

# CORE

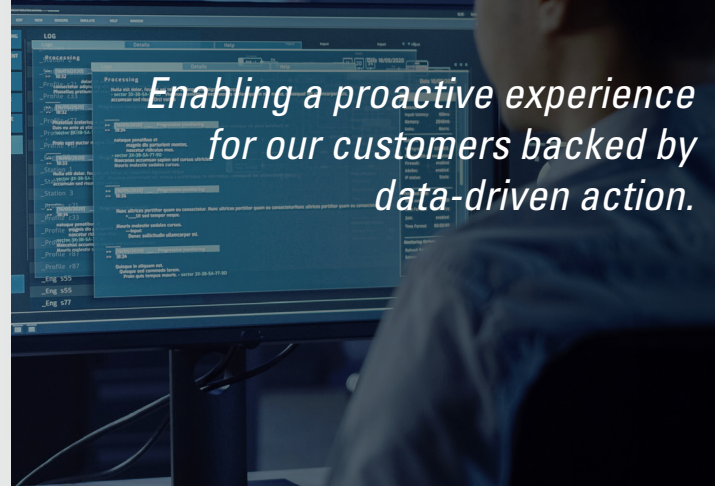
CATERPILLAR OPERATIONS RESPONSE EPICENTER

# SUPPORT

What if you could identify possible engine damage a month before it began affecting performance, scheduling service when it was convenient for your vessel — and before it cost you more in repairs and downtime? **CORE Support can do that for you.**

With 24/7 Monitoring from Caterpillar, you'll receive OEM technical expertise, analytical reports and recommendations that impact your bottom line.

Cat® Marine experts view and analyze failure detection data of your engine, enabling an actionable recommendation to optimize your equipment. Our Cat experts work closely with you and your preferred Cat dealer to schedule the right maintenance at the right time, so you can focus on your business. CORE Support can be purchased as part of your Marine Customer Value Agreement (CVA). [Talk to your dealer today for more information.](#)



*Enabling a proactive experience for our customers backed by data-driven action.*



Proactive monitoring of your Cat equipment by expert OEM trained analysts



Remote troubleshooting to support diagnosis of emergent issues



Manage fuel, fleet & operation needs using reports specific to your business



Issue tracking for support and analysis of repeat issues or alarms

## **BENEFITS:**

- Increased uptime
- Reduced equipment damage
- Optimized repair and maintenance
- Reduce total cost of ownership