1

Next



Are You Sure You Want to Cancel this Booking?

No

Ye

Escalation Details



Escalation Details		
Employees can use below dedicated Customer care number and Email ID to raise any query for Health Check		
Point of Contact	Email ID	Contact Number
General Queries	hello@medibuddy.in	9999991555(Available 24*7)

Guidelines for Employees



- 1) Health Checkup shall take 4-5Hrs at the center.
- 2) The Employees have to carry the confirmation letter received via Email and Whatsapp, their Identity card as well as a Government ID card during their visit to the center.
- 3) Employee has to refer to the terms and conditions mentioned in the confirmation letter.
- 4) Please report at the center on scheduled time.
- 5) You may collect the radiology reports from the Lab center once the appointment is attended.
- 6) Registration is mandatory at the medical centre; this may take 15-20 minutes.
- 7) Full body health checks at your medical centre may take 4-5 hours on weekdays and 5 6 hours on Saturdays. Please do the planning accordingly.
- 8) Appointment Booking shall not be taken on National Holiday's.
- 9) It is a voluntary heath checkup and any information obtained in this process is completely confidential.

General Guidelines for the Health Checkup

- 1. You should have slept for at least 6 hours prior to the health check-up.
- 2. Avoid smoking or consuming alcohol for a minimum of 24 hours before the check-up.
- 3. Female Employees must avoid health check at the time of menstruation.
- 4. X-rays are not recommended for pregnant women.
- 5. We recommend you to follow the safety guidelines by maintaining safe distance



India's No. 1 Digital Healthcare Platform