

MY.CAT.COM

RELEASE NOTES

September 2022



MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.


The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

What's New

- Addition of Planned Maintenance Outage / Maintenance Window Notifications
- Date Range Limitations to Improve My Activity Page Performance
- Service Meter Enhancement to Ensure Consistent Presentation Across Applications
- Improvements to CVA Logic to Utilize Additional Parameters

New Features

Addition of Planned Maintenance Outage & Maintenance Window Notifications

 The Planned Maintenance module has scheduled an upcoming maintenance window between Sep 17, 2022 12:30:00 AM and Sep 17, 2022 2:30:00 AM (UTC).

- Users will be notified via a Blue Banner Message when an upcoming maintenance window or outage is taking place

Enhancements

Date Range Limitations to Improve My Activity Page Performance

- Reduction of available date ranges will improve data retrieval & overall page performance
 - Available date ranges:
 - Last 7 Days
 - Last 30 Days
 - Last 3 Months
 - Custom (Limited to 3 Months Increments)

Service Meter Enhancement to Ensure Consistency Across Applications

- Service Meter logic has been updated to match Visionlink
 - This change also ensures Customer Portal remains in sync with future applications

Improvement to CVA Logic to Utilize Additional Parameters

- Serial Number & Dealer Code will be included in the service call to provide additional data
 - Users will now see agreements related to non-cat assets