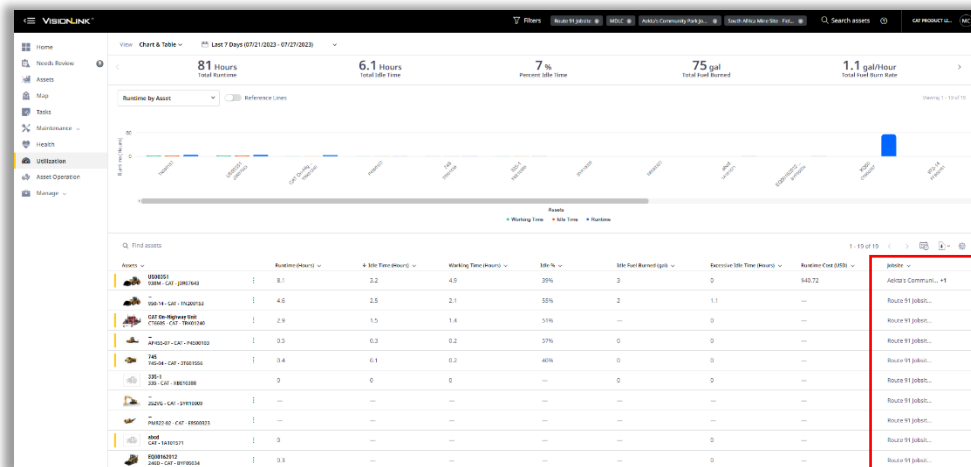# VISIONLINK® RELEASE NOTES

June 2023

VISIONLINK

VisionLink provides an easier experience for customers to manage their assets - connected and non-connected, Cat® and equipment from other manufacturers – and enables
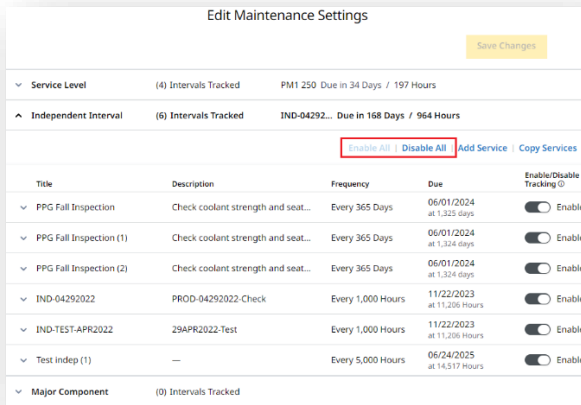
- increased uptime
- reduced unplanned downtime
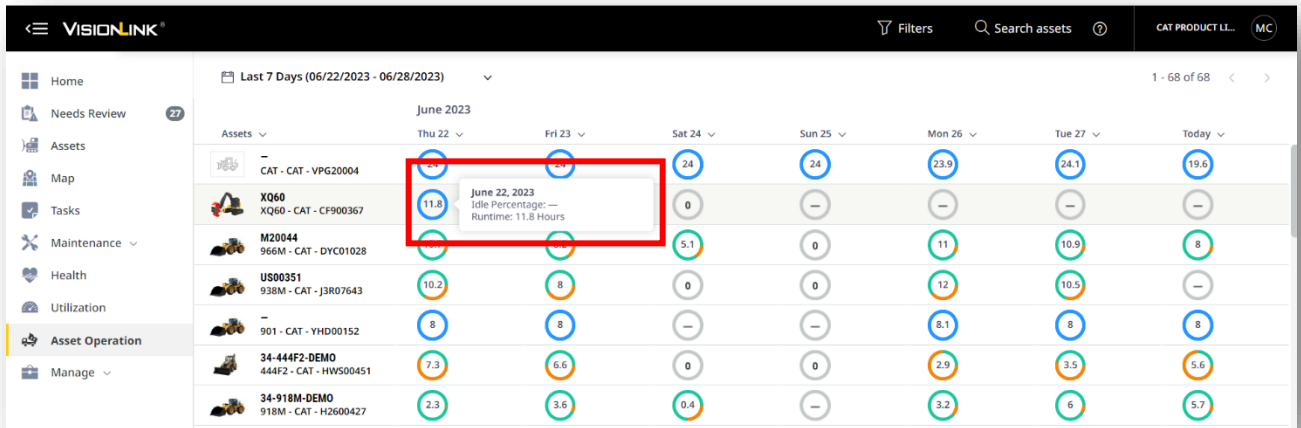- maximized utilization

ENHANCEMENTS

- When recording a service, you can now enter the amount of time it took to complete the service.
- In Needs Review, information icons for completed backlogs now show the name of the user who completed the backlog, the date on which the backlog was completed, and the name of the backlog.
- When service is requested from an instance in Needs Review, the Instance History now shows the name of the person who submitted the service request and the name of the dealer to whom the service request was submitted.
- A new Jobsite column has been added to the Utilization page. If an asset is affiliated with a jobsite geofence, then the Jobsite column displays the jobsite name. If an asset is affiliated with more than one jobsite, +n indicates how many other jobsites the asset belongs to (for example, Highway Improvement jobsite +2). You can filter by a jobsite to find specific assets.
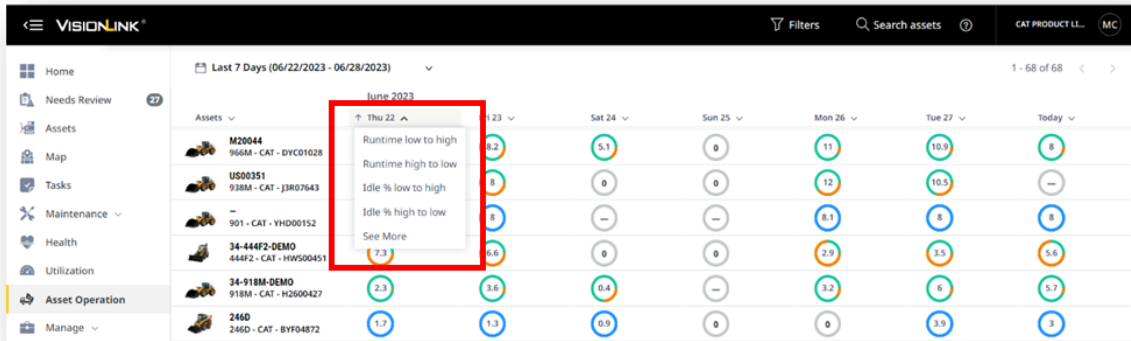
Caterpillar: Confidential Green

- You can now enable and disable tracking of all independent intervals and major component services in bulk.

- In Utilization, you can now add multiple assets to groups.
- Custom hours based on an asset's movement and switches are now available in Utilization.
- In Utilization, selecting a date range while setting Target Settings and Estimates is now <u>optional</u>. Previously, selecting a date range was required. Now, if you do not select a Start Date, then the target settings and estimates are in effect today. If you do not select an End Date, then the target settings and estimates are in effect until you change them.
- In Asset Operation, for assets that have not reported on a particular day, you can now hover the cursor over the circle to see the last time the asset reported.

- In Asset Operation Asset Details, when your asset supports Idle % and/or Excessive Idle Events, you can now sort assets in the Date column by:
  - Idle % Low to High
  - Idle % High to Low
  - Excessive Idle Events Low to High
  - Excessive Idle Events High to Low

- For mobile devices only, you can now share the asset location via email or text/SMS in Asset Details when the asset has a known location. This function is not available for assets whose locations are not displayed in VisionLink.

FIXES

We've addressed the following bug fixes to enhance the overall user experience:

- An issue wherein notifications are not populating, unable to change the delivery method, recipients not being found, and receiving incorrect notifications.
- Missing Inspection notifications in Needs Review and completed Inspections in Asset Details.
- An issue wherein assets are not found in the application and inapplicable search results are shown.
- Missing ECM/Telematics data, Utilization data for "Shared To" customers, and incorrect Last Known Device Status.
- Asset Details not loading for an asset with a special character in their Serial Number.
- User is not able to download a list of dealer users.
- An issue when a user with Administrator access that has permission to edit the Operation Status was unable to make changes.
- Missing data in Utilization for Distance Traveled and Odometer.

*Other various issues have also been addressed.