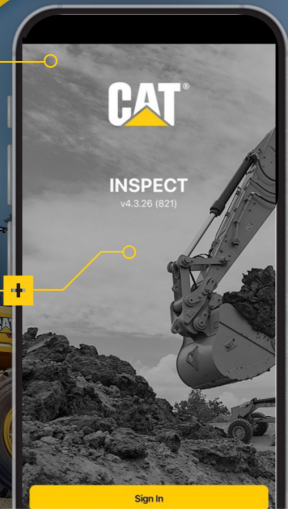


RELEASE NOTES



CAT® INSPECT



CAT® INSPECT RELEASE NOTES

June 1, 2023

Cat Inspect

Cat Inspect is an easy-to-use application that allows users to download and complete Caterpillar and user-defined inspections with the option to include additional information like images, videos, comments, and ratings. Completed inspection details are easily retrieved from the streamlined web portal for follow up and opportunity management.

SUMMARY

What's included in this update?

ANNOUNCEMENTS:

- (1) As of the June 6th mobile release, the assets listed in the customer facing fleet page will be populated using your organization's fleet that is in VisionLink. The current Fleet list comes from My.cat.com. You may notice a slight change in the fleet view and assets that you have previously selected as favorites. If you experience issues with your fleet page after June 6th, please contact Cat Digital Support.
- (2) Cat Inspect will soon introduce organization managed question responses. This feature will allow form authors to create and manage custom option sets within the form building tool. The target release date is July 2023, and more detail will be provided soon.

Cat Inspect Mobile (Released on June 6, 2023)

1. Error messages in S•O•SSM inspections have been updated for better clarity
2. A banner is added to show that a session is expired
3. Messaging added in 'Inspections' Page to show the progress of content getting synced
4. Improvements are added to show the difference in server and local data, and to give the user an option to select the most accurate data

Cat Inspect Web (Released on May 30, 2023)

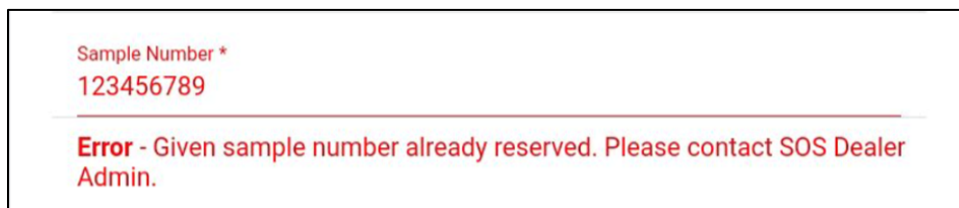
1. QR code menu on left hand menu will have a link to navigate to VisionLink asset page

MOBILE - NEW FEATURES & ENHANCEMENTS

Cat Inspect Mobile

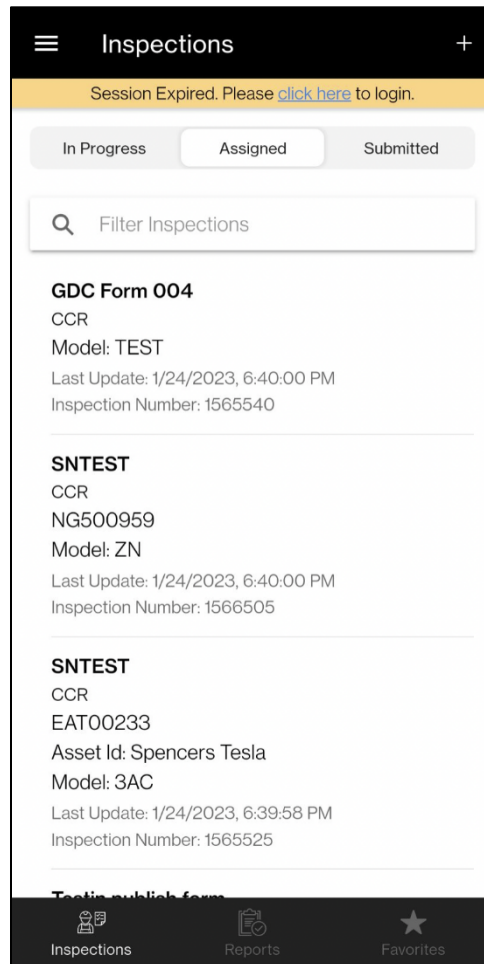
1. Error messages in SOS Inspections have been updated for better clarity

The error messages displayed when performing an SOS inspection have been updated to provide the inspector better clarity to troubleshoot the issue. For example, several error messages now reference to contact the SOS Dealer Admin or Cat Digital Support for issues that can be resolved outside of the Cat Inspect Application.



2. A banner is added to show that a session is expired

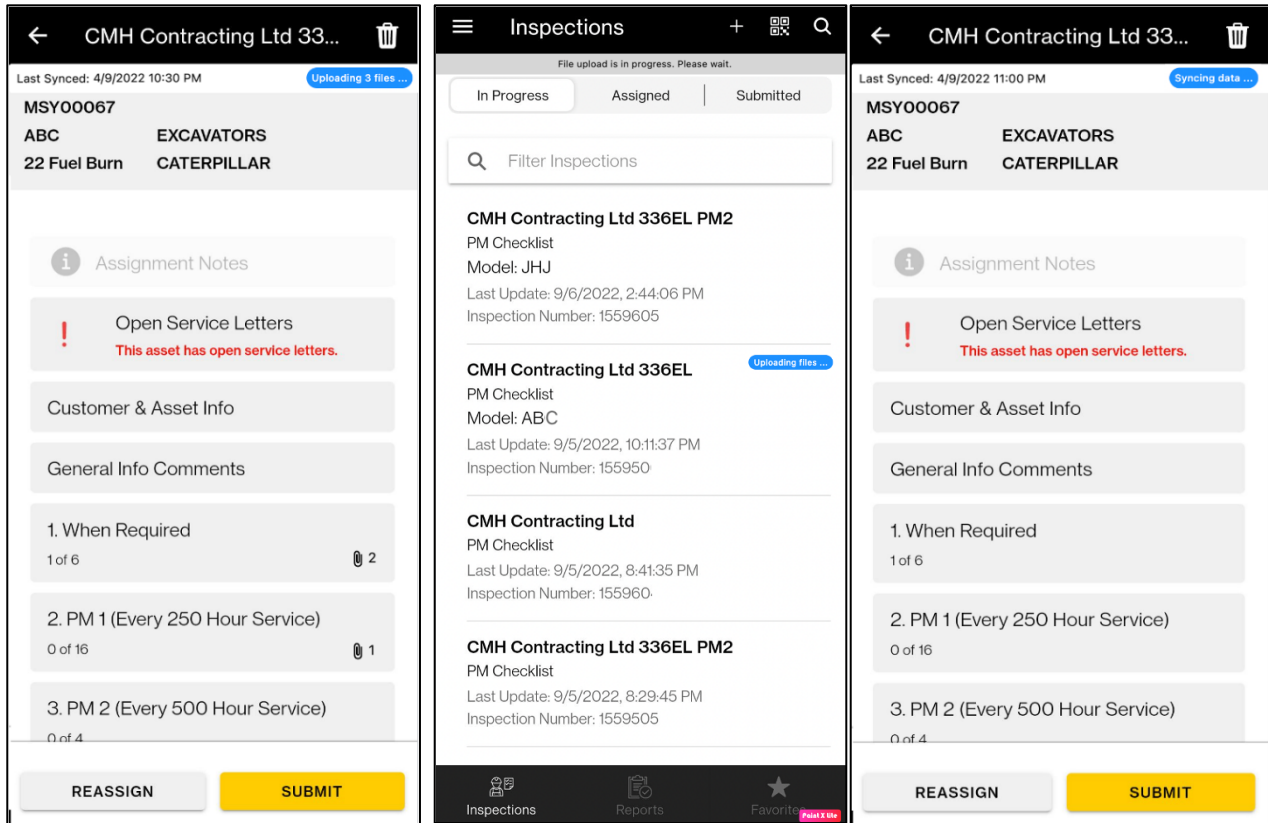
If a user logged onto the mobile device but has not used Cat Inspect for 30 or more days, they will now see a banner at the top of their screen indicating that their session has expired. If they select 'click here', they will be directed to the log in screen to re-login.



3. Messaging added in 'Inspections' page to show the progress of content getting synced

A couple of changes were made to improve the syncing experience to better inform the user of the status of the sync:

- a. Users will see attachments count at each question card and attachment sync status when performing an inspection and in 'Inspections' page.
- b. Users will see 'Last Synced' time when performing an inspection and Sync status pill inside 'Inspections' Page.



4. Improvements are added to show the difference in server and local data, and to give the user an option to select the most accurate data

Server data refers to updates that have been made to an inspection in a connected state of Mobile or on the Web. Local (or device) data refers to changes that were made on the mobile device in offline mode. Whenever there is a conflict between server & local data, user will be able to decide whether to proceed with the local device changes or server changes. This update will help prevent unnecessary data loss when conflicts occur.



☰ Inspections
+
🔍

In Progress
Assigned
Submitted

FormEquip
CCR
Last Update: 1/19/2023, 10:55:52 AM
Inspection Number: 113539282

Mandatory Question/Photo/Video Form
Daily
Model: JHJ
Last Update: 1/19/2023, 10:55:52 AM
Inspection Number: 11222539282

CMH Contracting Ltd 336EL SYNCH PENDING
PM Checklist
Model: AB
Last Update: 1/19/2023, 10:55:52 AM
Inspection Number: 113539282

CMH Contracting Ltd CONFLICT
PM Checklist
Last Update: 1/19/2023, 10:55:52 AM
Inspection Number: 113539282

VerifyForm
CCR
8920010101
Last Update: 1/19/2023, 10:55:52 AM

🏠 Home
🔧 Assets
★ Favorites
👤 Account

← CHM Contracting Ltd 33

We found the following data on server vs local device. Please select one to proceed with.

Device Data
3/12/2023; 11:01 PM

Server Data
3/11/2023; 9:01 PM

Number of Question Responses	
26	26

Server Information	
5	5

Make	
Location Reporting	Location Reporting

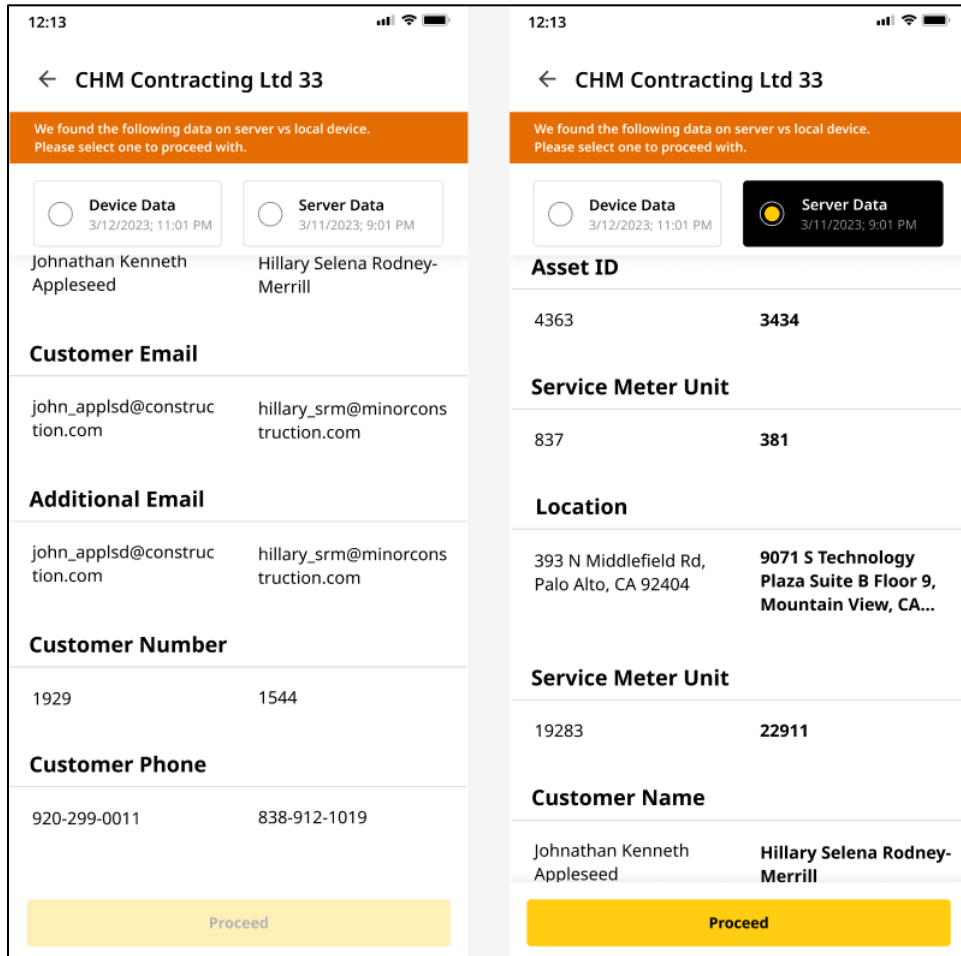
Serial Number	
TES100000	EAT10000

Model	
132	130

Asset ID

Proceed





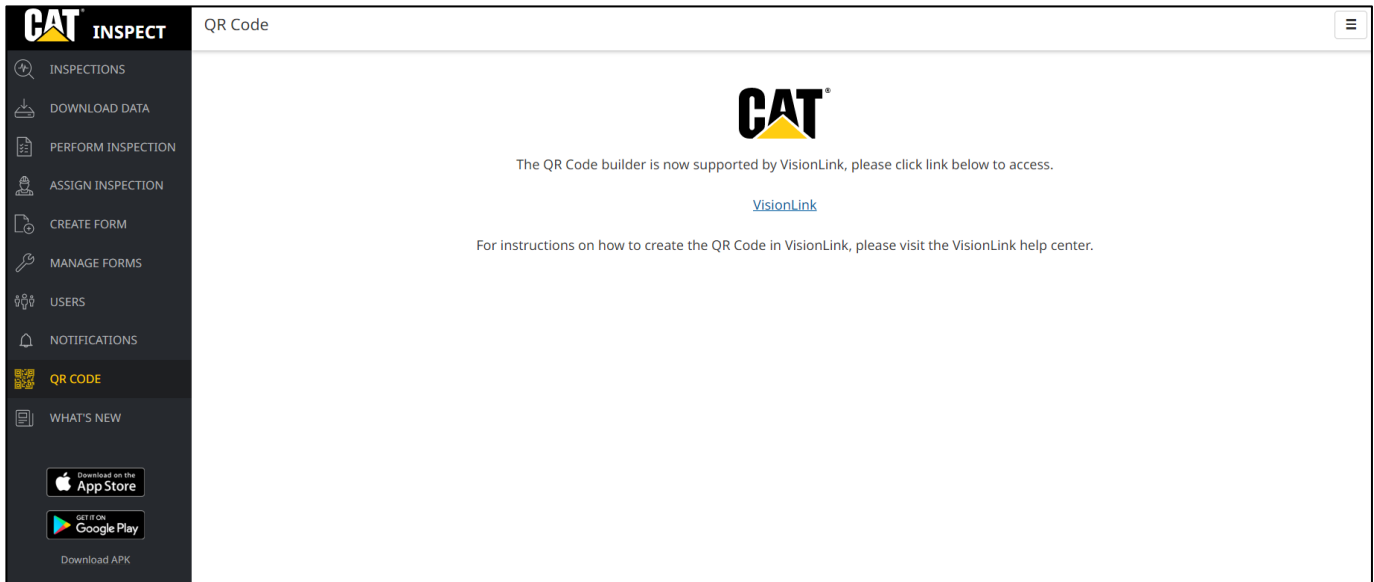
WEB - NEW FEATURES & ENHANCEMENTS

Cat Inspect Web

1. QR code menu on left hand menu will have a link to navigate to VisionLink asset page

My.Cat.com is expected to retire in the coming months and will be replaced with the new VisionLink. As a result, Cat Inspect has moved from MCC Fleet List to Helios Assets V2. On the Web, when a user clicks on the QR Code menu, they can access VisionLink to generate the QR code instead of My.Cat.com.

If users still want to navigate to My.Cat.com to generate the legacy QR Code, click [here](#) to access.



FIXES

Web/Mobile

- Fixed an issue on mobile causing added inspection comments to be lost unexpectedly
- Addressed general bugs that are associated with the integration for the new VL app

COMING SOON

Here is a preview of some new features to expect in our upcoming release schedule:

- Organizational managed questions responses (options sets)
- Auto-fill Inspection customer and asset information via Serial Number entry or and Enterprise QR Code scan
- Ability to add sub questions to dynamic questions