

March 2024

# CAT® PARTS ONLINE **SPOTLIGHT**

PARTS.CAT.COM IS ONE OF THE MOST POWERFUL TOOLS IN YOUR TOOLBOX







## **GET TO KNOW PARTS.CAT.COM**

Our new YouTube playlist puts our favorite features in the spotlight. In 60 seconds or less, these bite-size videos walk you through features like adding items to your Parts.cat.com lists, how to drag and drop your lists into your cart, checking your over-the-counter purchases and more.

WATCH NOW

# VERYTHING YOU NEED TO OO THE WORK YOURSELF

When your maintenance or repair can't wait, our Planned Maintenance Kits and Self-Service Options give you the confidence to do it yourself. Get everything you need in one convenient package - and get it on-the-go when you order through the <a href="Cat@Central app.">Cat@Central app.</a>

PLANNED MAINTENANCE KITS SELF-SERVICE OPTIONS All the parts you need for your maintenance or repair Parts automatically populate in the Cat Central app 12-month Cat® parts Customizable Service instructions Recommended tooling

SELF-SERVICE OPTIONS

Pick up at dealer or ship

100% confidence you're getting genuine Cat parts

**PLANNED** MAINTENANCE KITS

### THE SUPPORT YOU NEED. WHEN YOU NEED IT

You're not working a 9 to 5, and neither are we. The support you need is available 24/7 over the phone, through chat and more with our Help Center.

"One of the greatest features about the Help Center is that you can choose how you would like to receive help," says Ashley Dillon, Cat® Digital Support Knowledge & Insights Supervisor. "Our support options are prominently

displayed to enable a customer's preferred support path.



# **FAQs**

Answers are just a click away.



**Live Chat** 

We're here to help.

CONTACT SUPPORT



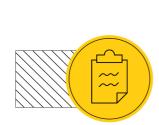
Tutorial Videos View step by step instructions.

WATCH NOW



## Call Us

We're available 24/7.



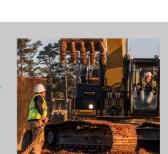
Submit a Form Send us a question and we'll get back to

you in 24 hours or less. CONTACT SUPPORT



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Parts built





support

to fit warranty\*

PRODUCT CATEGORIES

UPGRADE & REPAIR KITS

ENGINES

12-month parts