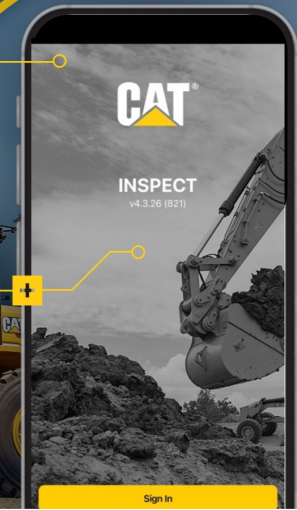


RELEASE NOTES



CAT® INSPECT



CAT® INSPECT RELEASE NOTES

July 6, 2023

Cat Inspect

Cat Inspect is an easy-to-use application that allows users to download and complete Caterpillar and user-defined inspections with the option to include additional information like images, videos, comments, and ratings. Completed inspection details are easily retrieved from the streamlined web portal for follow up and opportunity management.

SUMMARY

What's included in this update?

ANNOUNCEMENTS:

- (1) As of the June 6th mobile release, the assets listed in the customer facing fleet page will be populated using your organization's fleet that is in VisionLink. The current Fleet list comes from My.Cat.Com. You may notice a slight change in the fleet view and assets that you have previously selected as favorites. If you experience issues with your fleet page after June 6th, please contact Cat Digital Support.
- (2) Cat Inspect has updated the QR Code page to include a link to the QR Code generator in My.Cat.Com (MCC). Please note that MCC will be retired soon.

Cat Inspect Mobile (Release on July 5, 2023)

- 1) Organizationally managed question responses (option sets)
- 2) Ability to add sub questions to dynamic questions
- 3) In Equipment and SOS inspections, 'QR' is renamed to 'Asset QR'

Cat Inspect Web (Release on July 5, 2023)

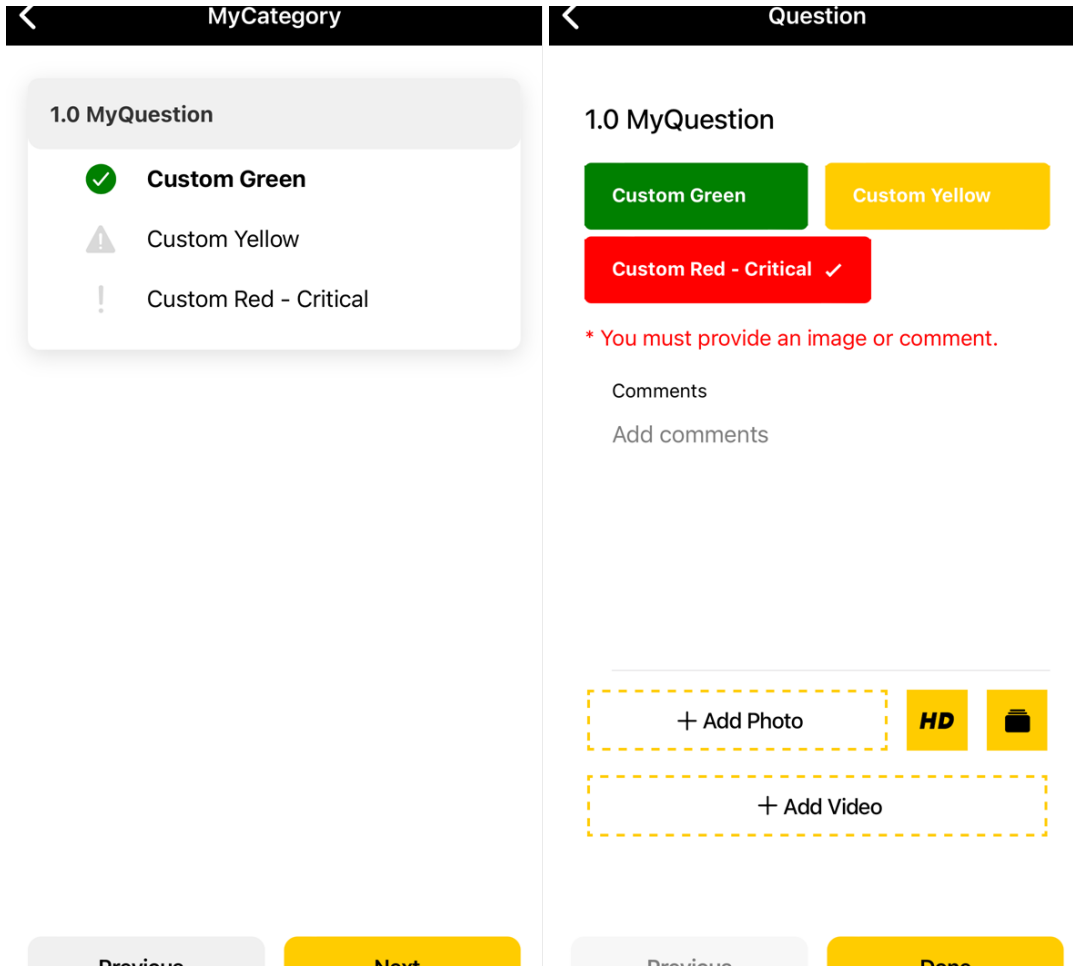
- 1) Organizationally managed question responses (option sets)
 - a) Updated the Navigation Pane
 - b) Option Sets Page (My Option Sets)
 - c) Option Sets Page (Global Option Sets)
 - d) Option Set Gallery
- 2) A link to Cat Inspect Help Center is added on top right-hand side of the application (releasing on July 11)
- 3) Ability to add sub questions to dynamic questions

MOBILE - NEW FEATURES & ENHANCEMENTS

Cat Inspect Mobile

1. Organizationally managed question responses (option sets)

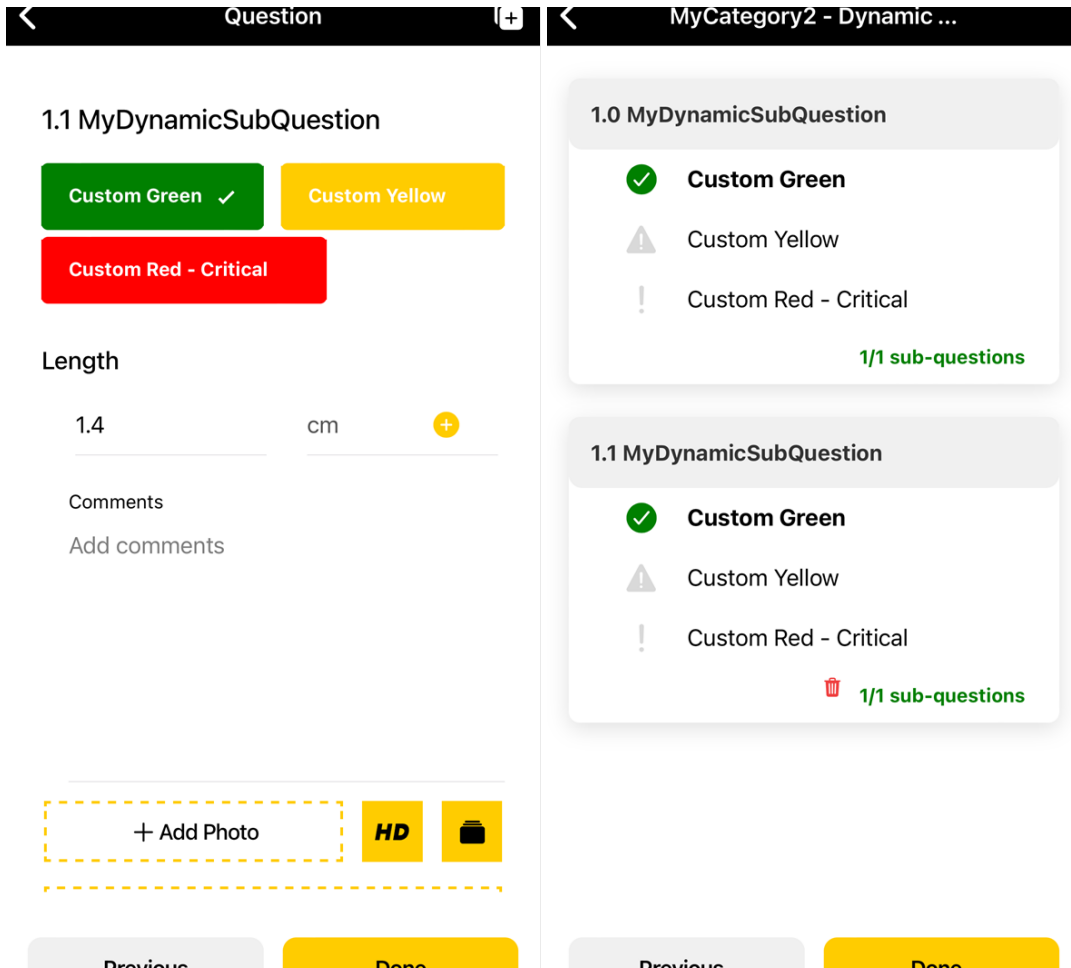
The Mobile App will display organizational level option sets that were custom created & managed on Cat Inspect Web. Below is an example of a custom created Option Set from the Web.



2. Ability to add sub questions to dynamic questions

A dynamic question is a type of question that allows the form author to add a question to an inspection template one time but enables the user in the field to duplicate the question and provide a new response as many times as needed.

Questions that have sub questions can now be made dynamic - duplicated or replicated as much as needed.



3. In Equipment and SOS inspections, 'QR' is renamed to 'Asset QR'

When performing an Equipment inspection, references to the "QR" were changed to "Asset QR" to be more intuitive - denoting that the QR code to be scanned is for an Asset specifically.

Customer & Asset Info

Scan

Asset QR CAT PIN

Asset Info ↻

Make *
CATERPILLAR +

Product Family *
FAMILY-ALL +

Model *
Enter model

Serial Number *
Enter serial number ↻

Service Meter Unit *
+

General Info Comments

WEB - NEW FEATURES & ENHANCEMENTS

Cat Inspect Web

1. Organizationally managed question responses (option sets)

Option sets are the range of defined answers that can be selected by the user when completing an inspection. Previously, option sets were created and managed by the Cat Inspect development team. Users would request new option sets by filling out a request template which would take 1-2 weeks to be implemented. Furthermore, when previously defining questions, the list of option sets presented were far too many ranging from every organization that uses Cat Inspect.

Now, form authors can:

- Define and manage their own option sets in Cat Inspect Web
- Utilize the Option Set Gallery to quickly select option sets that will be used to define a form
- Clone Global option sets that they like (similar to how Cat/Global Forms are used)

This new process will:

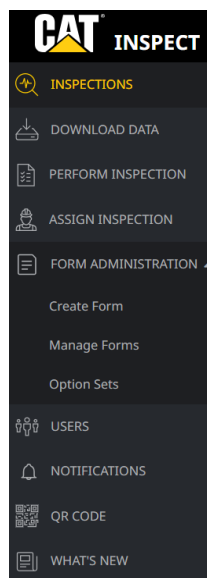
- Allow for faster form creation at dealer level: No need to wait 1-2 weeks for option sets to be created
- Free up resources in Cat Digital Support and Inspect development team
- Provide each organization with their own tailored experience in Form Management
- Prevent the need to search through 800+ option sets to find the right one for a question

Please note that this overview is relatively high level and that the [Option Set How-To-Guide](#) Document, will provide detailed-level instructions

a) Updated the Navigation Pane

The Navigation pane on the left-hand side has a new tab called FORM ADMINISTRATION with Sub tabs:

- Create Form
 - Same as previous
- Manage Forms
 - Same as previous
- Option Sets
 - New tab



b) Option Sets Page (My Option Sets)

This tab/page allows users to view, create, modify, delete option sets within their own organization. Options Sets are defined by Name, Option Set Fields, Author, Date Created, Number of Forms Referenced in and Language. Users can select “Add New” at top right to create a new option set.

Option Set Name	Option Set Fields	Created by	Date Created	Forms Referenced In	Language
option set 3	● Normal	ISHIKA KADUJU	6/13/2023	5	English
Custom - VG	● Normal ● Test	Vim George	6/13/2023	2	English
1-5 Memnuniyet Düzeyi	● Son Derece Memnun Kaldım ● Çok Memnun Kaldım ● Memnun ...	ISHIKA KADUJU	6/9/2023	13	Turkish
1 ~ 5段階の満足度	● 極めて満足 ● とても満足 ● 満足 ● 満足していない ● まったく満足 ...	Agnes Beena R. Victor	6/22/2023	0	Japanese
test01	● Normal ● Monitor ● Action ● NotApplicable	Agnes Beena R. Victor	6/22/2023	0	English
optiontesting	● Normal ● qqqq	Agnes Beena R. Victor	6/22/2023	1	Chinese
1 ~ 5段階の満足度_test	● 極めて満足 ● とても満足 ● 満足 ● 満足していない ● まったく満足 ...	Agnes Beena R. Victor	6/22/2023	0	Japanese
testoption2	● Normal	Agnes Beena R. Victor	6/22/2023	0	English

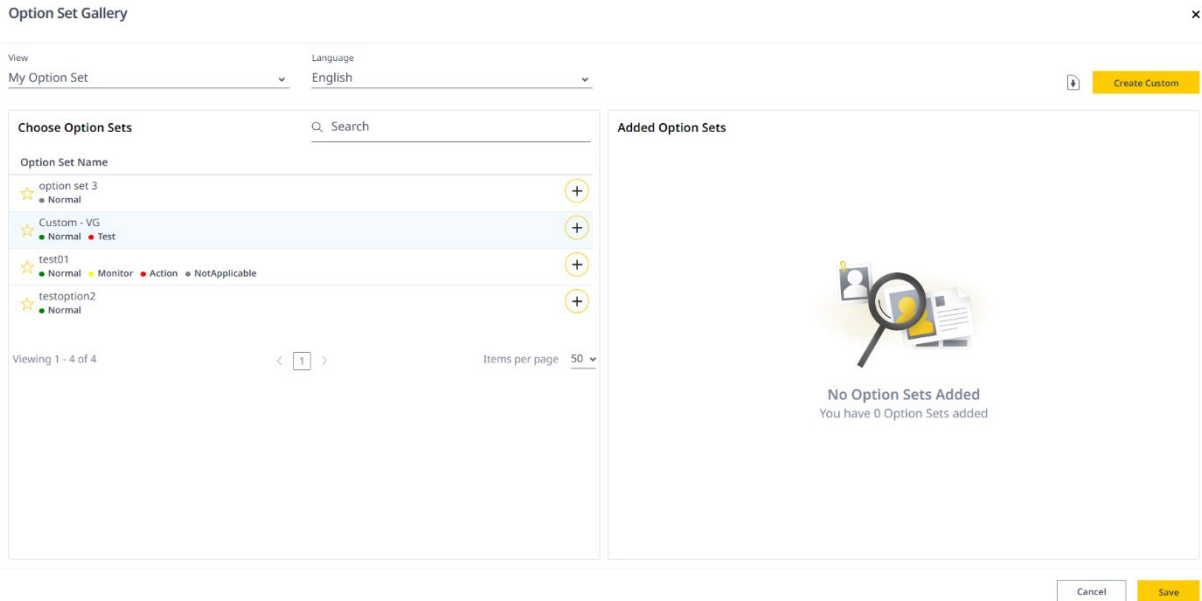
c) Option Sets Page (Global Option Sets)

This page allows users to view and clone Option Sets that currently exist globally. Users can clone an Option Set here, which will appear in the ‘My Option Sets’ page.

Option Set Name	Option Set Fields	Created by	Date Created	Language
1 ~ 5段階の満足度	● 極めて満足 ● とても満足 ● 満足 ● 満足していない ● まったく満足して ...	-	6/6/2023	Japanese
1-5 Memnuniyet Düzeyi	● Son Derece Memnun Kaldım ● Çok Memnun Kaldım ● Memnun Kald ...	-	6/6/2023	Turkish
1-5 Satisfaction	● Extremely Satisfied ● Very Satisfied ● Satisfied ● Less than Satisfiet ...	-	6/6/2023	English
1-5 Sự hài lòng	● Vô cùng hài lòng ● Rất hài lòng ● Hài lòng ● Kém hài lòng ● Không ...	-	6/6/2023	English
1-5 Удовлетворенность	● Полностью удовлетворен ● Весьма удовлетворен ● Удовлетворен ● Не ...	-	6/6/2023	Russian
1-5 满意度	● 极度满意 ● 非常满意 ● 满意 ● 不太满意 ● 完全不满意	-	6/6/2023	Chinese_Simplified
440Machine	● C1-4 ● C1-5 ● C1-6	-	6/6/2023	English
450Machine	● C1-1 ● C1-2 ● C1-3	-	6/6/2023	English
5 Level Rating	● Very Good ● Good ● Fair ● Monitor ● Poor ● N/A	-	6/6/2023	English
5S Audit Ratings	● 0 ● 1 ● 2 ● 3 ● 4 ● 5	-	6/6/2023	English

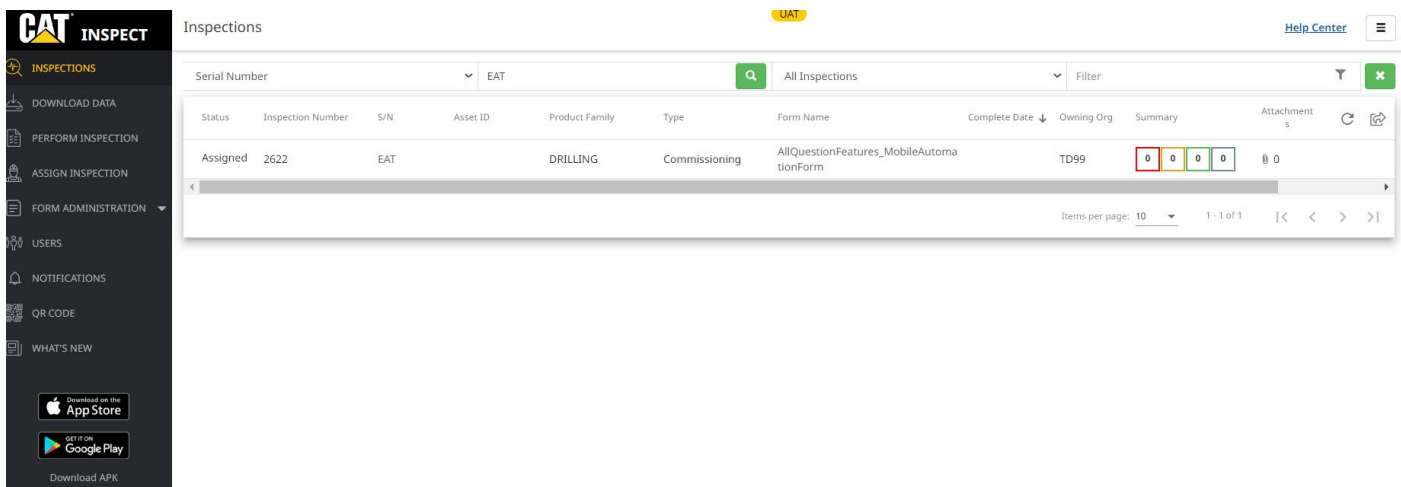
d) Option Set Gallery

When defining a form, users will now see a link to select and access the Option Set Gallery. The Gallery will allow a user to upfront pre-select all the Option Sets that will be used to define the entire form. Once the Option Sets have been added to the Gallery, users will be able to easily select the appropriate Set, question by question, by just selecting it from the dropdown. The Gallery can be accessed and added/removed with Option Sets any time during the form building process. If a user is unable to find an Option Set that is satisfactory for the question, they are also able to define a set within the gallery without having to leave the page and go to the 'Option Sets' sub tab.

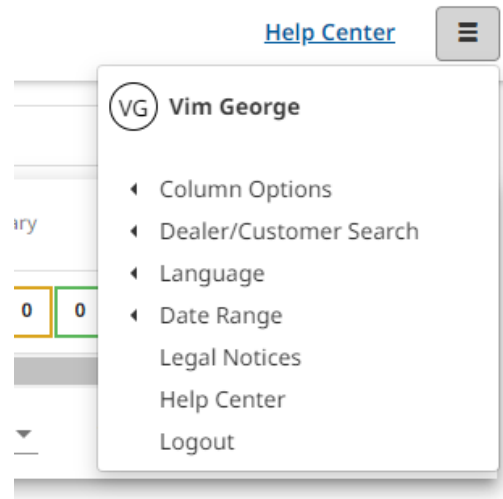


2. A link to Cat Inspect Help Center is added on top right-hand side of the application (releasing July 11)

Users can access the Help Center to view additional troubleshooting files and submit system issues/requests.

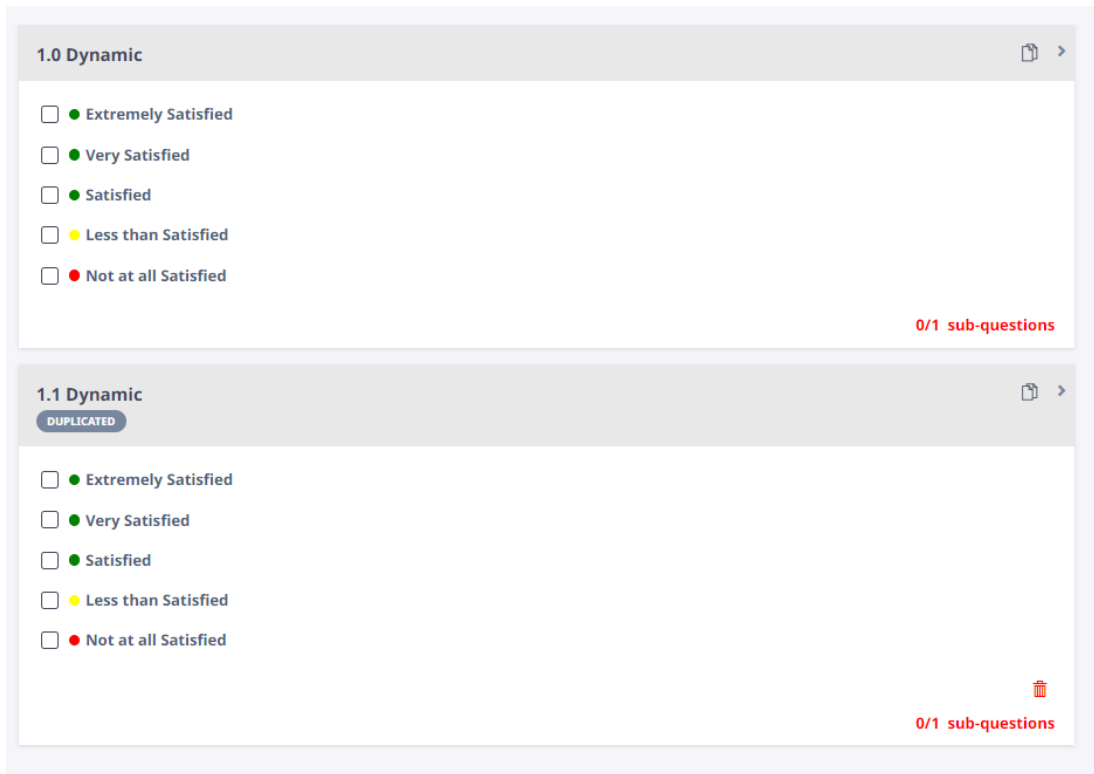


Furthermore, they can also access the Help Center by selecting from the right-hand menu dropdown.



3. Ability to add sub questions to dynamic questions.

Just like how Mobile can make questions with sub questions dynamic (refer to point 2 under Mobile Enhancements), the same functionality is possible on the Web.



FIXES

Web/Mobile

- Fixes to general bugs that are associated with the integration for the new VL app
- Fixes to images & responses that are getting deleted during inspection submission
- PDF Alignment issue for inspections with custom headers.

COMING SOON

Here is a preview of some new features to expect in our upcoming release schedule:

- Auto-fill Inspection customer and asset information via Serial Number entry and/or Enterprise QR Code scan
- Customer Name & Number fields to be merged into 1 field and will default to a dropdown to select customer rather than free text
- Updates to make additional Header Fields mandatory (such as Location)