



VISIONLINK® RELEASE NOTES

September 2023

VISIONLINK®

VisionLink provides an easier experience for customers to manage their assets - connected and non-connected, Cat® and equipment from other manufacturers – and enables

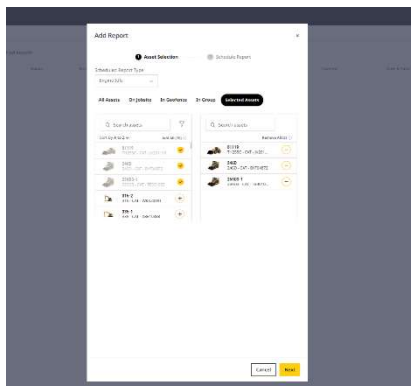
- increased uptime
- reduced unplanned downtime
- maximized utilization

ENHANCEMENTS




- In Asset Details -> Asset Operation, several new sort options have been added



- The Engine Idle report now supports multiple-asset selection. Results for all assets are displayed in separate sections in one report.



- In Needs Review, the selected date range now persists across event category

		August 2023				
Assets		Thu 17	Fri 18	Sat 19	Sun 20	Mon 21
	745 745-04 - CAT - 3T601556	0.5	—	—	—	—
	SHIELD 246DX 246D - CAT - BYF03179	—	—	—	—	—
	972-14 972-14 - CAT - FFB00161	0	0	0	0	0

Last Reported on:
08/17/2023, 03:45 PM EDT

- In the Needs Review page, Other Health and Maintenance Issues for Fault Codes, Maintenance, Inspections, and Fluid Analysis events have been updated to show the five most recent events in each category

Other Health and Maintenance Issues
Other Fault Codes
Left Rear Track Pitch Angle Cylinder Sensor: Voltage Below Normal ● MEDIUM 110 Hours; 09/11/2023; 03:23 AM CDT
Right Station Conveyor Joystick: Abnormal Update Rate ● MEDIUM 110 Hours; 09/11/2023; 03:23 AM CDT
Right Rear Track Pitch Angle Cylinder Sensor: Voltage Below Normal ● MEDIUM 110 Hours; 09/11/2023; 03:23 AM CDT
Left Station Conveyor Joystick: Abnormal Update Rate ● MEDIUM 110 Hours; 09/11/2023; 03:23 AM CDT
Left Station Propel/Steer Joystick: Abnormal Update Rate ● MEDIUM 110 Hours; 09/11/2023; 03:23 AM CDT
Maintenance
No instances reported
Inspection
No instances reported
Fluid Analysis
No instances reported

- In Utilization, a Last Reported on timestamp has been added for dates when no utilization data was reported
- In Manage -> Reports, the Site Runtime report is now available

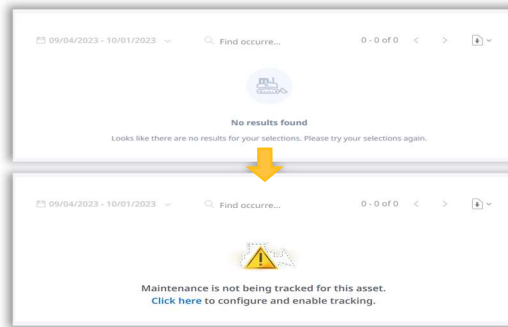
Site Runtime

Provides a list of site visits an asset has completed or partially completed. A complete site visit is defined from corresponding Site Entry and Site Exit events. A partially completed site visit is defined from a Site Entry event with a Site Exit event yet to be generated.

[Preview](#)
[Add](#)

- PowerFleet AEMP 2.0 API is now supported

- For Maintenance search results, there is now better messaging for assets not enrolled in Maintenance



- The Latest Utilization Report column in Utilization Asset Details is no longer frozen and is now an optional column.
- After selecting and confirming to reset the maintenance schedules to Caterpillar recommended services and intervals, you are now redirected to the Maintenance > Settings and Enrollment page, Assets Not Tracked tab.

FIXES

We've addressed the following bug fixes to enhance the overall user experience:

- Assets whose serial number contains "AK4" are not showing Idle Hours and Fuel Levels in Utilization.
- An issue wherein certain shared assets are not displaying correct sharing status. For certain assets, the share is not working properly.
- For certain users, particular subscribed assets are duplicated or are missing.
- For some customers and dealers, certain pages in Manage are not loading.
- Users with PL143 devices are not able to request asset data.
- A discrepancy with some data in Utilization for some assets.
- An issue in Maintenance > Settings and Enrollment where a user is unable to start tracking day-based services.
- Some customers are seeing duplicated assets and are getting errors when trying to access Asset Details.
- An issue where the date and time for the hour meter and location is displaying new data after the asset(s) have been terminated.
- For certain users, subscribed assets are not reporting data in VisionLink, whereas data is reporting in Unified Suite.

*Other various issues have also been addressed.

*Both the enhancements and fixes section are completed with content that has been implemented between 8.1.23-8.31.23.