

ONLINE CERTIFICATE OF COVERAGE

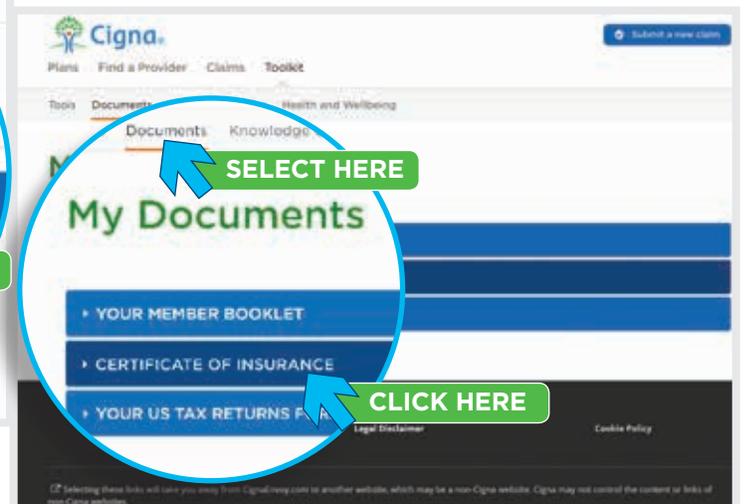
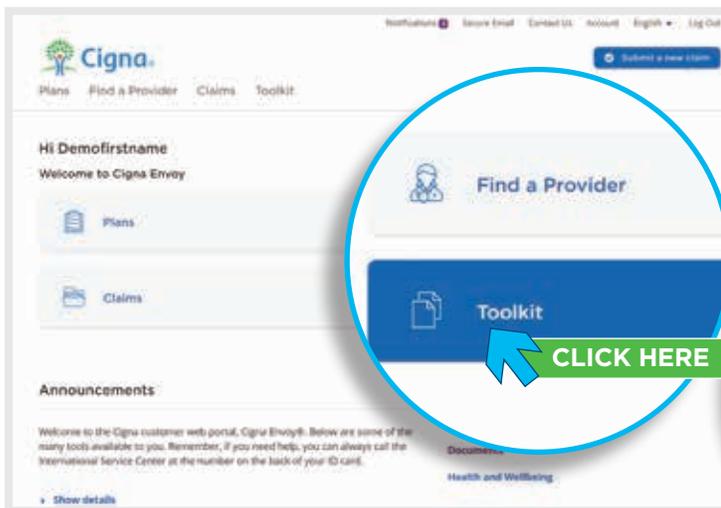
Available on Cigna Envoy

You can access your Certificate of Coverage via the Cigna Envoy® website. All you need to do is follow these simple steps:

- Step 1:** Log into **Cigna Envoy**
- Step 2:** Click on “**Toolkit**”
- Step 3:** Select “**Documents**,” then click on “**Certificate of Insurance**”

Your Certificate of Coverage* will auto-generate based on your reported work location and will include your coverage details and any dependents covered under your plan, when applicable.

If you have any questions, please contact our Global Service Center by calling the number on your Cigna ID card.



* Online Certificates of Coverage will not generate for customers with no reported nationality and/or work location; or for customers with a reported nationality and/or work location in Iran, Syria, Ukraine, Cuba, North Sudan, or North Korea. Certificates of Coverage for customers with a reported work location in Russia, Germany, Turkey, Czech Republic, Switzerland and Australia will not be available online. However, they can be requested through Customer Service.

Together, all the way.®



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