

AFTERMARKET LEADS & INSIGHTS

RELEASE NOTES



CAT® INSPECT



CAT

INSPECT
v4.3.26 (821)

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CAT® INSPECT RELEASE NOTES

March 14, 2023

Cat Inspect

Cat Inspect is an easy-to-use application that allows users to download and complete Caterpillar and user-defined inspections with the option to include additional information like images, videos, comments, and ratings. Completed inspection details are easily retrieved from the streamlined web portal for follow up and opportunity management.

What's included in this update?

ATTENTION: ANDROID USERS IN CHINA

Cat Inspect is not available for download on the Chinese Android App stores, however, Android users in China can still install Cat Inspect on their device by downloading the APK file (Android Package Kit). To download, visit [Cat Inspect Web](#) and click "Download APK" in the bottom left corner of the main menu. In addition, users can also download the attached QR code to access the APK directly. This file will be updated in conjunction with each mobile release and to ensure optimal performance of Cat Inspect, we recommend that you update when a new release is available. For instructions on how to install an application using an APK, please refer to your devices recommended installation procedures.



RELEASE SUMMARY

Cat Inspect Mobile (v4.3.28 Released February 21, v4.3.29 Planned Release March 21, 2023)

1. v4.3.28: SOS sample submission updated to account for unregistered serial numbers.
2. v4.3.29: SOS sample submission Asset Info section now include field for Location
3. v4.3.29: 10 million inspections count down added to Statistics menu

Cat Inspect Web (Released February 14, 2023)

1. Ability to attach .TAR files to inspections as supporting files.
2. Added new form type called "Extended Service Coverage (ESC)".

MOBILE - NEW FEATURES & ENHANCEMENTS


Cat Inspect Mobile

1. SOS sample submission updated to account for unregistered Serial Numbers.


Pre-submission sample number and serial number validation has been added to the SOS workflow back in August of 2022 to help reduce sample submission errors. When the device is in a connected state, the app checks that serial numbers and sample numbers are valid prior to sample submission. If invalid, the user will receive an error message.

An update to the process was introduced in February of 2023 with version 4.3.2.8. When a user encounters an invalid serial number error, they are first prompted to verify that the serial number was entered correctly. Once verified, the user must enter the Customer Name before the sample can be submitted. We also recommend that the user enter the Model and Asset ID when possible. These workflow changes allow the sample to be submitted from the app and collected by SOS Service manager so the Serial Number can then be registered by an SOS Administrator.

Asset Info

Make *
CATERPILLAR 

Model
Enter model

Serial Number *
AAAAAAA 


Error - The serial number may be incorrect. If you believe this serial number is valid, please add Model Number, Asset ID and Customer Name before submitting.

Service Meter Value *
2

Asset ID
Enter Asset ID

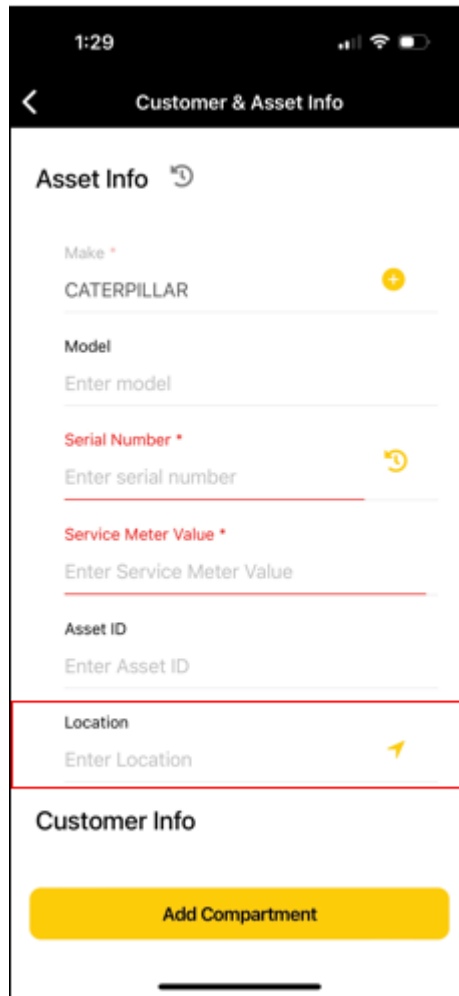
Customer Info

Customer Name
Enter customer name

Supporting Dealer *
ALBAN TRACTOR CO. INC. 

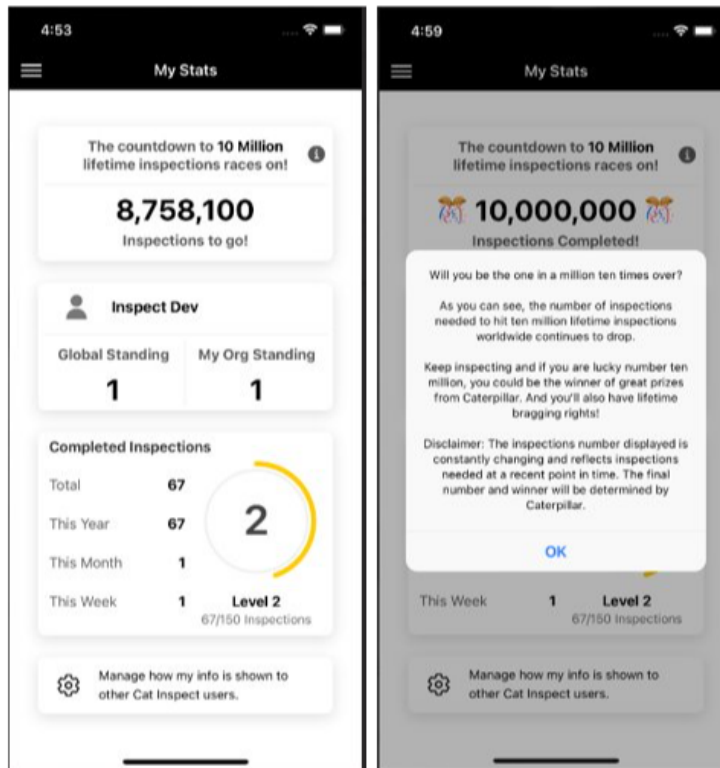
2. The Asset Information section of the SOS sample submission has been updated to include a location field.

The location field functions the same as it does for equipment inspections allowing users to type in a location description or click the GPS icon to import the geolocation of the device. The information in this field will be retained in SOS Services Manager.



3. Countdown to 10M inspections has been added to the Statistic menu.

As communicated on March 2, 2023, Caterpillar is excited to announce we're quickly counting down, or counting up, to the **ten millionth** inspection performed on Cat® Inspect. And if you're the one who does it, some great prizes may await you! To view the current progress towards 10M, click the main menu in Cat Inspect and then go to your Statistics.



WEB - NEW FEATURES & ENHANCEMENTS

Cat Inspect Web

1. Update: .TAR files are now supported as inspection file attachments.

Feature updated to support .TAR in addition to the previously communicated file types of (.GZ, TAR.GZ, and .TGZ). TAR is a utility used to package files together for backup or distribution purposes. It contains multiple files stored in an uncompressed format along with metadata about the archive. TAR files are commonly compressed into .GZ files with GNU Zip compression.

2. Added new form type called “Extended Service Coverage (ESC)”.

This new form type was added to support inspections related to Caterpillar’s Extended Service Coverage program. For more information on (ESC), please visit [Engine Extended Service Coverage \(ESC\) \(cat.com\)](https://www.cat.com/engine-extended-service-coverage).

New Equipment Form

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FORM SETTINGS HEADER FIELDS CATEGORIES & QUESTIONS PREVIEW & SUBMIT

FORM SETTINGS

Duplicating an existing form or starting from scratch

Form Name *

Form Type *

^
✕

Extended

 Service Coverage

Serial Number Prefix

FIXES

Mobile: Inspections getting stuck in pending state on submitted tab

Mobile: SOS serial number validation error

Web: Inspection “Make” header field missing from the Create Form workflow

Web: Inspector Name not being exported to CSV on Inspections Page

Web: PDF report showing UTC format.

Web: App language resetting to English US when page is refreshed.

Web: Download Data Report - Customer Inspection Header Items – causing 500 Error

COMING SOON

Here is a preview of some new features to expect in our upcoming release schedule:

- A new Cat Inspect API (Application Program Interface) will be made available on the Digital Marketplace
- Organizational managed questions responses (options sets).
- Inspection submission sync upgrades (Improved in-app inspection statuses and improved syncing workflow between the application and the backend).