

## VISIONLINK® RELEASE NOTES June 2023

## VISIONLINK

VisionLink provides an easier experience for customers to manage their assets - connected and non-connected, Cat® and equipment from other manufacturers – and enables

- increased uptime
- reduced unplanned downtime
- maximized utilization

## **ENHANCEMENTS**

- When recording a service, you can now enter the amount of time it took to complete the service.
- In Needs Review, information icons for completed backlogs now show the name of the user who completed the backlog, the date on which the backlog was completed, and the name of the backlog.
- When service is requested from an instance in Needs Review, the Instance History now shows the name of the person who submitted the service request and the name of the dealer to whom the service request was submitted.
- A new Jobsite column has been added to the Utilization page. If an asset is affiliated with a jobsite geofence, then the Jobsite column displays the jobsite name. If an asset is affiliated with more than one jobsite, +n indicates how many other jobsites the asset belongs to (for example, Highway Improvement jobsite +2). You can filter by a jobsite to find specific assets.

VisionLink*	View	Chart & Table 🗸 🛗	NT 7 Day (07/21/2	023 - 07/27/2023)							
Home Needs Roview O Assets		81	Hours Runtime	ees (menales)	6.1 Hours		7% Percent Idle Time	Te	75 gal tal Fuel Burned	1.1 Total	gal/Hour >
Map Tasks Maintenance v	Runtie	me by Asset	P Referen	ce Lines							Valeng 1 - 12-6 12
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	Q En	rd acorts				••	Assets Nothing Time • Mile Time • R	untine			ava ( ) 🖻 þý A
	Assets			Runtime (Hours) ~	+ kie Time (Hours) ~	Working Time (Hours) $\sim$	Noting Tow + Mir Tow + R	Itle Fuel Burned (gal) 🐱	Excessive Idle Time (	Hours) - Huntime Cost (USD) -	jobsite v
	Assets			Rustine/Hourd v 8.1 4.5	+ lde Time (Kours) ~ 2.2 2.5		Nothing Tone • Mile Tone • R		Excessive little Time ( 0		
		US08051 938M-CAT-JINETERS 998-14-CAT-JINETERS 998-14-CAT-TRADUTSS CTEEDS-CAT-TRADUTSS		8.1 4.6 2.9	3.2 2.5 1.5	Working Time (Hours) ~ 4.9 2.1 1.4	Noting Time • Mile Time • R Intelle v 29% 55% 51%	Mite Fuel Burned (gali 👓 3 	0 1.1 0	Hours) v Huntime Cost (050) v 540.72	jøtske ↓ Astaris Communi +1 Route 91 jobsit Route 91 jobsit
		US08051 SISM-CAT-JINETHAN           SISM-CAT-JINETHAN           SISM-CAT-JINETHAN           SISM-CAT-TRADUTSU           CTEARS-CAT-TRADUTSU           APHISS-OF-CAT-PRISOTODI	1	8.1 4.6	3.2 2.5	Working Time (Hours) ~ 4.9 2.1	Netling Time	litle Fuel Burned (pil) ↓ 3	0 1.1	Hours) - Runtime Cost (159) - 540.72 -	Johste ~ Aektar's Communi +1 Rouce 91 Jobsit
	Asses	US08051 938M-CAT-JINETERS 998-14-CAT-JINETERS 998-14-CAT-TRADUTSS CTEEDS-CAT-TRADUTSS	1	8.1 4.6 2.9 0.5	3.2 2.5 1.5 0.3	Working Time (Hours) ~ 4.9 2.1 1.4 0.2	Netling Time + Mile Time + N Mile In	Stile Fuel Burnet (gal)	0 1.1 0	Rous) v Runtime Cost (859) v 540.72 - - -	Jøtoke v Asisa's Carmuni +1 Route 91 jobst Route 91 jobst
	Asses 	U000001         Jammed           V000001         Jammed           J300-1         Jammed           J300-1         Jammed           J300-1         Jammed           J300-1         Jammed	1	8.1 4.5 2.9 0.5 0.4 0 0	22 25 15 03 01 0 -	Marking The Hourd v 49 2.3 1.4 0.2 0.3 0.3 0 0 0 0	Mit Res         Mit Res         N           39%         55%         55%           51%         27%         27%           40%	Mth Part Named (pa) = 2 2 	• 1.1 • • • •	kaun) ·         Kaune Con (959) ·           542.72         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -           -         -	poder v Adital Cammuni+1 Route 31 Johan Route 31 Johan Route 31 Johan Route 31 Johan Route 31 Johan Route 31 Johan Route 31 Johan
	Asses 	U000001         Jammed           V000001         Jammed           J300-1         Jammed           J300-1         Jammed           J300-1         Jammed           J300-1         Jammed	1	8.1 4.6 2.9 0.3 0.4 0  	3.2 2.5 1.5 0.3 0.1	Warking Time (Hours) v 4.9 2.1 1.4 0.2 0.2 0.2 0.2 0	Netling Time + Mar Time + N 20% 55% 51% 57% 40%	Note FluerManned (gale ~ 2 - 0 0	0 1.1 0 0	kond v Kusine Cos (56) v 563:72 – – – – – – – –	Addras Communi +1 Rouce 91 Jobst Rouce 91 Jobst Rouce 91 Jobst Rouce 91 Jobst Rouce 91 Jobst

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• You can now enable and disable tracking of all independent intervals and major component services in bulk.

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~	Service Level	(4) Intervals Tracked	PM1 250	Due in 34 Days / 197 H	lours	
^	Independent Interval	(6) Intervals Tracked	IND-0429	2 Due in 168 Days /	964 Hours	
				Enable All   Dis	able All   Add Servio	e   Copy Services
	Title	Description		Frequency	Due	Enable/Disable Tracking ①
~	PPG Fall Inspection	Check coolant streng	th and seat	Every 365 Days	06/01/2024 at 1,325 days	Enabl
~	PPG Fall Inspection (1)	Check coolant streng	th and seat	Every 365 Days	06/01/2024 at 1,324 days	Enable
~	PPG Fall Inspection (2)	Check coolant streng	th and seat	Every 365 Days	06/01/2024 at 1,324 days	Enable
~	IND-04292022	PROD-04292022-Che	:k	Every 1,000 Hours	11/22/2023 at 11,206 Hours	Enable
~	IND-TEST-APR2022	29APR2022-Test		Every 1,000 Hours	11/22/2023 at 11,206 Hours	Enable
~	Test indep (1)	-		Every 5,000 Hours	06/24/2025 at 14,517 Hours	Enable
~	Major Component	(0) Intervals Tracked				

- In Utilization, you can now add multiple assets to groups.
- Custom hours based on an asset's movement and switches are now available in Utilization.
- In Utilization, selecting a date range while setting Target Settings and Estimates is now <u>optional</u>. Previously, selecting a date range was required. Now, if you do not select a Start Date, then the target settings and estimates are in effect today. If you do not select an End Date, then the target settings and estimates are in effect until you change them.
- In Asset Operation, for assets that have not reported on a particular day, you can now hover the cursor over the circle to see the last time the asset reported.

$\in$ VisionLink $^{\circ}$					Z	7 Filters Q Sea	rch assets 🛛 🕥	CAT PRODUCT LL MC
Home	🛗 Last 7 Days (06/22/2023 - 0	5/28/2023) 🗸						1 - 68 of 68 < >
🚹 Needs Review 🛛		June 2023						
Assets	Assets 🗸	Thu 22 🗸	Fri 23 🗸	Sat 24 🗸	Sun 25 🗸	Mon 26 🗸	Tue 27 🗸	Today 🗸
Map Map		$\odot$	0	24	24	23.9	24.1	19.6
Tasks	XQ60 XQ60 - CAT - CF900367		<b>, 2023</b> centage: — e: 11.8 Hours	0	-	-	-	-
🖌 Maintenance 🗸	M20044 966M - CAT - DYC01028	$\odot$	0	5.1	0	11	10.9	8
Health	U\$00351 938M - CAT - J3R07643	10.2	8	0	0	12	10.5	-
<ul> <li>Utilization</li> <li>Asset Operation</li> </ul>	901 - CAT - YHD00152	8	8	-	-	8.1	8	8
Manage 🗸	34-444F2-DEMO 444F2 - CAT - HWS00451	7.3	6.6	0	0	2.9	3.5	5.6
	34-918M-DEMO 918M - CAT - H2600427	2.3	3.6	0.4	-	3.2	6	5.7

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- In Asset Operation Asset Details, when your asset supports Idle % and/or Excessive Idle Events, you can now sort assets in the Date column by:
  - o Idle % Low to High
  - o Idle % High to Low
  - o Excessive Idle Events Low to High
  - Excessive Idle Events High to Low

<≡ Visic							∑ Filters Q Sea	rch assets ⑦	CAT PRODUCT LL MC
Home		🛗 Last 7 Days (06/22/2	2023 - 06/28/2023) V						1 - 68 of 68 < >
Needs Rev	iew 😰	Assets 🗸	1une 2023 ↑ Thu 22 ▲	123 v	Sat 24 🗸	Sun 25 🗸	Mon 26 🗸	Tue 27 🗸	Today 🗸
d Assets		M20044 966M - CAT - DYC01	Runtime low to high Runtime high to low	8.2	5.1	•	(1)	10.9	8
Tasks		U\$00351 938M - CAT - J3R076	3	8	•	•	12	10.5	-
😽 Maintenar	ice ~	901 - CAT - YHD001	52 Idle % high to low See More	8	-	-	8.1	8	8
Health		34-444F2-DEMO 444F2 - CAT - HWS0	1 7 2	6.6	٥	•	2.9	3.5	5.6
Asset Ope	ration	34-918M-DEMO 918M - CAT - H2600		3.6	0.4	-	3.2	6	5.7
Manage 🗸	,	246D 246D - CAT - BYF04	872 1.7	1.3	0.9	•		3.9	3

• For mobile devices only, you can now share the asset location via email or text/SMS in Asset Details when the asset has a known location. This function is not available for assets whose locations are not displayed in VisionLink.

## FIXES

We've addressed the following bug fixes to enhance the overall user experience:

- An issue wherein notifications are not populating, unable to change the delivery method, recipients not being found, and receiving incorrect notifications.
- Missing Inspection notifications in Needs Review and completed Inspections in Asset Details.
- An issue wherein assets are not found in the application and inapplicable search results are shown.
- Missing ECM/Telematics data, Utilization data for "Shared To" customers, and incorrect Last Known Device Status.
- Asset Details not loading for an asset with a special character in their Serial Number.
- User is not able to download a list of dealer users.
- An issue when a user with Administrator access that has permission to edit the Operation Status was unable to make changes.
- Missing data in Utilization for Distance Traveled and Odometer.

\*Other various issues have also been addressed.

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