



> **The Cat® SIS2GO app is the only application from Caterpillar that provides troubleshooting guides and step-by-step repair information to customers, where and when they need it.**

#### **WHAT IS THE CAT SIS2GO APP?**

SIS2GO is a mobile application designed to help Cat equipment owners take the guesswork out of repairs by providing access to fully detailed service manual information. From troubleshooting guides to step-by-step repair instructions, factory specifications, electrical and hydraulic system schematics – it's all available to help customers to maintain and repair their equipment.

#### **WHAT DOES SIS2GO STAND FOR?**

“SIS,” or Service Information System, is the source of Cat parts and detailed maintenance and repair information, while “2GO” suggests the information may be accessed on mobile devices, phones, tablets and laptops.

#### **HOW DOES THE APP WORK?**

Imagine you're doing a job – and your equipment flashes a fault code on the display. With a SIS2GO service subscription, the customer has access to detailed troubleshooting instructions – allowing them to troubleshoot the code right away. If a repair is required, the customer has access to step-by-step instructions on how to safely perform the repair with confidence. If parts are needed to perform the repair, they can be ordered right away in the same application, saving the customer valuable time to get their equipment back up and running.

#### **IS SIS2GO ACCESSIBLE ANYTIME, ANYWHERE?**

With the SIS2GO app, you can access service manuals and other machine-specific information. Once that information is downloaded onto your device, you can access it anytime – even without an internet connection.

#### **CAN YOU GET INFORMATION ON ANY CAT MACHINE?**

With the SIS2GO app and an affordable subscription, you'll have all the parts, Operation & Maintenance Manuals and service information for each machine that you own (by serial number), in a portable, searchable and always accessible format.

#### **IS THERE A COST TO USE SIS2GO?**

For some of the resources, yes. After signing in with an existing Cat account or creating a new one, customers can access operation and maintenance information for their equipment. They can also search for parts specific to their equipment serial number, add parts to their cart and place their order directly with a Cat dealer. For an affordable subscription, customers can also get access to the Cat service manual information, troubleshooting guides, step-by-step repair procedures, hydraulic and electrical system schematics, and more.

#### **HOW DO I SUBSCRIBE?**

- + Open the SIS2GO app on your device
- + Click on your Cat equipment and select the service tab
- + Click on the subscription button and select a monthly or yearly subscription (your choice)
- + Then, you'll be directed to the app store to complete your purchase