

# CAT® INSPECT RELEASE NOTES

May 2, 2023

## **Cat Inspect**

Cat Inspect is an easy-to-use application that allows users to download and complete Caterpillar and user-defined inspections with the option to include additional information like images, videos, comments, and ratings. Completed inspection details are easily retrieved from the streamlined web portal for follow up and opportunity management.

## SUMMARY

## What's included in this update?

**ANNOUNCEMENT:** Cat Inspect will soon introduce organization managed question responses. This feature will allow form authors to create and manage custom option sets within the form building tool. The target release date is July 2023 and more detail will be provided soon.

#### Cat Inspect Mobile (Released on May 2, 2023)

- 1. All references to "Family" are replaced with "Product Family"
- 2. Restrictions have been eased on Mobile if a question requires answer or photo/video
- 3. The back button is now easier to click and is more responsive

#### Cat Inspect Web (Released on April 25, 2023)

- 1. All references to "Family" are replaced with "Product Family"
- 2. Restrictions have been eased on Web if a question requires answer or photo/video
- "Asset ID" has been added as a new column to view in the "Perform Inspection" tab
- 4. Increased the size of the comment box for better viewing experience when performing an inspection

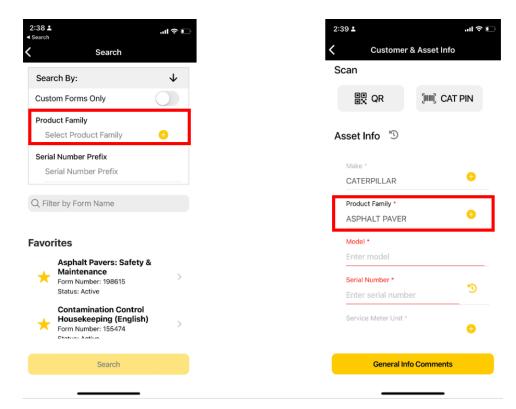
## **MOBILE - NEW FEATURES & ENHANCEMENTS**

#### **Cat Inspect Mobile**

1. All references to "Family" are replaced with "Product Family"



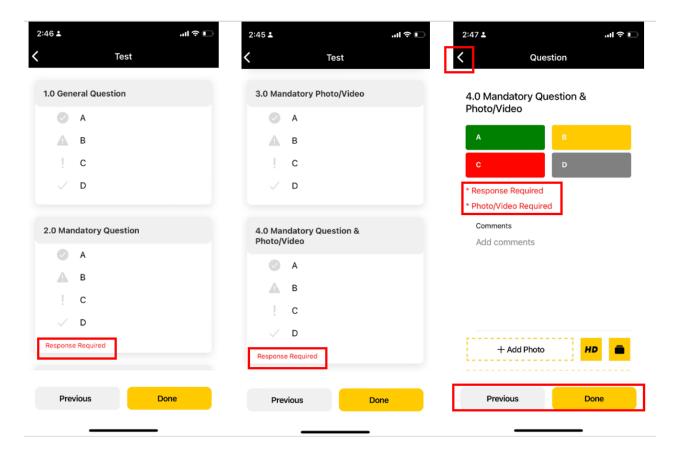
The label "Product Family" is much more intuitive than "Family" and this has been reflected throughout the mobile app.



#### 2. Restrictions have been eased on Mobile if a question requires answer or photo/video

On Mobile, the message shown in the quick rate view is simplified if an answer or photo/video is required. Furthermore, in the question details view, user can navigate out by selecting either the back button, Previous, or Next/Done without being restricted for an answer or input. The text shown in the question details view has been improved to be more succinct. All required questions must be answered before the inspection can be submitted.

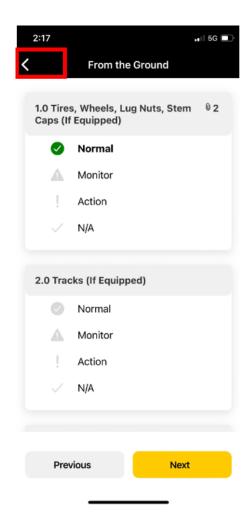




## 3. The back button is now easier to click and is more responsive

Users have more surface area to click on the back button resulting in a better experience and easier navigation from page to page. Screenshot below shows approximately where user can click to navigate back. Previously, user had to click on the arrow, which was easy to miss.





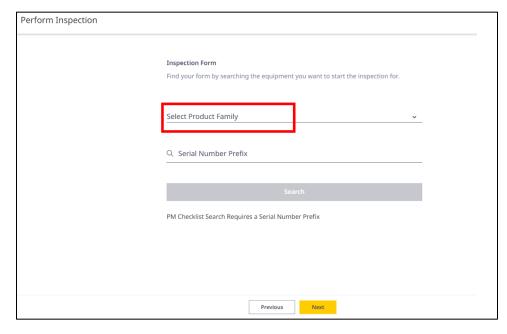
## **WEB - NEW FEATURES & ENHANCEMENTS**

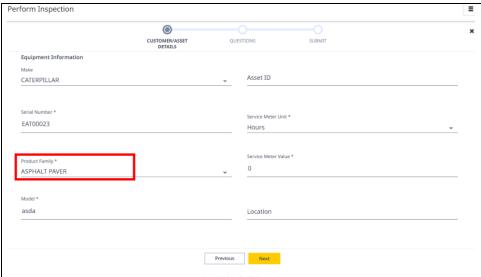
## **Cat Inspect Web**

1. All references to "Family" are replaced with "Product Family"

The label "Product Family" is much more intuitive than "Family" and this has been reflected throughout the web app.



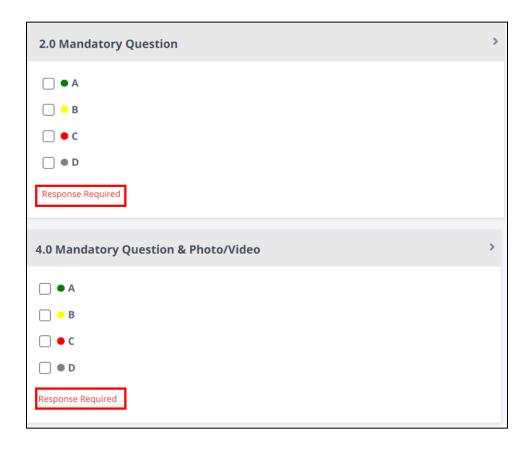


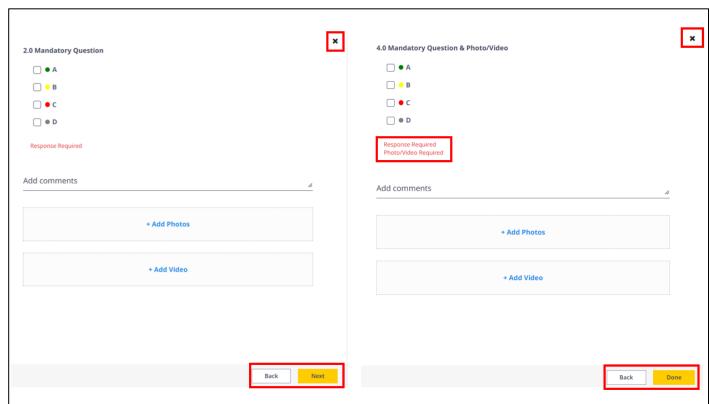


## 2. Restrictions have been eased on Web if a question requires answer or photo/video

On Web, the message seen in the quick rate view is no longer an error alert and has been simplified if an answer or photo/video is required. For these questions, the user is allowed to save and/or return to the homepage "Perform Inspection" Homepage without needing to answer said questions. Furthermore, in the question details view, the user can exit out by selecting either the "X", Back, or Next/Done without being restricted for an answer or input. The text shown in the question details view has been improved to be more succinct. All required questions must be answered before the inspection can be submitted.



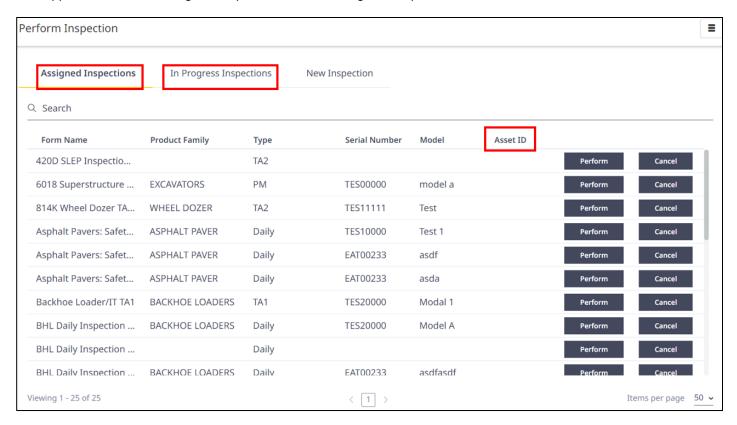






## 3. "Asset ID" has been added as new column to view in the "Perform Inspection" tab

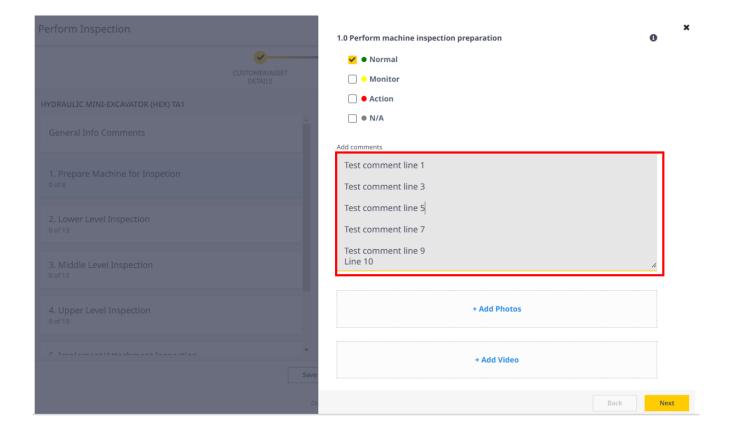
This applies to both the 'Assigned Inspections' and 'In Progress Inspections' sub tabs circled in red below.



## 4. Increased the size of the comment box for better viewing experience when performing an inspection

The number of lines shown when a user types in a comment has been expanded from 3 to 10 for better visibility.





## **FIXES**

## Web

Fixed issue when searching across all organizations in Manage Forms (Internal Caterpillar Only)

## Web/Mobile

· Fixed issue for inspection assignment without assignee

## **COMING SOON**

Here is a preview of some new features to expect in our upcoming release schedule:

- Organizational managed questions responses (options sets).
- Auto-fill Inspection customer and asset information.
- Inspection sync engine redesign (Improves how submitted inspection sync with the backend).

