

MY.CAT.COM

RELEASE NOTES

June 2022



MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

What's New

- Manual SMU Updates added to “Service Meter History”
- All “Service Request” Emails will Display “Dealer Location” if no location is selected by user
- Update Customer Portal Emails to Responsive Footer
- Privacy Statement Text Updated in All Languages
- Fix for “User Fleet Access Granted” Email to include all Customer Admins
- Fix for Language Preference Passover Issue via Authentication & Sign-Up Pages

New Features

Manual SMU Updates added to “Service Meter History”

- SMU history will include a mix of asset reported & manually entered values
- Accessible via Asset Details – Overview page

Enhancements

Update all “Service Request” Emails to Specify Location Based User Selection

- “Asset Location” or “Dealership” now displays ahead of Service Location

SERVICE REQUEST:

Preferred Date:

May 25, 2022

Service Location:

Asset Location -

SERVICE REQUEST:

Preferred Date:

May 25, 2022

Service Location:

Dealership -

Update Customer Portal Emails to Responsive Footer

- Emails Footer Updated to Responsive Date

Privacy Statement Text Updated in All Languages

Old Text

“Users are advised that information provided may be cross referenced with other information you have provided to us. For example, if you provide your contact information we may be able to provided additional information on products you own and services you use”

New Text


“Users are advised that information provided may be combined and cross referenced with other information you have provided to us. As examples, if you provide your contact information we may be able to provide additional information on products you own and services you use; if you visit other Caterpillar websites, we may personalize experiences and deliver content (including advertising) tailored to your interests. Information provided may also be used to locate and contact users on social media platforms. We may also analyze the information you provide to us to gain insights related to the purposes listed above.”

Maintenance

Fix for “User Fleet Access Granted” Email to include all Customer Admins

- All Customer Admins are now included in Auto-Fleet Access Notifications
- Auto-Fleet Notification Method Configurable via Dealer Configuration Page

[add another email address](#)

 *Auto-Fleet Access Notification Method

- Always send fleet access notifications both to the dealer and to customer admins.
- Only send fleet access notifications to the dealer when there is not a customer admin.
- Only send fleet access notifications to customer admins.

Fix for Language Preference Passover Issue via Authentication & Sign-Up Pages

- Fix an issue where users who changed their language preference in user authentication or sign up process was not being honored
- Due to the issue, the users language was defaulted to English.