

MY.CAT.COM RELEASE NOTES

March 2022

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the March release!

- CVA "Expiration Scenario" column added to "Assets: Agreements" and "Asset Details – Agreements"
- Maintenance – Display "Hours" input fields for "Expected Runtime" when "serviceMeter" value is zero
- Maintenance – Update Tool-tip Text for "Reset to Factory Settings" when not available
- Validate User Option – No Existing DCN's
- Dealer Admin (inviter) cc'd on "Invitation Accepted" email
- No Longer Display "Advice Center" on "Asset Details" page
- Suppress "Fault Code" Data for Assets with Cat Basic subscription per Commercial Product Link Subscription definition

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ENHANCEMENTS

CVA “Expiration Scenario” column added to “Assets: Agreements” and “Asset Details – Agreements”

- The “Contract #” column is displayed on the “CVA” tab – when it’s Empty/Blank a hyphen (-) is displayed.
- An "Expiration Scenario" column has been added to both the “Assets: Assignments” and “Asset Details – Agreements tab” pages
- The new “Expiration Scenario” column is displayed between the “Dealer” and “Start Date” columns.

Maintenance – Display “Hours” input fields for “Expected Runtime” when “serviceMeter” value is zero

- The MCC UI has been updated to always show the “Hours” SMU component (input fields) in the “Expected weekly runtime” section – even if we get nothing back (0.0) from the PMM Service.
- When the PMM Service returns zero for “serviceMeter”, the default values in the input fields display.

Service Meter: 0.0

Hours

Reset Tracking ⓘ
Reset to Factory Settings ⓘ

Utilization Settings ▲

90 day average runtime based on telematics service meter history (RECOMMENDED)

7 day average runtime based on telematics service meter history

Expected weekly runtime

*Monday	8.0	Hours	*Tuesday	8.0	Hours	*Wednesday	8.0	Hours	*Thursday	8.0	Hours
*Friday	8.0	Hours	*Saturday	0.0	Hours	*Sunday	0.0	Hours			

- The other SMU component input fields only display in the “Expected weekly runtime” section if we get a non-zero value for that SMU component.
- The "Service Meter" value in the top portion of the modal (under the asset ID information) is displayed in all cases also - even though the value returned (and displayed) is zero.

FIXES

Maintenance – Update Tool-tip Text for “Reset to Factory Settings” when not available

- When the “Edit Maintenance Settings” modal shows that the user can “Reset Tracking” for the asset, but they cannot “Reset to Factory Settings” – the tool-tip that displays for the “Reset to Factory Settings” link reads: “Reset to Factory Settings is not available for this asset.”

Validate User Option – No Existing DCN's

- When a customer user who is already UCID Validated requests a new Dealer association in My.Cat.com and that dealership does not have any existing DCNs associated to that customer users UCID organization, there will still be a "Validate User" option in the Actions drop down. However, when the "Validate User" option is selected a new popup "No DCNs Exist" modal will display with this information:

“Sorry, since your dealership doesn’t have any existing Dealer Customer Numbers (DCNs) with this company organization, you are not able to setup the user within [My.Cat.com](#). Please investigate this customer user account or setup any new DCNs if appropriate in the CAT Customer Admin Tool here: [mycustomer.cat.com](#). “

OTHER/OPERATIONS

Dealer Admin (inviter) cc'd on “Invitation Accepted” email

- When a MCC “Invite” is initiated by a Dealer Admin (not a Customer Admin), the Dealer Admin is cc'd on the “Invitation Accepted” email.
- The Customer Admin is not cc'd on the “Invitation Accepted” email, as it has information/instructions that this person does not have access or capabilities to manage.

No Longer Display “Advice Center” on “Asset Details” page

- On the “Asset Details” page, the “Advice Center” section – and all sub-sections - no longer display.

Suppress “Fault Code” Data for Assets with Cat Basic subscription per Commercial Product Link Subscription definition

- Assets with a VisionLink Cat Basic subscription are not defined to see any of the Fault Code data for Connected assets in MCC as per the Product Link Parts and Service Guide.
- The display of Fault Code data for Connected assets at the Fleet level, and Asset Detail level has been suppressed– if the asset's subscription is Cat Basic.
- If the asset has a Cat Basic subscription, there is a blue-bar message that displays on the “Asset Details” page telling the user that Fault Code data is not supported for the Cat Basic subscription. They are directed to consult with their dealer if they would like a subscription upgrade.